



How to Auto-Categorize Health Report Manager (HRM) Reports in Your EMR

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Faculty/Presenter Disclosure

- Presenter – Stephen Beckwith
- Relationships with commercial interests:
 - OntarioMD – Peer Leader



Disclosure of Commercial Support

- No Commercial Support
- Potential for conflict(s) of interest:
 - TELUS Health owns, develops, licenses, distributes and benefits from the sale of a product that will be mentioned in this program:
Practice Solutions Software



Mitigating Potential Bias

- Content of this presentation has been reviewed by a panel of physician and nurse peers to ensure that it remains unbiased and has no commercial representation.



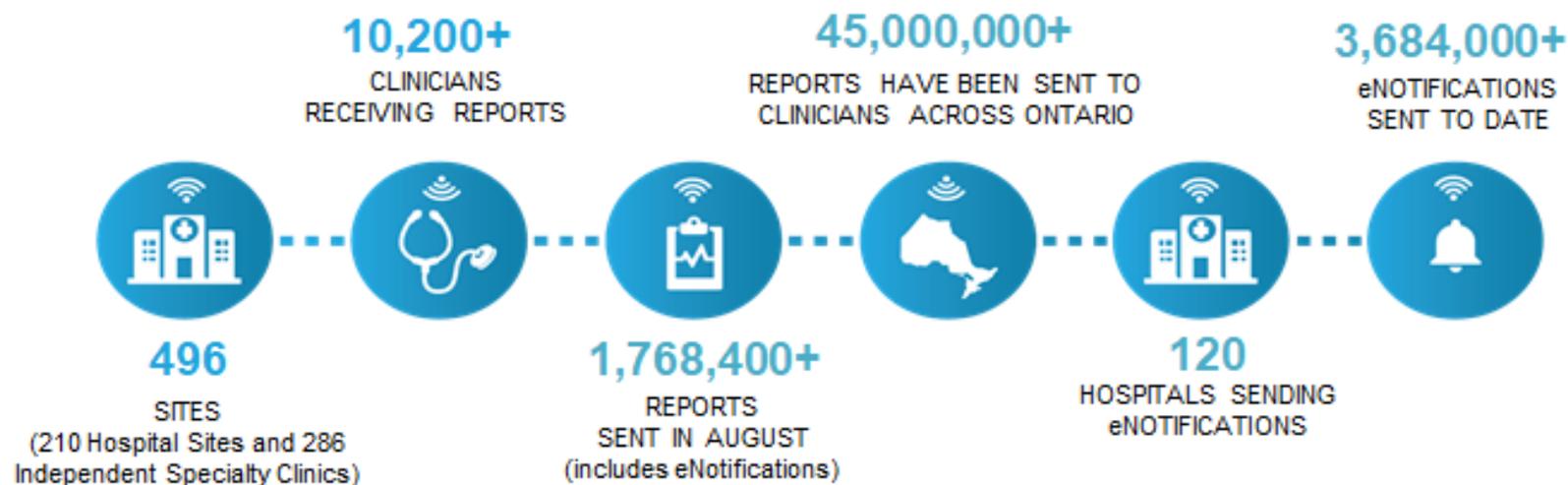
What is Health Report Manager (HRM)?

- **What it is:** Service that delivers patient reports securely from hospitals and specialty clinics to community-based clinicians' EMRs
- **Why 10,000+ clinicians love it**
 - Improved transitions and coordination of care
 - Faster follow-up care after hospitalizations to reduce the likelihood of complications or re-admissions
 - Enhanced patient safety
 - Saves time – at least 30 minutes of clinic time per day





HRM's Impact on Digital Health in Ontario





How does HRM work?

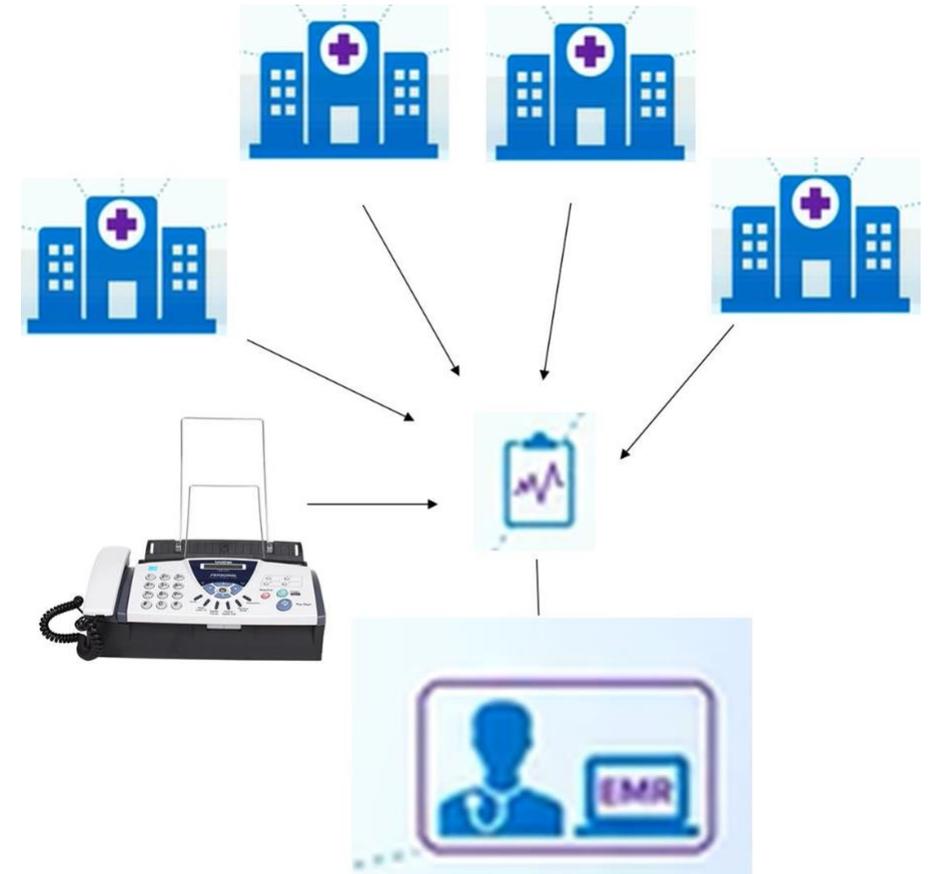


- HRM reports are automatically attached to the patient's chart if it exists. Some also label HRM reports as they are received while, others require the user to define the HRM report labels.
- How you categorize or label the reports consistently, no matter how they come into the EMR, are important so you can easily retrieve a report within the patient's chart.



Just like a post office...

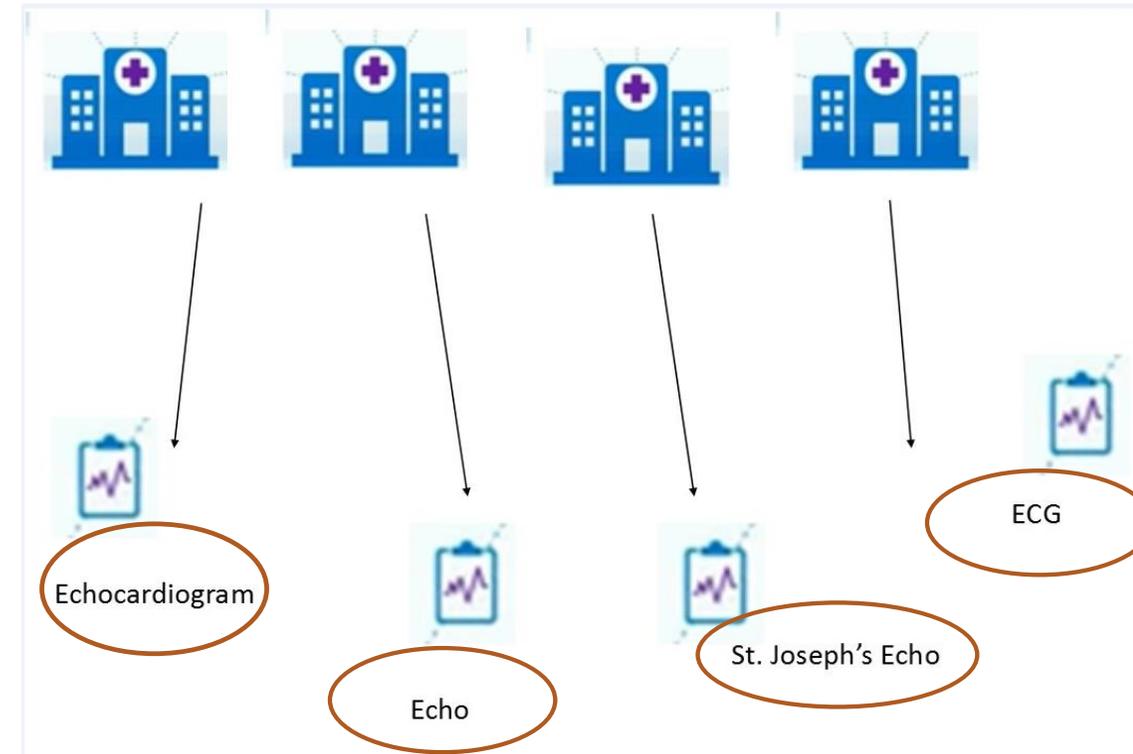
- HRM functions as a report delivery mechanism – similar to a post office.
- It delivers text-based or PDF reports from sending facilities across the province to the EMR.
- HRM does not change the content of the report or the report label in the same way a post office would not change the content of a letter.





The sending facility

- Each sending facility decides which reports to deliver through HRM and how they are labelled.
- HRM does not modify the labels.
- To achieve consistency in labelling, EMR users must categorize these reports according to their own preferences.

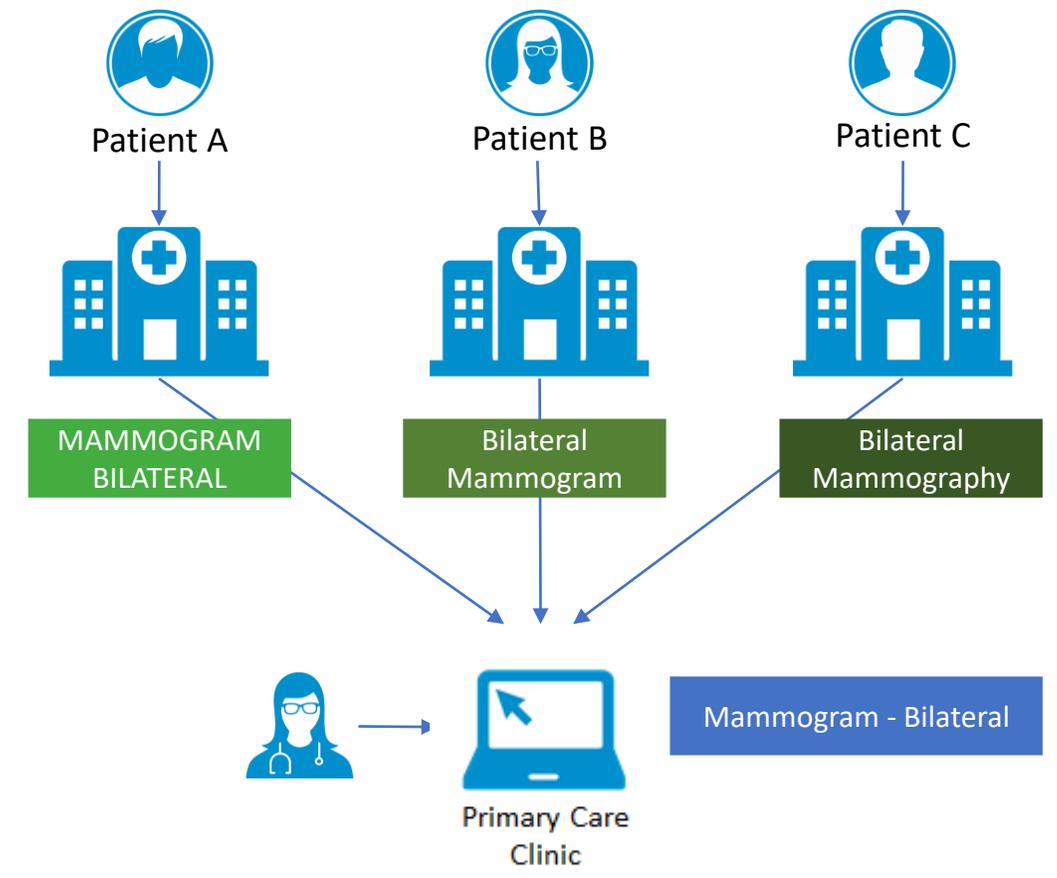




The sending facility

- It may be important for your team to know the sending facility.
- You can always add the name at the end – Mammogram – Bilateral (MSH).
- Keep in mind that you would have to do this for each sending facility.

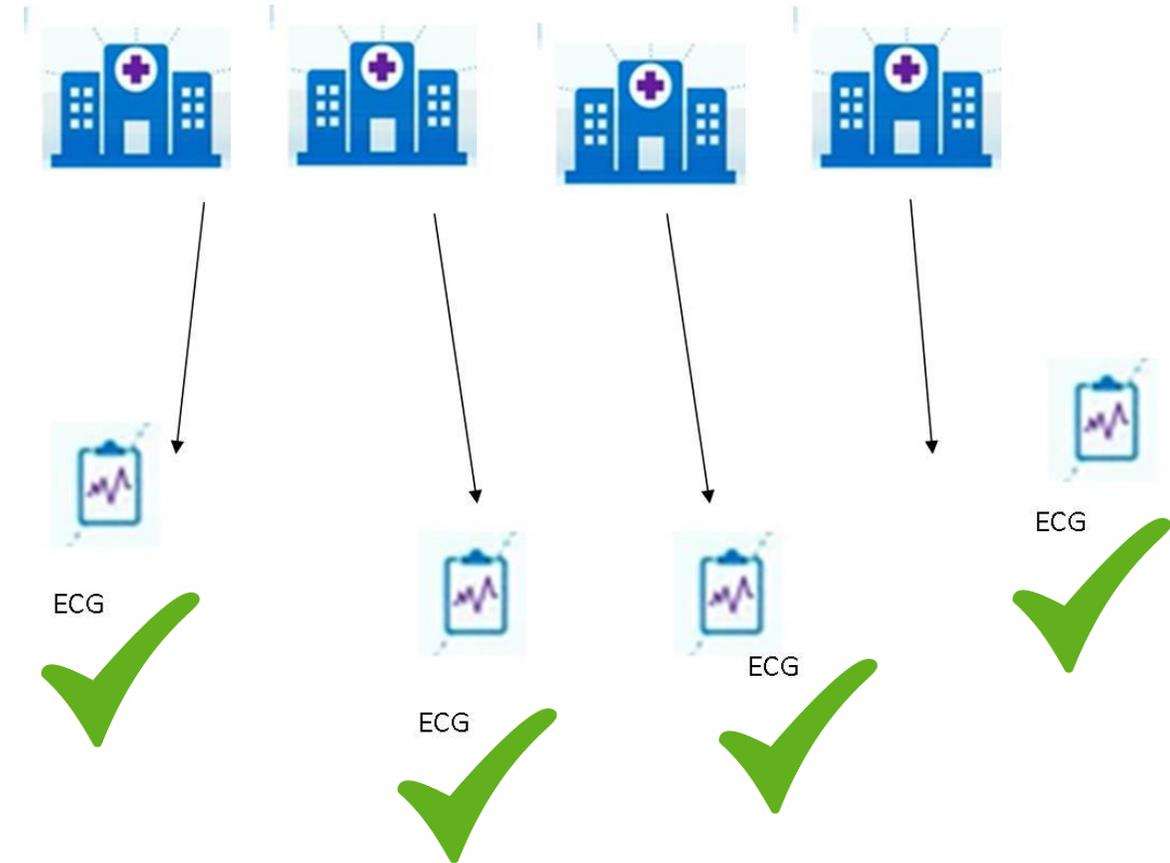
Current State





What is auto-categorization?

- Auto-categorization is the ability to define a fixed report label so that when the same report type is received in the EMR, it will be labelled with the user's preferences.
- This needs to be done per sending facility.
- Auto-categorization standardizes report labelling and saves you time.





Report Types

- Each sending facility provides its own set of HRM Report Types. They are divided into medical record and diagnostic imaging reports.
- Each “Report Type” has a “unique report identifier” associated with it that makes auto-categorization possible.
- When you auto-categorize a report within your EMR, you are setting your preferred report label which is tagged to that unique report identifier.

	A	B
1	Medical Records (MR) Reports	
2		
3	Mnemonic	Report Description
4	50488937	Admission Note
5	44990267	Adult Psychiatry Note
6	44990268	Child & Adolescent Psychiatry Note
7	35355202	Clinic Report
8	35355203	Consult Request
9	1230972	Consultation
10	35355204	Consultation - Amb
11	35355205	Consultation - ER
12	55020420	Day Hospital Note
13	526584387	Nephrology Clinic Note
14	55020422	OB/GYN Clinic Note
15	35355230	Oncology Clinic Note
16	35355231	Oncology Consult
17	35355233	Oncology Letter
18	1230973	Operative Report
19	375802522	Palliative Care Clinic Note
20	375802517	Palliative Care Consultation Note
21	55020423	Parkwood Clinic Note
22	44990274	Preadmission Clinic Note
23	35355236	Procedure Report
24	35355237	Progress Note
25	55020424	Psychology Note
26	99647693	Radiation Treatment



Should I auto-categorize this report?

- A sending facility can use “Consultation” as the unique identifier for all consultation report types (e.g., palliative care consultation, psychiatry consultation, etc.)
- If you auto-categorize “ICU consultation”, then every report type that sending facility sends with the unique “Consultation” identifier will come in as “ICU Consultation”.
- If the report type category is too broad, auto-categorization is not appropriate.
- On the flip side, Diagnostic Imaging report types are more specific and appropriate to auto-categorize.





How do I find the sending facilities?

- HRM sending facilities can be found at www.ontariomd.ca.
- Click on Health Report Manager (under Products and Services), then go to Sending Facilities
- The list of Sending Facilities includes both hospitals and specialty clinics.
- Sending Facilities are listed in alphabetical order.
- You can also re-sort the page by clicking on the Region column header.
- You can also use the Search field and enter the sending facility you want.

Sign In | Register

and Services ▾ EMR Certification Program ▾ Resource Library ▾ Blog Contact

Home / Products and Services / Health Report Manager / Sending Facilities

Sending Facilities Live on HRM

Search:

	HRM ID	Sending Facility	Region*	Report Types Lists	Report Types Version	Sending eNotifications
+	1273	Accurate Diagnostic Imaging	LHIN 8	Report Types	May-24-2019	N/A
+	4058	Alexandra Hospital	LHIN 2	Report Types	Jun-06-2016	
+	4082	Alexandra Marine and General Hospital	LHIN 2	Report Types	Aug-13-2018	✓
+	1264	Alliston Diagnostic Centre	LHIN 8	Report Types	Feb-26-2019	
+	4163	Almonte General Hospital	LHIN 11	Report Types	Apr-26-2017	
+	1214	Annex Medical Imaging	LHIN 7	Report Types	Dec-13-2018	N/A
+	4270	Anson General Hospital	LHIN 13	Report Types	Jun-05-2019	



How do I find the report types?

- Click the green button to the left to display the contact for Support, Privacy and **Stop Paper Process** (once you are confident you are receiving all your reports) for each sending facility.
- Click the blue Report Types link, to open the list of reports from each sending facility in Excel.
- When you open the spreadsheet, there are 2 tabs at the bottom: Medical Report Types and Diagnostic Imaging Report Types.

If you have any questions, please contact your Practice Advisor or contact the OntarioMD Support Desk: support@ontariomd.com

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YOU GOT THIS....!

1. Don't be afraid....auto-categorization will make life easier.
2. You have a couple of options for doing this.
3. Make it work for your team.
4. Advantages outweigh the disadvantages.
5. OntarioMD is here to help!





THANK YOU !



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