August 2023

Celebrating 3 Years of Bringing Useful Tips to Clinicians!

From the CMO's Desk

Great Reasons to Attend the Digital Health Conference 2023 Part 1

We all know that these are challenging times in health care. Front line clinicians are burnt out from the demands of patients, the system, and technology. But there is good news! OntarioMD (OMD) provides some relief from the technostress you may be experiencing at our annual Digital Health Conference. The conference gives you a lot of valuable advice and tips over just one day. It's time well-spent! Some of the top reasons you should go:

1. Learn what your colleagues are doing to make digital health tools work well in their practices that may work for you too
2. Get valuable tips for using your EMR better from expert clinician users in a group setting
3. Individual consultations with an OMD Physician Peer Leader to focus on what you want to do with your EMR (appointment required)
4. Earn Continuing Medical Education credits
5. You can meet me!

Read our conference blog post to learn more about what you can expect!

View Conference Program and Register Today!

Tip from a Peer Leader

This month's tip comes from Dr. Anil Maheshwari, a family physician in Cambridge. Watch the video in which he shows you how to use OSCAR EMR for Ontario Laboratories Information System (OLIS) results and tracking. Learn about essential features to locate and track patients' recent lab results.

If you would like more tips or advice from a Peer Leader, please contact peer.leader.program@ontariomd.com.

OMD Digital Health Advocacy

OMD is your digital health advocate to ensure technology can address your practice and patient care needs. We understand the realities of daily practice and use our experience of engaging with thousands of clinicians to convey your preferences to stakeholders across the health care system. We're also available to support your local primary care network and Ontario Health Team. Tell us what topic or tool your group is interested in by contacting omd.events@ontariomd.com and we'll be there!

HRM Task Force Updates

Taking Action on Hospital Reports

OMD understands the frustration you may have when it comes to receiving digital hospital reports. That's why we brought together clinicians, Ontario Health, hospitals, EMR vendors, HIS vendors, the OMA, and the OHA to discuss solutions that can improve your report delivery experience. Like the post office, which only delivers letters to you, and doesn't write the letters, HRM only delivers reports to you. It doesn't write the reports.

Next month, OMD will publish the recommendations of the HRM Task Force in four documents: **Current State Assessment, Sending Facility Service Standards, EMR Usability Recommendations and a proposed Execution Plan**. Look for them on our HRM Experience Improvement Task Force page. You may also want to hear firsthand about the recommendations at our Digital Health Conference.

Did you know?

Reminder: New Privacy & Security Training for the Health Care Sector!

Take the new Privacy & Security Training Module for the Health Care Sector available 24/7 in English and French! The new module includes original cybersecurity content and scenarios informed by real-world clinician experiences. It's designed to be relevant to **physicians and health care staff working in any health care setting** and should be taken annually to fulfill annual training requirements, keep up with leading practices, and be prepared for the latest cyberthreats.

This training is certified by the College of Family Physicians of Canada's Ontario Chapter for 2 Mainpro+ credits. Specialists can claim credits under the Royal College Maintenance of Certification Program as a Section 2: Personal Learning Project for 2 credits/hour. Everyone who takes the training gets a printable certificate.

EMR Communities of Practice: Join Our Upcoming QHR Accuro Meeting

Do you wish you could discuss your EMR with other physicians who also use it and get useful and time-saving tips? Join us for the QHR Accuro® EMR Community of Practice (CoP) meeting on **Thursday, August 24th from 2:00 to 3:00 pm**! We will discuss new updates and feature enhancement requests with QHR. You'll also learn how to sign up for digital health tools integrated with your EMR. To sign up, fill in the Membership Form and you'll receive an invitation to join the CoP. If you can't make it, the meeting will be recorded so you can watch it later at your convenience.

Interested in joining the CoP for your EMR? Learn more and sign up to be a member today!

NEW! Virtual Care Referral Templates and EMR Stamps Now Available

The OMA, in partnership with OMD, has developed user friendly referral templates and EMR stamps with instructions for use in the Accuro® and TELUS PSS EMRs. Updated referral letter templates are available in Microsoft Word on the OMA website (login required).

In accordance with the CPSO Virtual Care Policy, physicians are reminded that they must use professional judgement to determine whether virtual care is appropriate each time its use is contemplated.

Successful Clinical Systems Renewal in the North Western Toronto OHT

OMD partnered with the North Western Toronto Ontario Health Team (OHT), Humber River Family Health Organization, Norfinch Family Health Organization, and WELL Health for the OHT's Clinical Systems Renewal project, funded by Ontario Health. The project transitioned 70 providers from 11 separate instances of WELL Health's OSCAR Indivicare EMR to two instances of OSCAR Pro. Thanks to the work from this partnership, approximately 53,000 patient records can be securely accessed by multiple providers to support the delivery of comprehensive care.

If your OHT would like to streamline EMRs for clinicians, please contact us at support@ontariomd.com.

OMD Supports U of T Medical Students and Family Physicians with OMD Advisors

University of Toronto (U of T) medical students work alongside family doctors to help patients take control of their health. OMD extended its support to U of T medical students and family physicians through their collaboration with dedicated OMD advisors. Through this initiative, medical students and family physicians gained valuable insights into harnessing EMR data efficiently to enhance patient outcomes. Read the article for more information.

Invitation to Join the Physicians Choir Fall/Winter 2023-2024

The Physicians Choir, consisting of three choirs for all voices (soprano, alto, tenor and bass), is starting its sixth season this fall. The choir is non-auditioned, both on-line and in-person, with options for beginners and experienced singers, singing a diverse range of music. The choir is committed to promoting physicians' well-being through the joy of music and pursuit of excellence in a collegial and supportive environment. For more background and registration information, please visit our website.

Luminary Awards – Nominate a Deserving Colleague (or Yourself) Today!

OntarioMD's 2023 Luminary Awards are back to honour those who have embraced digital health to enhance patient care or benefit the practice. Know someone who is an EMR super user? Nominate them today! You can nominate yourself, your staff, or your colleagues. New this year – 5 award categories! Winners will be recognized at our annual Digital Health Conference for their exceptional work.

We recognize 2022 Luminary Award Winner Judy Applebee for her remarkable role in implementing EMRs and digital health tools for the Sanctuary Refugee Health Centre, a not-for-profit organization providing care to more than 5,100 refugees in the Waterloo region. Read more about her story.

***NEW!* OntarioMD YouTube Channel**

Subscribe to OntarioMD's YouTube channel for valuable tips and insights on how to leverage digital health to spend more time with patients and less time on paper and EMRs. OMD Peer Leaders and other expert technology users help you stay ahead of the curve and unlock the potential of technology. Subscribe today!

Leverage Our Expertise to Meet Your OHT's Digital Health Needs

OMD is involved with Ontario Health Teams (OHTs) in every area of Ontario. We understand each region's unique needs. We can help your OHT with:

- Training and education
- Clinician adoption of digital health tools
- Funding proposals to implement new digital health tools.
- Improvement projects and population health management

Contact us at support@ontariomd.com to assist you to achieve your OHT's goals.

Need Help with Your EMR?

If you need help with your EMR, or any digital health tool, OMD Advisors are here to assist you! **We can help you customize your EMR to improve your clinic's efficiency.**

We are experts in all OMD-certified EMRs! Through our **EMR Lab**, we can access most of them to develop tools and suggest helpful workflow improvements. We also offer **EMR Communities of Practice** (CoPs) that bring users and vendors together to leverage their collective wisdom to improve the use of EMRs and digital health tools. Find out more about OMD EMR Communities of Practice and join the CoP for your EMR!

We can connect your EMR to drug information, eConsult, eForms, hospital reports, and lab results. Our OMD Advisory Service can also help you with your improvement projects. Contact support@ontariomd.com and help will soon be on the way!

Important Reminders

Are You Moving? HRM Needs to Know Where You Are!

Just like the post office, HRM needs to know where to deliver your reports. Moving? Switching Internet providers? Changing your Internet plan? Choosing a new EMR? These scenarios could potentially mean a change to your IP delivery address, disrupting your HRM feed and stopping your reports from sending sites. HRM only delivers to locations it trusts, so **don't forget to notify OMD** at support@ontariomd.com when making a change. We need a **minimum of 7 business days** from the time we receive your complete request with a valid IP address to ensure you don't experience any service interruptions.

eTips Poll

https://ontariomd.wufoo.com/forms/zf1j7l412ukp21/