

**April 2021**

*Tips and advice on EMRs, digital health and virtual care tools you can use NOW*

## **Tip from an OMD Peer Leader: COVID-19 Vaccination Clinic and COVaxON**



This month's tip comes from Dr. Paul Gill, a family physician from Goderich, Ontario. Dr. Gill's practice has set up a COVID-19 vaccination clinic to administer the Moderna vaccine to patients. His practice created a video that explains the steps they took to get their vaccination clinic up and running. [Watch the video](#). If you and your staff would like to join a live training session on the provincial COVaxON vaccine management system and get immediate answers to your questions, [register here](#). If you'd like to talk to a Peer Leader about anything, please contact us at [peer.leader.program@ontariomd.com](mailto:peer.leader.program@ontariomd.com).

## **Did You Know?**

### **OMD Educates: COVaxON Training for Primary Care Practices**

Primary care practices in all 34 Public Health Units (PHUs) across Ontario are setting up vaccination clinics through their local PHU to administer the AstraZeneca COVID-19 vaccine. OMD will demonstrate how to access and use the mandatory COVaxON Vaccination Management System virtually. Our training sessions are open to you and your staff. Clinical Workflow sessions give you a great overview of the system and the End-to-End training sessions get into more detail. To attend a training session (offered several times a week), access resources, or ask for support, please visit our [COVaxON Training page](#). OMD can help you!

### **OMD Has a New CMO!**

OMD is pleased to announce Dr. Chandi Chandrasena, our new Chief Medical Officer (CMO). Dr. Chandrasena is a family physician from Ottawa with 20

years of experience. She is recognized as an innovative leader educating Ontario clinicians and their staff about the benefits of digital health to empower practices and their patients. As OMD's CMO, she will provide the clinical perspective and advice to inform current and future digital health products and services for Ontario clinicians that add increasing value to patient care. [Find out more about Dr. Chandrasena.](#)

### **ONE Mail Direct Update**

If you are ONE® Mail Direct user, you will receive a communication from Ontario Health to notify you that the secure provider to provider email service will be terminated in 90 days. The communication will also let you know how you can sign up with TeraMach to seamlessly transition to their secure email service that uses Microsoft Office 365 technology. The service provides good value to clinicians. Ontario Health will send notifications in weekly waves starting in early May to the end of July. If you have any questions about the retirement of ONE Mail Direct and transitioning to TeraMach, please contact [onemailinfo@ontariohealth.ca](mailto:onemailinfo@ontariohealth.ca).

### **Digital Health and Virtual Care Tools**

#### **Coming Soon! COVaxON Immunization Reports through HRM® to Your EMR**

Primary care practices are vaccinating patients against COVID-19, but some patients are being vaccinated at hospitals, mass clinics and pharmacies. In the coming weeks, you will start receiving immunization reports from the provincial vaccine management system, COVaxON, through HRM in your EMR if the patient has identified you as their primary care provider starting on the date HRM begins sending these reports. The reports will appear in your Inbox in the same way that medical record reports from HRM do now. OMD is exploring the feasibility of sending historical reports from COVaxON. If you have any questions about these new reports or about HRM, contact us at [support@ontariomd.com](mailto:support@ontariomd.com).

#### **OMD Educates: The Power of EMRs: More Impactful Than Your Stethoscope!**

Join OMD Physician Peer Leaders **Dr. Meera Shah** and **Dr. Paul Cano**, and **Roger Mandjlekian**, Clinic Manager Peer Leader for our next OMD Educates webinar this coming **Wednesday, April 28 at noon**. The webinar will provide you with lots of EMR tips and advice. Family physicians and specialists will earn CME credits! This session is offered in partnership with Canada Health

Infoway and the Ontario Medical Association. [Register today to attend!](#)

### **Protect Your Practice from Ransomware Attacks**

Ransomware is a distinct form malware or malicious software. It's initiated when someone unknowingly opens an email attachment containing a ransomware virus. It denies the user access to their data by encrypting the data with a key known only to the hacker who deployed the malware until a ransom is paid (usually in a cryptocurrency such as Bitcoin) in order to receive a decryption key. A new ransomware, known as the Mamba variant, has been identified that will encrypt a computer's entire hard drive, not just specific files. Protect your EMR data from Mamba and other ransomware by following the [tips in our Ransomware Bulletin](#).

### **eConsult through Your EMR – YMS EMR Users Rejoice!**

If you use YMS EMR, you can now use [eConsult through your EMR](#) instead of through the eConsult web portal. Many of you have told us that you prefer to access provincial digital health tools through your EMRs because it fits better with your workflows. You can also save time on each eConsult request. YMS EMR users should contact YMS to get set up for eConsult. If you use Accuro® EMR, Avaros EMR, Indivicare, OSCAR, or YES EMR, you can ask for eConsult through your EMR too. **Talk to your vendor.** If you don't use one of these certified EMRs, ask your vendor when they will be ready to offer you eConsult.



I need faster access  
to specialist advice.  
I can do that with my EMR.

**Ask us how.**  
[support@ontariomd.com](mailto:support@ontariomd.com)  
1-866-744-8668

**Need Help with Your EMR/Digital Health or Virtual Care Tool?**

If you would like some help with your EMR, a digital health tool or a virtual care tool, OntarioMD staff are available to help you! If you're interested in any of the digital health tools mentioned in this issue or are interested in [OLIS](#), [EMR-integrated eConsult](#), [Privacy & Security Training](#), or help from the [i4C Advisory Service](#), our staff can get your practice connected. Just contact [support@ontariomd.com](mailto:support@ontariomd.com) and help will soon be on the way!

## Important Reminders

### Are You Moving? HRM Needs to Know Where You Are!

Just like the post office, HRM needs to know where to deliver your reports. Planning an office move? Switching to another Internet provider? Making a change to your Internet plan? Choosing a new EMR provider? These scenarios could potentially mean a change to your IT delivery location. A change in location will disrupt your HRM feed and you will stop receiving reports from hospitals and specialty clinics. HRM only delivers to locations it trusts, so if any of these scenarios apply to you don't forget to notify OntarioMD at [support@ontariomd.com](mailto:support@ontariomd.com) and allow for a minimum of 7 business days from the time we receive your complete request with a valid IP address to ensure you don't experience any disruption to HRM report delivery.

**Tell us how you like this newsletter!**

### Quick Poll



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