

April 2022

*Tips and advice on EMRs, digital health and virtual care tools you can use NOW*



## From the CMO's Desk: Prescribing Anti-Viral COVID-19 Drugs

Now that the first anti-viral COVID-19 drug, Paxlovid, is available in Ontario, you may want support to easily identify patients who are eligible for the drug using your EMR, and be able to generate the prescription. OMD is working with the eHealth Centre of Excellence, the Centre for Effective Practice, and EMR vendors, to develop EMR tools to make it easier for you to do this. We will let you know as soon as the EMRs tools are available on our website. In the meantime, if you have any questions, please contact us at [support@ontariomd.com](mailto:support@ontariomd.com).

## Tip from a Peer Leader: i4C Chronic Disease Management Dashboard

OMD Peer Leader Dr. Loredana Di Santo is an advanced user of our Insights4Care (i4C) dashboards to manage her patient population. The dashboards give her a quick view of her patients based on her real-time EMR data and clinically valuable indicators. [Watch her demonstration of how she uses the i4C Chronic Disease Management Dashboard](#). The i4C Dashboards are expanding to more EMRs and are currently available to Accuro®, Cerebrum, PS Suite and YMS users. Contact OMD at [support@ontariomd.com](mailto:support@ontariomd.com) to find out how to get the dashboards, and if you already use them and would like some tips from the i4C Advisory Service or a Peer Leader, contact [support@ontariomd.com](mailto:support@ontariomd.com) or [peer.leader.program@ontariomd.com](mailto:peer.leader.program@ontariomd.com).



## Did You Know?

### OMD Educates: Demystifying Coding



Join OMD Peer Leader Dr. Daniel Pepe on **May 2 from 12:00 to 1:30 pm** to learn why coding in your EMR is important. If you've just started practicing, you will learn how to start coding properly. If you've been practicing for a while, you'll get practical tips on how to fix your coding for encounter diagnoses used to meet billing requirements. Dr. Pepe's presentation will be followed by breakout rooms for Accuro® EMR, PS Suite, and OSCAR McMaster (OSCAR Pro) users. [Register today!](#)

## OMD Educates: 2022 Digital Health & Virtual Care Conference

We've made some changes to our award-winning annual conference based on your feedback. It's going from a single day to a 2-day conference on **September 29 and 30** you won't want to miss. Day 1 sessions will be longer to answer more of your questions. We're tailoring content to audience and skill level, focusing on practical tips and advice. Day 2 EMR Training Workshops conducted by OMD Peer Leaders are going to be better than ever! [Register while it's still FREE!](#)



## Digital Health Support for OHTs



Does your Ontario Health Team (OHT) need digital health tool training for the clinicians in your area? OMD's extensive experience with successful digital health adoption is available to help you engage and train clinicians on the tools in the province's *Digital First for Health Strategy*. We can also onboard clinicians to the tools and support them to become proficient users who can leverage the tools for quality improvement and population health management. Contact us about your clinician engagement needs at [support@ontariomd.com](mailto:support@ontariomd.com).

## COVaxON Training: Still Going Strong

OMD conducted its 100th COVaxON live training session last month! Over the 100 sessions, OMD staff trained 2,689 physicians, nurses, clinic staff, and others who vaccinated Ontarians. The training for primary care is still available if you or your staff need to learn how to use the system, or if you need a refresher. The training webinars cover the end-to-end process for administering COVID-19 vaccines, and any updates or changes to COVaxON. [Sign up for an upcoming session.](#)



## Digital Health and Virtual Care Tools

### Backdated COVID-19 Reports: Paused Delivery



From March 25 to 28, Health Report Manager (HRM®) began delivering backdated COVID-19 vaccination reports (i.e., reports NOT entered into COVaxON at the time the vaccine was administered) to your EMR. Due to issues with dose information, delivery has been paused until further notice. This doesn't affect the delivery of your other HRM reports, including the real-time COVID-19 vaccination reports. If you need advice on how to manage reports, or how to reconcile the data with your EMRs, contact OMD at [support@ontariomd.com](mailto:support@ontariomd.com).

## eForms: Helping to Axe the Fax!



Are you tired of filling out paper forms and faxing them to various organizations? OMD is working with the Ontario Ministry of Transportation (MTO) as a first step to automate the cumbersome form filling process. We've started with 32 common MTO forms (16 each for English and French) and two EMRs (YES EMR and YMS EMR), and we're moving ahead with more [eForms](#)! Say goodbye to faxed MTO forms! Contact [support@ontariomd.com](mailto:support@ontariomd.com) or your local OMD representative to request access.

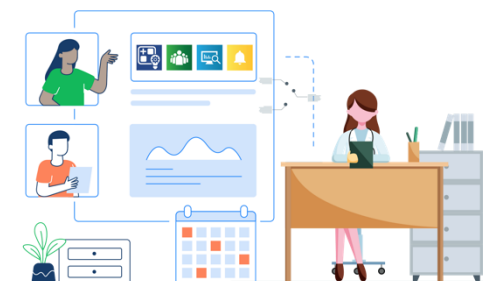
## Drug Information in Your EMR: Countdown to November

Get access to the provincial repository that gives you information on publicly funded drugs and pharmacy services, monitored drugs, and COVID-19 vaccination information right from your EMR. EMR vendors were informed of the requirement to make drug information available through their certified EMRs by November 2022. Ask your EMR vendor when you can expect access if you don't already have it. Need more information about this? Contact OMD at [support@ontariomd.com](mailto:support@ontariomd.com).



## Need Help with Your EMR/Digital Health or Virtual Care Tool?

If you need help with your EMR, or a digital or virtual care tool, OMD staff are available to help you! They can also connect your EMR to the [Digital Health Drug Repository \(DHDR\)](#), [eConsult](#), [eForms](#), [HRM](#)®, [i4C Dashboard](#), and [OLIS](#). Help is also available through the [i4C Advisory Service](#) for your QI initiatives. Just contact [support@ontariomd.com](mailto:support@ontariomd.com) and help will soon be on the way!



## Important Reminders

### Are You Moving? HRM Needs to Know Where You Are!



Just like the post office, HRM needs to know where to deliver your reports. Moving? Switching Internet providers? Changing your Internet plan? Choosing a new EMR provider? These scenarios could potentially mean a change to your IT delivery address disrupting your HRM feed and stopping your reports from hospitals and specialty clinics. HRM only delivers to locations it trusts, so **don't forget to notify OMD** at [support@ontariomd.com](mailto:support@ontariomd.com) when making a change. We need a **minimum of 7 business days** from the time we receive your complete request with a valid IP address to ensure you don't experience any disruptions to report

delivery.

## OMD Educates: Online Training Opportunities

Don't forget to do your annual [Privacy & Security training](#) to refresh your knowledge of best practices and to understand additional considerations when offering virtual care to your patients. OMD also offers privacy and security webinars throughout the year as well as other valuable educational opportunities to clinicians and practice staff. [Check out what's new!](#)



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