"One-Stop Shop" Charting
Approach to Inter-Disciplinary
Diabetes Management using
Standardized Template Embedded
with Advanced Features

Carefirst Family Health Team



**Presenters:** 

Denis Tsang, Dietitian/Data Analyst Ivan Ho, Data Analyst

# Faculty/Presenter Disclosure

- Speakers: Denis Tsang, Ivan Ho
- No Relationships with Commercial Interests
- No Commercial Support
- No Conflict of Interest

# Background

- Commitment to develop an integrated and seamless communication platform for its family doctors, allied health professionals and medical specialists.
- Needs assessment initiated and gaps identified by inter-disciplinary clinicians, IT specialist and QIDSS
- 2 PDSA cycles were implemented to improve the clinic workflow and optimize the utilization of EMR data

# Findings from Needs Assessment

- Use of multiple charting templates for DM management by different disciplines (text-based, custom form, EA)
- Reduced efficiency and effectiveness in clinical information exchange
- Suboptimal data quality in outcome measurement
- Universal charting template to be developed for interdisciplinary team-based DM management (MD, RN, RD, RPh)

# **Action Plan**

- Standardized custom form embedded with advanced features:
  - guide clinical workflow
  - facilitate clinical data transfer
  - capture outcome data
- Pilot run with a small group of MD, RD and RN for 4 weeks
- Clinic-wide adoption in April 2017

# **EMR** at Carefirst FHT

PS Suite® EMR





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# Clinical Charting/Data Capturing

Family Doctor 🔲 RD/RN/RPh	
5 C 1 N T 1 5 C 1	DOD W. D. 1051 Devices Viet Determined
Patient Name: Test. Patient	DOB: Mar 24, 1964 Previous Visit Date: mmm d. vvvv
ITALS	
	never cm Wt:   lbs   kg   BMl:   IBW:   Ibs   WC:   "
ev:	Prev: lbs kg Prev: Prev: "
_OOD WORK (Current / Previous)Late:	st Date: Jan 30, 2017 Show DM Flowsheet Insert Lab Req
BS: RBS:	FBS: RBS: Targets for glycemic control, lipid profile
bA1C: HDL:	HbA1C: HDL: and renal function discussed
OGTT: CHOL/HDL:	OGTT: CHOL/HDL: A1c Testing (q3-6m)
GFR: LDL: CR: TG:	eGFR: LDL: Individualized A1c Target <=7%  ACR: TG: Individualized A1c Target 7.1.0.5%
Comments:	ACR: III Individualized A1c Target = 7.1-8.5%
LOOD SUGAR MONITORING Print 8	SMBG log - Chinese Print SMBG log - English
SMBG No SMBG	Glucometer teaching provided
INICAL ASSESSMENT / SCREENING  rpoglycemia Episode: Yes No.  k Visit: Yes No.  spitalization: Yes No.  titinopathy Screening (q1-2y): Yes No.	Color Latest Date:
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Trillium

Bill K030

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# Clinical Charting/Data Capturing

Aug 31, 2017

DM Diabetes Management Form (Apr 2017)

DET

Carefirst Family Health Team Diabetes Educational Program - Follow up

Aug 31, 2017

Family Doctor

RD/RN/RPh

## Two Categories of Custom Form User:

- 1) Family Physician
- 2) Inter-Disciplinary Healthcare Professional (IHP)

Pa	Patient Name: Test, Bye Hello				24, 1964	Previous Visit	Date: mmm d, yyyy
ITALS							
BP:	(L)	(R)	Ht: cm Wt:	lbs	kg BM	: IBW:	lbs WC:
Prev:			Prev:	lbs	kg Prev	<i>r</i> -	Prev:
	ORK (Current / Pro	evious)			ow DM Flowsh		Insert Lab Req
BLOOD W		evious)	Latest Date: Jan 30,	2017 Sho	ow DM Flowsh	eet	Insert Lab Req
LOOD W	RBS:	evious)	Latest Date: Jan 30,	2017 She	ow DM Flowsh	eet	Insert Lab Req c control, lipid profile
LOOD W(		evious)	Latest Date: Jan 30,	2017 Sho	ow DM Flowsh	<del>eet</del> argets for glycemi	Insert Lab Req c control, lipid profile discussed
	RBS:	evious)	Latest Date: Jan 30, FBS: HbA1C:	2017 Sho	ow DM Flowsh	eet argets for glycemi and renal function	Insert Lab Req c control, lipid profile discussed n)

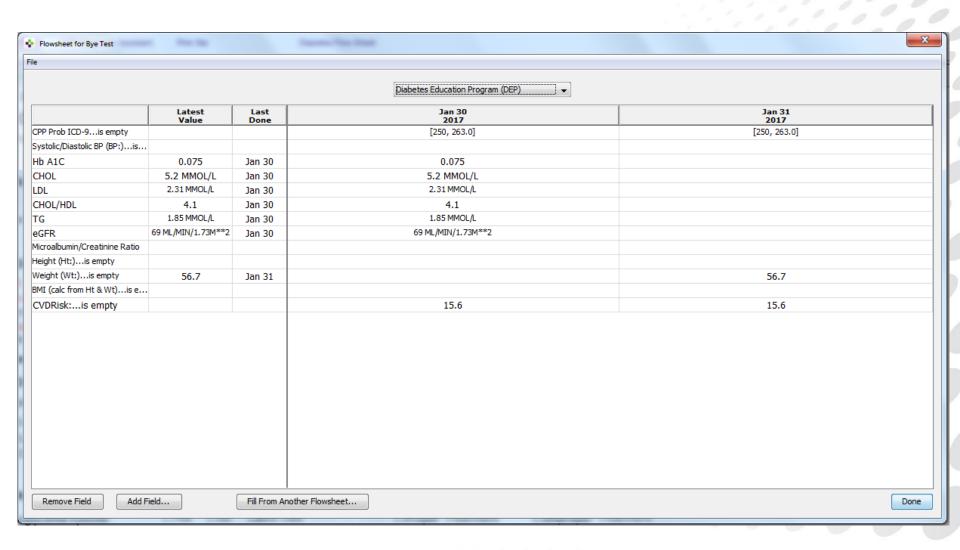
Carefirst Family Health Team Diabetes Educational Program - Follow up

### Features Embedded:

Graphs for Select Vitals and Lab Parameters

Family Do	tiont Name.	Took Due	ualla.		DOD: Mar	24 1064	Des	i.aa. V/:ai4 F	Satar money of www.
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				Prev:	lbs		rev:		Prev:
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	ORK (Curre	nt / Previou	ıs) Latest			now DM Flow	wsheet Targets		Insert Lab Req control, lipid profile
BS:		nt / Previou	ıs) Latest	Date: Jan 30,	2017 SF	now DM Flow	wsheet Targets	for glycemic nal function	Insert Lab Req control, lipid profile
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Diabetes-Specific Flowsheet



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LOOD W	ORK (Curre	nt / Previou	ıs) Latest	Date: Jan 30,		now DM Flow			Insert Lab Req
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LOOD W( BS:  bA1C:  GTT:  GFR:  CCR:	RBS:		ıs) Latest	Date: Jan 30, FBS: HbA1C:	2017 SH RBS: HDL:	now DM Flov	wsheet Targets and rer A1c Tes	nal function ting (q3-6m	Insert Lab Req control, lipid profile discussed

Lab Requisition Insertion

Ontario Ministry of Health	Lab	oratory Use Only						0
and Long-Term Care Laboratory Requisition								
Requisitioning Clinician / Practitioner Name								
The state of the s								
Address								
, ,								
, ,	Clin	Clinician/Practitioner's Contact Number for Urgent Results Service Date yyyy mm o					dd	
		) Ext.				3333		
Clinician/Practitioner Number CPSO / Registration No.	Hea		Version	Sex		Date of		dd
	ON	9999 999 999		<b>X</b> M	□F	уууу 1964	mm 03	24
Check (✓) one:	Prov	rince Other Provincial Registration Number		3.5		elephone Contact	Number	
MOHIP/Insured Third Party / Uninsured WSIB					905	695-1139		
Additional Clinical Information (e.g. diagnosis)	Pati	ent's Last Name (as per OHIP Card)			,			
	Te	st						- 1
		ent's First & Middle Names (as per OHIP Co	ard)					
			_		_			- 1
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Address		ronto, ON B 3K2						
	4	D JKZ						- 1
Note: Separate requisitions are required for cytology, his	tolo		by Publ					
x Biochemistry	x	Hematology		x	Viral Hepat	itis (check one	only)	
Glucose Random Fasting		CBC			Acute Hepatit	is		
HbA1C		Prothrombin Time (INR)		-	Chronic Hepa			
Creatinine (eGFR)		Immunology				s / Previous Expo	sure	
Uric Acid		Pregnancy Test (Urine)				Hepatitis A Hepatitis B		
Sodium	$\perp$	Mononucleosis Screen				Hepatitis C		
Potassium		Rubella			or order indivi	dual hepatitis test	s in the	
Chloride		Prenatal: ABO, RhD, Antibody Screen		or order individual hepatitis tests in the "Other Tests" section below				
СК	(titre and ident. if positive) Prostate Specific Antigen (PSA)				A)			



1) View and Print Handout – SMBG Record

3AM:

HS:

#### Self-Monitoring Blood Glucose (SMBG) Test Results

Blood Glucose Target	Normal Range	For some diabetes
Fasting/ before meal	4.0 - 6.0 mmol/L	4.0 - 7.0 mmol/L
1 ½ - 2 hours after meal (From	5.0 - 8.0 mmol/L	5.0 - 10.0 mmol/L
the 1 <sup>st</sup> bite of food taken)		

Please record possible causes (i.e. meds, food, intake, exercise, illness, stress, etc.) when blood sugar level is out of target range.

Date	Break	fast	Lur	ıch	Din		Bed-	Notes (Meds/ food/activity/
	Before	After	Before	After	Before	After	time/	food/activity/
							3AM	illness, etc)
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<u> </u>								
		L						

#### Self-Monitoring Blood Glucose (SMBG) Test Results

Blood Glucose Target	Normal Range	For some diabetes
Fasting/ before meal	4.0 - 6.0 mmol/L	4.0 - 7.0 mmol/L
	5.0 - 8.0 mmol/L	5.0 - 10.0 mmol/L
the 1 <sup>st</sup> bite of food taken)		

Please record possible causes (i.e. meds, food, intake, exercise, illness, stress, etc.) when blood sugar level is out of target range.

Date	Break	fast	Lur	ıch	Din	ner	Bed-	Notes (Meds/
	Before	After	Before	After	Before	After	time/	food/activity/
							3AM	illness, etc)
								ļ

#### CLINICAL ASSESSMENT / SCREENING Latest Date: mmm d, yyyy Proper Treatment ■Improper Treatment Hypoglycemia Episode: Yes ■No ER Visit: Latest Date: mmm d, yyyy Yes ■ No Related to DM Hospitalization: Yes ■ No Latest Date: mmm d, yyyy Related to DM Latest Date: mmm d, yyyy Retinopathy Screening (q1-2y): Yes Signs of Retinopathy No Retinopathy ■ No Normal Sensation Neuropathy Screening (q1y): Yes ■ No Latest Date: mmm d, yyyy Decreased Sensation ■N/A PHQ Screening (q1y): 4-En 4-Ch TYes ■ No Latest Date: mmm d, yyyy Score: Refer to SW ■N/A Immunization: Flu shot (q1y): Pneumococcal: Tyes Latest Date: mmm d, yyyy ■ No Latest Date: mmm d, yyyy ■ No Yes 9-En 9-Ch Prescribe Prevnar 13 Perform Treatment Prevnar 13 Perform Treatment Pneumovax 23

## Features Embedded:

Neuropathy Screening Instrument

Comments:

#### **INLOW'S**

## **60-second Diabetic Foot Screen**



www.cawc.net

#### **SCREENING TOOL**

Patient Name: Bye Test	Clinician Sig	nature: Der	nis Tsang	Date: Aug 31, 2017
Look – 20 seconds	Score Left Foot	Right Foot	Care Recommendations	
1. Skin  0 = intact and healthy  1 = dry with fungus or light callus  2 = heavy callus build up  3 = open ulceration or history of previous ulcer	0 1 2 3	0 1 2 3		
2. Nails  0 = well-kept  1 = unkempt and ragged  2 = thick, damaged, or infected		0 1 2		
3. Deformity 0 = no deformity 1 = mild deformity 2 = major deformity	0 1 2	□0 □1 □2		
4. Footwear  0 = appropriate  1 = inappropriate  2 = causing trauma	□0 □1 □2	□0 □1 □2		
Touch – 10 seconds	Left Foot	Right Foot	Care Recommendations	
5. Temperature — Cold 0 — foot warm 1 — foot is cold	□0 □1	□0 □1		
6. Temperature — Hot 0 = foot is warm 1 = foot is hot	□0 □1	□0 □1		
7. Range of Motion 0 = full range to hallux 1 = hallux limitus	0 1	0 1		



#### CLINICAL ASSESSMENT / SCREENING Latest Date: mmm d, yyyy Proper Treatment ■Improper Treatment Hypoglycemia Episode: Yes ■No ER Visit: Yes ■ No Latest Date: mmm d, yyyy Related to DM Latest Date: mmm d, yyyy Hospitalization: Yes ■ No Related to DM Retinopathy Screening (q1-2y): Latest Date: mmm d, yyyy Signs of Retinopathy No Retinopathy Yes ■ No Yes ■ No Latest Date: mmm d, yyyy Normal Sensation Decreased Sensation Neuropathy Screening (q1y): ■N/A PHQ Screening (q1y): 4-En 4-Ch TYes ■ No Latest Date: mmm d, yyyy Score: Refer to SW ■N/A Pneumococcal: Tyes Immunization: Flu shot (q1y): Latest Date: mmm d, yyyy Latest Date: mmm d, yyyy Yes ■No ■ No 9-En 9-Ch Prescribe Prevnar 13 Perform Treatment Prevnar 13 Perform Treatment Pneumovax 23 Comments:

### Features Embedded:

Psychological Symptom Screening Instrument

#### PATIENT HEALTH QUESTIONNAIRE (PHQ-9)

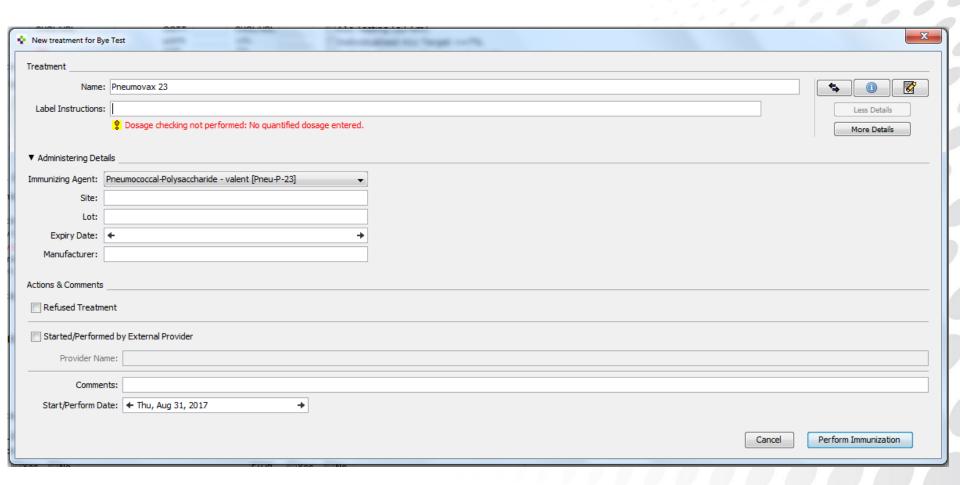
NAME:		DATE:		
Over the last 2 weeks, how often have you been bothered by any of the following problems? (use "√" to indicate your answer)	Not at all	Several days	More than half the days	Nearly every day
1. Little interest or pleasure in doing things	□ o	□1	_2	<u> </u>
2. Feeling down, depressed, or hopeless	_ o	<b>□</b> 1	<u> </u>	_3
<ol><li>Trouble falling or staying asleep, or sleeping too much</li></ol>	<b>□</b> 0	<b>□</b> 1	_2	□3
4. Feeling tired or having little energy	<b>□</b> 0	□1	□2	_3
5. Poor appetite or overeating	0	<b>□</b> 1	□2	<u></u> 3
6. Feeling bad about yourself - or that you are a failure or have let yourself or your family down?	<b>□</b> 0	<b>□</b> 1	_2	□3
7. Trouble concentrating on things, such as reading the newspaper or watching television	<b>□</b> 0	□1	_2	□3
8. Moving or speaking so slowly that other people could have noticed. Or the opposite - being so fidgety or resteless that you have been moving aroung a lot more than usual	□0	<b>□</b> 1	_2	_3
Thoughts that you would be better off dead, or of hurting yourself in some way	<b>□</b> 0	□1	<u></u> 2	□3
10. If you checked off any problems, how difficult have these problems made it for you to do your work, take care of things at home, or get along with other people?		So Ve	nt difficult at all mewhat difficu ry difficult tremely difficul	lt 📋
11. In the past 2 years have you felt depressed or sad mo	ost days, ever	n if you felt okay	sometimes?	
TOTAL:				



#### CLINICAL ASSESSMENT / SCREENING Latest Date: mmm d, yyyy Proper Treatment ■Improper Treatment Hypoglycemia Episode: Yes ■No ER Visit: Latest Date: mmm d, yyyy Yes ■ No Related to DM Hospitalization: Yes ■ No Latest Date: mmm d, yyyy Related to DM Retinopathy Screening (q1-2y): Latest Date: mmm d, yyyy Signs of Retinopathy No Retinopathy Yes ■ No Neuropathy Screening (q1y): Yes ■ No Latest Date: mmm d, yyyy Normal Sensation Decreased Sensation ■N/A PHQ Screening (q1y): 4-En 4-Ch TYes ■ No Latest Date: mmm d, yyyy Score: Refer to SW ■N/A Pneumococcal: Tyes Immunization: Flu shot (q1y): Latest Date: mmm d, yyyy ■ No Latest Date: mmm d, yyyy ■ No Yes 9-En 9-Ch Prescribe Prevnar 13 Perform Treatment Prevnar 13 Perform Treatment Pneumovax 23 Comments:

#### Features Embedded:

Vaccination Prescription and Administration



MEDICATION REVIEW	Pharmacy Name/Phone#:	
AHA: ACEi/ARB:		
Statin:		
Others:		
Comments:		
		ODB Formulary Search

List of Oral Anti-Hyperglycemic Agents

Approximate Cost Reference List <sup>i</sup> for Antihyperglycemic Agents			
ANTIHYPERGLYCEMIC AGENTS	AVAILABLE STRENGTHS	USUAL MAINTENANCE DOSE OR USUAL DOSAGE RANGE	APPROXIMATE WHOLESALE COST*/UNIT
Alpha Glucosidase Inhibi	tor		
Acarboso (ClusobavIM)	100 mg	EQ. 100 mg three times a day	\$ 0.41/Tab
Acarbose (Glucobay™)	50 mg	50 - 100 mg three times a day	\$ 0.29/Tab
Biguanides			
Metformin	500 mg	500 - 2000 mg per day in divided doses	\$ 0.05/Tab
(Glucophage®, generic)	850 mg	850 - 2550 mg per day in divided doses	\$ 0.06/Tab
Metformin ER	500 mg	500 - 2000 mg per day	\$ 0.63/Tab
(Glumetza®)	1000 mg	500 - 2000 mg per day	\$ 1.27/Tab
Incretin Agents - DPP-4 i	nhibitors		
	6.25 mg	6.25 mg once daily (depending on renal function)	\$ 2.84/Tab
Alogliptin (Nesina™)	12.5 mg	12.5 mg once daily (depending on renal function)	\$ 2.84/Tab
	25 mg	25 mg once daily (depending on renal function)	\$ 2.84/Tab
Linagliptin (Trajenta®)	5 mg	5 mg once daily	\$ 2.60/Tab
Savagliatia (Onglyga®)	2.5 mg	2.5 - 5 mg once daily	\$ 2.57/Tab
Saxagliptin (Onglyza®)	5 mg	2.5 - 5 mg once daily	\$ 3.09/Tab
	25 mg	25 mg once daily (depending on renal function)	\$ 3.20/Tab
Sitagliptin (Januvia®)	50 mg	50 mg once daily (depending on renal function)	\$ 3.20/Tab
	100 mg	100 mg once daily	\$ 3.20/Tab

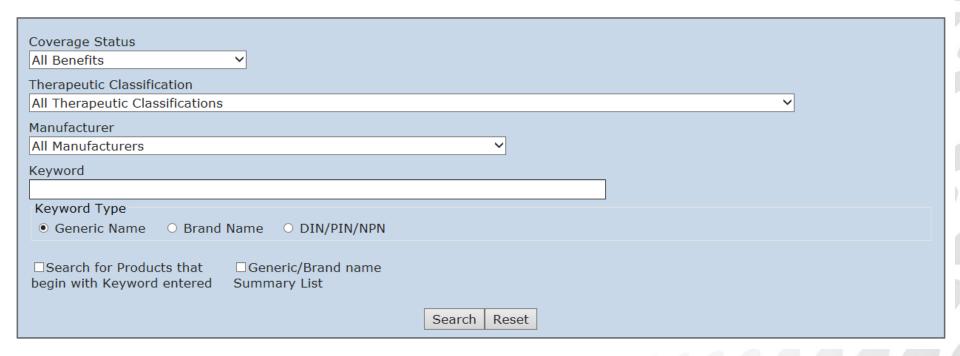


MEDICATION REVIEW	Pharmacy Name/Phone#:	
AHA:		
ACEi/ARB:		
Statin:		
Others:		
Comments:		
		ODB Formulary Search

ODB e-Formulary Search Webpage

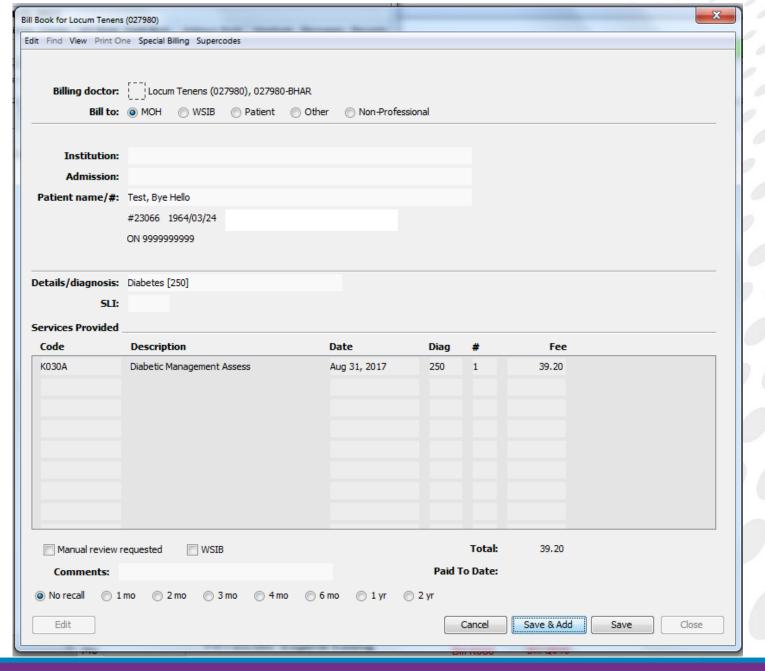
## **Formulary Search**

Search the Ontario Drug Benefit Formulary/Comparative Drug Index, effective from August 30, 2017 using any or all of the criteria below.



CLINICAL NOTES				
F/U TIME FRAME:	▼ Mo	PHYSICIAN:	Trillium Bill K030	Insulin Syringe for Seniors

K030 and Q040 Billing



CLINICAL NOTES				
F/U TIME FRAME:	▼ Mo	PHYSICIAN:	Trillium Bill K030	Insulin Syringe for Seniors Bill 0040

Trillium Drug Program Application Form



Ministry of Health and Long-Term Care

#### Mail completed form to:

Trillium Drug Program PO Box 337 Station D Etobicoke ON M9A 4X3

#### Application for Trillium Drug Program (TDP)

The Trillium Drug Program (TDP) benefit year is from August 1 to July 31 of the next calendar year.

To be enrolled, applications must be postmarked by Canada Post on or before September 30 of the same year as the benefit year (August 1 - July 31) ends. For example, for the benefit year which starts August 1, 2013 and ends July 31 of 2014, applications must be postmarked on or before September 30 of 2014.

#### You should apply if:

- Your household spends a large portion of its income on prescription drugs, and
- You have a valid Ontario Health Card, and
- Your household does not have a private insurance plan that covers prescription drugs, or you have a private insurance plan but it does not cover all the costs of your household's prescription drugs.

#### Your application will not be accepted if it does not include:

- Two signatures for everyone in your household 16 years of age or older in Section 4 of this application,
- The completed Private Insurance Coverage section, and
- All supporting documents that are required to be submitted with this application before the deadline.

Fields marked with an asterisk (\*) are required.

#### Section 1 - Enrolment Start Date (Click here for Guidelines)

First-time TDP applicants can select the date their TDP coverage will start, which means that your deductible will be pro-rated based on the number of days remaining in the program year of **August 1 to July 31** of the next calendar year.

**Enrolment Start Date** 

(i.e. Date of First Prescription)



CLINICAL NOTES				
F/U TIME FRAME:	▼ Mo	PHYSICIAN:	Trillium Bill K030	Insulin Syringe for Seniors Bill Q040

Insulin Syringes for Seniors Application Form



#### Ministry of Health and Long-Term Care

Assistive Devices Program (ADP) 5700 Yonge Street, 7th Floor Toronto ON M2M 4K5

Tel: 416 327-8804 Toll-Free: 1 800 268-6021 TTY: 416 327-4282 TTY: 1 800 387-5559

# Application for Funding Insulin Syringes for Seniors



#### Section 1 - Applicant's Biographical Information Last Name First Name Middle Initial Health Number (10 digits) Date of Birth (yyyy/mm/dd) Version Gender Male Female Name of Long-Term Care Home (LTCH) (if applicable) N/A Address Street Name Unit Number Street Number

Carefirst Family Health Team Diabetes Educational Program - Follow up  Sep 12, 2017	
Family Doctor RD/RN/RPh  Patient Name: Test, Patient DOB: Mar 24, 1964 Previous Visit Date: mmm.d. vvvv	
VITALS         Ht:         Wt:         «BMI»         •           BP:         (L)         (R)         Ht: never cm         Wt:         lbs         kg         BMt         IBW:         lbs         WC:         "	
Prev:	
Targets for BP, IBW and WC discussed	
BLOOD WORK (Current / Previous)Latest Date: Jan 30, 2017 Show DM Flowsheet	
FBS: RBS: FBS: RBS: Targets for glycemic control, lipid profile	
HbA1C:         HDL:         HbA1C:         HDL:         and renal function discussed           OGTT:         CHOL/HDL:         OGTT:         CHOL/HDL:         A1c Testing (q3-6m)	
eGFR: LDL: eGFR: LDL: Individualized A1c Target <=7%	
ACR: TG: Individualized A1c Target = 7.1-8.5%	
Comments:	
BLOOD SUGAR MONITORING Print SMBG log - Chinese Print SMBG log - English	
SMBG No SMBG Glucometer teaching provided	
CLINICAL ASSESSMENT / SCREENING	
Hypoplycemia Episode:	
ER Visit: Yes No Latest Date: Mmd. xxxvv Related to DM  Hospitalization: Yes No Latest Date: Mmd. xxxvv Related to DM	
Retinopathy Screening (q1-2y): Yes No Latest Date: Signs of Retinopathy Retinopathy	
Neuropathy Screening (q1y):	
Immunization: Flu shot (q1y): Yes No Latest Date: mm d. yyyy Pneumococcal: Yes No Latest Date: mm d. yyyy	
9-En 9-Ch Comments:	
WEDGATON PRINTING	
MEDICATION REVIEW Pharmacy Name/Phone#: MedsCheck Completed	
ACEVARB:	
Statin: Others:	
Outers.	
Comments:	
LIFESTYLE / MOTIVATION COUNSELLING	
Physical Activity: Smoking: Tyes No ETOH: Tyes No	
Smoking: Yes No ETOH: Yes No	
Diet: Vegetables	
Grains/Starches Fruits	
Milk/alt	
Meat/alt	
ASSESSMENT	
Glycemic Control: «optimal» «suboptimal» as evidenced by recent A1C of « »	
CV Control: BP «within target» «elevated» at office. Lipid profile - «optimal» «suboptimal» as evidenced by «elevated» LDL «WNL», «elevated» TG «WNL», «elevated» CHOL/HDL «WNL»	
Lifestyle: wt status - « » as evidenced by BMI «re: adults aged 65+» and WC «above» «within» cut-off re: Asian population. Physical	
activity - «meeting» «not meeting» the rec of aerobic exercise; «meeting» «not meeting» the rec of resistance exercise	<del> </del>
DECOMMENDATIONS	
RECOMMENDATIONS	
SELF MANAGEMENT GOAL Previous:	
Level of motivation (1-10): Current:	
NEXT F/U DATE: mmm d, yyyy Comment: cc to:	Ontario <b>MD</b>
CLINICIAN(S):   ▼ Fax#:	
Trillium Insulin Syringe for Seniors	

# Physical Activity: Smoking: Yes No ETOH: Yes No Vegetables Grains/Starches

#### **ASSESSMENT**

Glycemic Control:	«optimal» «suboptimal» as evidenced by recent A1C of « »
CV Control:	BP «within target» «elevated» at office. Lipid profile - «optimal» «suboptimal» as evidenced by «elevated» LDL «WNL», «elevated» TG «WNL», «elevated» CHOL/HDL «WNL»
Lifestyle:	wt status - « » as evidenced by BMI «re: adults aged 65+» and WC «above» «within» cut-off re: Asian population. Physical activity - «meeting» «not

wt status - « » as evidenced by BMI «re: adults aged 65+» and WC «above» «within» cut-off re: Asian population. Physical activity - «meeting» «not meeting» the rec of aerobic exercise; «meeting» «not meeting» the rec of resistance exercise



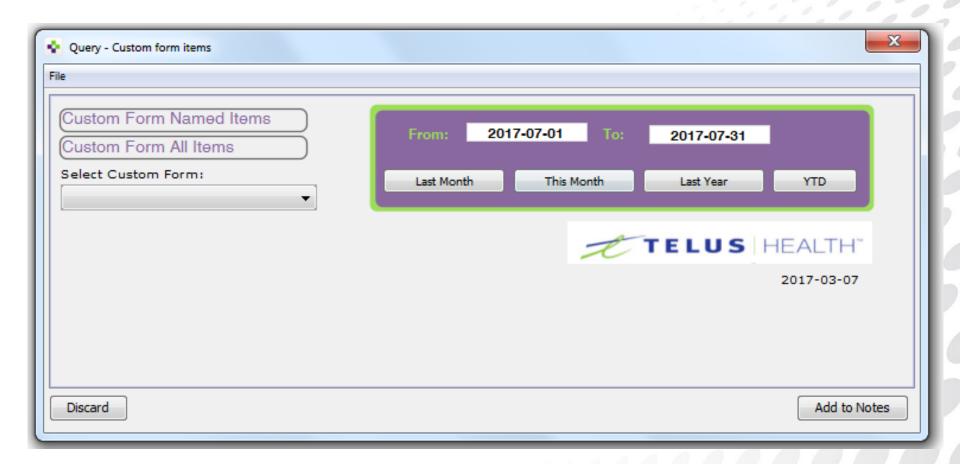
Fruits Milk/alt Meat/alt

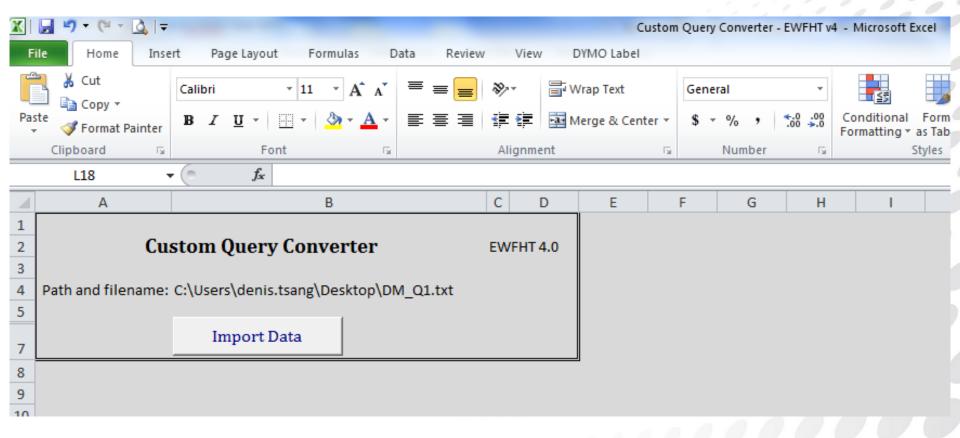


- Trillium Drug Program Application Form
- Insulin Syringes for Seniors Application Form



# Data Extraction/Analytics





# **PSS Custom Query Converter**



Choose a file or drag it here.

From the main PSS toolbar, select Reports > Custom Queries > Custom Form Named Items. Input the name of the custom form and the date range and click run report. To export this report go to Report > Utilities > Save as Tab Delimited. Save the file to your computer and then drag-and-drop or click to upload it into this application. The reformatted file will appear as a download.

This tool is safe for use with patient health information. All the data processing is done on your local computer. This tool only works with tab-delimited files.

This program is free software under the terms of the GNU General Public License.

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# Preliminary Outcome (Clinical)

Performance Indicator	Result (Apr – Sep 2017)
% of patients with latest A1C within individualized target	72.6
% of patients with latest A1C testing completed within past 6 months	80.2
% of patients with latest LDL ≤ 2 mmol/L	48.2
% of patients with latest BP <130/80	53.7

# Preliminary Outcome (Screening)

Performance Indicator	Result (Apr – Sep 2017)
% of patients with neuropathy screening completed within past 12 months	72.3
% of patients with psychological symptom screening completed within past 12 months	69.2
% of patients with retinal screening completed with past 24 months	84.7
% of patients with DM MedsCheck completed within past 12 months	11.5

# Preliminary Outcome (Billing)

Performance Indicator	Result (Apr – Sep 2017)
% of patients with at least ONE K030 billed between April and September 2017	34.7
% of patients with Q040 billed between April and September 2017	19.6

# **Implication**

 "One-Stop Shop" charting template enables integrated diabetes care and seamless communication

- Outcome data captured supports evaluation of QI initiatives aligned with indicators in AOP, QIP and D2D
- Package of this custom form and related tools uploaded to Telus Community Portal and disseminated with QIDSS network

## **Contact Info:**

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# Thank You