Faculty/Presenter Disclosures

- **Faculty:** Peter Hamer – Executive Director, Ottawa Valley FHT
- **Relationships with commercial interests:**
  - No relationships with commercial interests

Disclosure of Commercial Support

- ## No Commercial Support

- ## Potential for conflict(s) of interest:

  - Peter Hamer has not received payment or funding from and organization supporting this program AND/OR organization whose product(s) are being discussed in this program].

Mitigating Potential Bias

- There are no potential sources of bias

Ottawa Valley FHT

- Located in Almonte – a rural town 30 minutes west of Ottawa

- 13 family physicians, 1 paediatrician, 2 OB/GYNE

- Serving 12,000 patients

- FHT/FHO combined in a 12,800 sq. ft. clinic adjacent to the local hospital
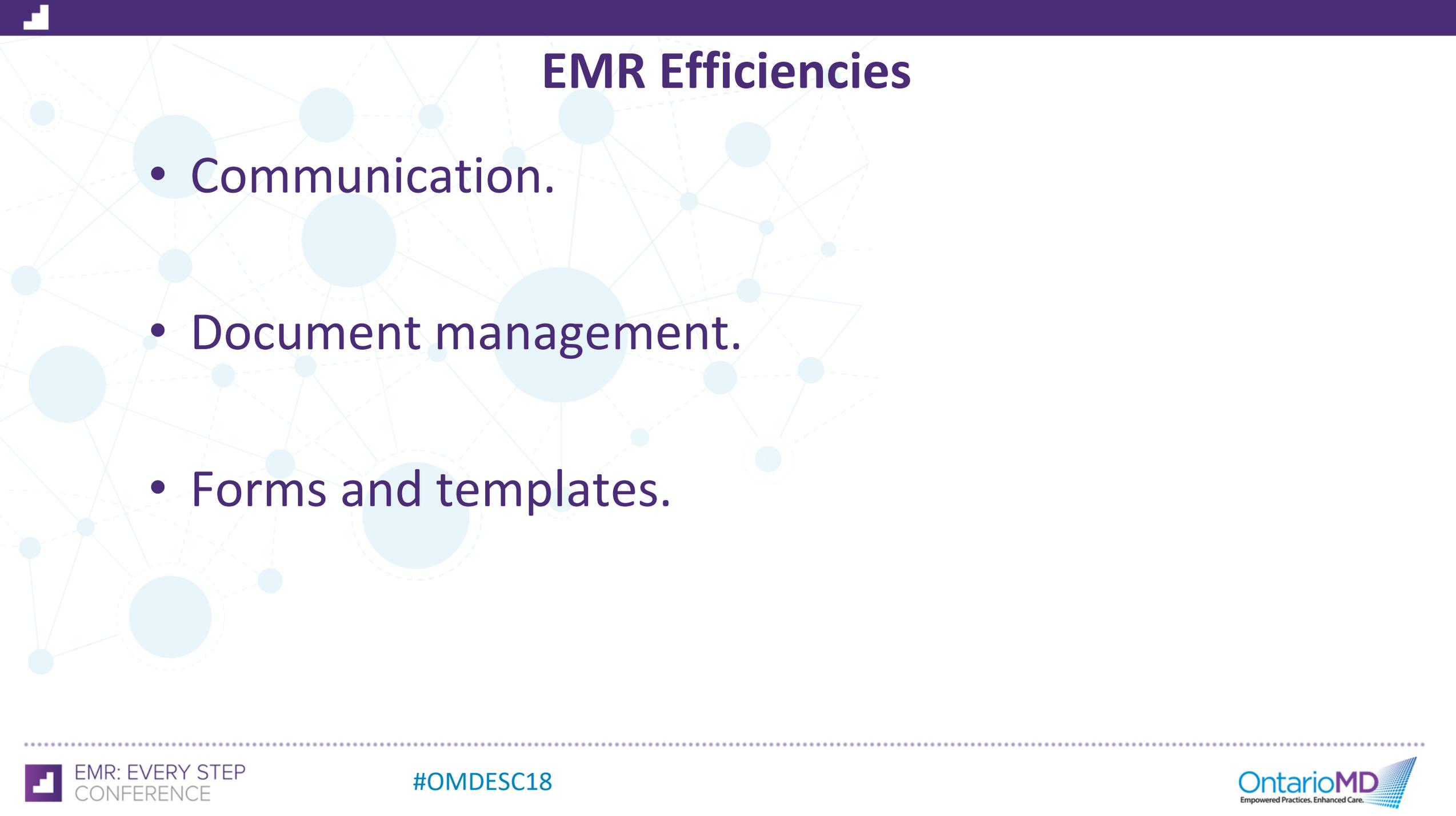
EMR Efficiencies

- Communication.

- Document management.

- Forms and templates.

Communication

- Considerations:
  - Privacy
    - Legislation
  - Policies
    - Define and support how we communicate
  - Domain
    - Gmail, Yahoo, Hotmail
  - Portals
    - Define and control user access

- EMR Function:
  - Specific to product
  - Don't assume compliance with legislation.
  - OVFHT
    - Appointments
    - Receipts
    - Events
    - Ask to contact

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Communication

- Third Party Software:

  - Changing landscape

  - Integration with your EMR?

  - Costs vs. Benefit?

- Function:

  - Direct patient input into chart
  - New patient forms
  - PHQ, GAD
  - Nippissing Development Screening
  - Screening Tools i.e - Medical Cannabis
  - Messages, test results – email to web options

Document Management

- Nothing get printed!! (Well, almost nothing…….)

- Rx e-faxed to pharmacy
  - Most pharmacies accept this
  - Requires naming conventions in address book

- Rx renewals – managed solely through EMR

- E-faxes are all logged and tracked if failed

- Printers – select location to support workflow. (I did say almost nothing)

- P/T pickup NEVER printed until p/t arrives

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Forms and Templates

- Simple templates:
  - Used to eliminate repetition, (patient demographics, Dear Dr.)
  - Prepopulate forms (CPP, Rx, allergies etc.)

- Complex Grouping
  - Prenatal package:
    - Antenatal I & II
    - IPS
    - BW
    - Public Health
    - Dating U/S
    - Morphology U/S
    - Patient Handouts
    - Rx
    - Billing Options

Forms and Templates

- Considerations:

  - Naming Conventions – how the heck do you find anything?

  - Version control

  - Prefilling positives or negatives

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Thank you!