

Salutation: *	Miss
First Name: *	Maria
Last Name: *	Krahn
Clinic/Company: *	Health Quality Ontario
Role: *	Quality Improvement Specialist
Phone Number *	
Email Address: *	<hr/>

Type: *	Panel Session

Salutation: *	Miss
First Name: *	Maria
Last Name: *	Krahn
Role: *	Quality Improvement Specialist, Health Quality Ontario
How long have you been using an EMR? *	N/A (have worked in Accuro in previous roles)

Salutation:	Mr.
First Name:	Dave
Last Name:	Zago
Role:	Team Lead –Clinical Adoption, Health Quality Ontario
How long have you been using an EMR?	N/A

Salutation:

First Name:

Last Name:

Role:

How long have you been using an EMR?

Who is your target audience? *

New EMR Users
Intermediate EMR Users

Abstract Title: *

Profiling pain management: understanding the utility of administrative data and moving to discover what's in your EMR in order to improve quality

Learning Objectives: *

1 • Describe the various HQO data sources available to primary care providers

2 • Understand how HQO's Primary Care Practice Report and clinic-based EMR reports can be coupled with clinical decision support tools to inform practice-level improvement activities

3 • Dialogue with peers and facilitators to share experiences with using data and clinical decision support tools to improve patient care

Abstract: *

Nearly 2 million people in Ontario filled an opioid prescription in the 2015/16 fiscal year, representing approximately 14% of the province's total population. Moreover, the rate of people in Ontario who filled an opioid prescription varies considerably across the province. In response to this variation, Health Quality Ontario (HQO) and many other organizations are developing a number of tools and resources to support system-wide improvements in prescribing and pain management.

The goal of this workshop is to profile work that HQO is undertaking, related to opioid use and prescribing (see below) and to demonstrate, through the use of an interactive case

study, how other system supports can be leveraged to improve quality through the effective use of EMR systems and resources for pain management (e.g., Ontario MD's Peer Leader and EMR Practice Enhancement Program, Centre for Effective Practice Opioid Manager and Management of Chronic Non Cancer Pain).

1) Primary Care Practice Reports: Starting in the fall 2017, opioid prescribing will be added as a new topic to the primary care practice reports, available to all family physicians in the province of Ontario. The practice reports represent one component of a broader implementation plan to support the adoption of HQO Quality Standards.

2) Opioid Quality Standards: HQO is developing 3 opioid-related quality standards scheduled for public release in Spring 2018: opioid prescribing for chronic and acute pain, and opioid use disorder. Cutting across all sectors, these standards will look at the evidence and best practice for adolescents and adults across care settings, receiving all forms of opioids for either pain or use disorder, and will also touch on consideration of harm reduction strategies.

3) Opioid Specialized Reports: HQO will be producing reports intended for the general public as well as people working in the health system, to highlight the current state of variation in how and to whom opioids are being prescribed and some of the complex issues associated with opioid prescribing. The report features stories from patients and providers that highlight some of the challenges and benefits of opioids from different perspectives.

By the end of this interactive session attendees will be able to:

- Describe the various HQO data sources available to primary care providers
- Understand how HQO's Primary Care Practice Report and clinic-based EMR reports can be coupled with clinical decision support tools to inform practice-level improvement activities
- Dialogue with peers and facilitators to share experiences with using data and clinical decision support tools to improve patient care