

# Abstract Submission Form 2019

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Salutation: *	Ms.
First Name: *	Rachel
Last Name: *	LaBonte
Clinic/Company: *	Partnering For Quality Program
Role: *	Program Lead
Phone Number *	
Email Address: *	

Type: *	Concurrent Session
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Salutation: *	Dr.
First Name: *	Paul
Last Name: *	Gill
Role: *	Clinical Digital Health Lead
How long have you been using an EMR? *	5+years

Salutation:	Ms.
First Name:	Rachel
Last Name:	LaBonte
Role:	Program Lead, Partnering for Quality
How long have you been using an EMR?	N/A

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**Salutation:**

**First Name:**

**Last Name:**

**Role:**

**How long have you been using an EMR?**

**Who is your target audience? \*** Intermediate EMR Users

**Abstract Title: \*** Digital Coalition – How a coalition of the willing is changing the face of primary care

**Learning Objectives: \*** Learn how leveraging resources can improve referral quality and patient safety

Learn timesaving methods to collaborate and disseminate ‘forms’ across various primary care settings

Learn how ‘form reform’ can improve workflows within primary care

**Abstract: \***

In partnership with 11 FHTs and 17 other Primary Care Practice (PCP) Models, the South West Digital Coalition (DC) represents a cross-sector partnership charged with deploying regional digital health priorities. The goal is to build capacity within primary care (PC) offices to manage information in a way that meets the needs of providers/staff, while improving the quality and experience of patient care.

A priority identified by the Coalition is the management of referral forms between PC Electronic Medical Record (EMR) systems and health service providers.

The DC is helping change the way new/updated forms reach primary care. The normal distribution models of new forms that are usually mass faxed/emailed to primary care offices has been disrupted by our efforts, leading to specialists in our region now preferring to co-design new forms in more consumable EMR friendly formats. The DC is working to move the co-design process further upstream with partners

Service providers have benefitted from the wide distribution of EMR-compatible resources

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that meet a minimum standard of functionality. In turn, the breadth and depth of EMR resources vetted by the DC will continue to grow and serve a wider geography of PCPs.

in its initial 3mths, this partnership has saved ~1900hrs of administrative/forms management work in primary care that has been able to be redirected to direct patient care and/or other priorities within primary care clinics.

As more PCPs and stakeholders are engaged, the DC will be better equipped to identify digital health priorities beyond basic referral and requisition forms. Although this initiative is still in its formative stages (<6 mths), there is potential to impact wait times by reducing returned or rejected referrals/requisitions.

**How did you hear about the Call for Direct Mail Abstracts \***

**Please Specify \***

**Who referred you? \***