Abstract Submission Form 2017

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| Salutation: * | Ms. |
|--|---|
| First Name: * | Lisa |
| Last Name: * | Ruddy |
| Clinic/Company: * | Markham FHT |
| Role: * | RN, Clinical Program Manager, OMD Nurse Peer Leader |
| Phone Number * | |
| Email Address: * | |
| | |
| Type: * | Concurrent Session |
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| Salutation: * | Ms. |
| Salutation: * First Name: * | Ms. Lisa |
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| First Name: * | Lisa |
| First Name: * Last Name: * | Lisa Ruddy RN, Clinical Program Manager, OMD Nurse Peer Leader |
| First Name: * Last Name: * Role: * How long have you been using an | Lisa Ruddy RN, Clinical Program Manager, OMD Nurse Peer Leader |
| First Name: * Last Name: * Role: * How long have you been using an | Lisa Ruddy RN, Clinical Program Manager, OMD Nurse Peer Leader |
| First Name: * Last Name: * Role: * How long have you been using an EMR? * | Lisa Ruddy RN, Clinical Program Manager, OMD Nurse Peer Leader 14 years |

| Role: | Program Administrator |
|--------------------------------------|-----------------------|
| How long have you been using an EMR? | 10 years |
| | |
| Salutation: | |
| First Name: | |
| Last Name: | |
| Role: | |
| How long have you been using an EMR? | |

| Advanced EMR Users | |
|---|--|
| Abstract Title: * Optimizing EMR Use to Facilitate Post Hospital Discharge Follow Up | |
| Learning Objectives: * 1 Learn how Markham FHT is improving care transitions through hospital discharge follow up | |
| 2 Understand the common EMR features that can enable reliable data extraction | |
| 3 Recognize the key players in EMR optimization whether in group, specialist or solo practice | |

Abstract: *

Patients recently discharged from hospital are at increased risk of adverse events or re-hospitalization. Often, providers are unaware of an admission or discharge, and patients are left to "fend for themselves" regarding follow up.

Fortunately, a well-used EMR can assist with these patients' care transitions from hospital to home, regardless of the provider's practice environment.

The Markham FHT Transitions Program was honoured to be accepted for concurrent presentation at the 2016 AFHTO Conference, and feedback was highly favourable. This year, the Transitions Program will elaborate further on data collection in the year since, and how this shaped performance targets for the coming year. The program does not stand alone, and relies on the strong partnership between Markham FHT, Markham Stouffville Hospital and CCAC.

The presentation will outline the Markham FHT's Transitions Program process when following patients discharged from hospital. Key EMR features will be shared, and data searches will demonstrate ways attendees can translate this workflow to their own EMR's.

Presenters will highlight the importance of eHealth solutions such as HRM as a "digital partner" in the provision of excellent patient care.