Tips and advice on EMRs, digital health and virtual care tools you can use NOW

Tip from an OntarioMD Peer Leader: Using handouts in your EMR

OntarioMD Peer Leaders are expert users of OntarioMD-certified EMRs, digital health and virtual care tools and are available across Ontario to help physician practices realize more clinical value from these technologies. In each issue of Digital Health eTips, one of our Peer Leaders will share a quick win they have used during their many mentoring engagements with family physicians, specialists and practice staff.

Dr. John Crosby, a Peer Leader who practices family medicine in Cambridge, Ontario, provides our first Peer Leader tip about using handouts in his EMR:

"When I'm educating my patients about their conditions, I like to use patient handouts. I find it really useful to store and generate patient handouts using my EMR so I can access them easily. I simply access the handouts from 'Handouts' from the main toolbar of my PS Suite EMR." Read the full tip.

Good News!

OntarioMD's first Digital Health and Virtual Care Day – October 1, 2020

Our previously loved EMR: Every Step Conference is going ONLINE and VIRTUAL and is modernizing to include more than EMRs. The first Digital Health and Virtual Care Day highlights changes doctors are making now, provoked by the need to practice differently

during COVID-19, but which are here to stay in the best possible way! You can expect the same high calibre content: keynote speaker, CME-accredited concurrent sessions and EMR training workshops. We understand the challenges you've faced during the pandemic and are offering FREE registration. Almost 300 attendees have registered already! Visit the conference website to register!

HRM delivers COVID-19 lab notifications to your EMR

What's worse than anxiously waiting for a call from your doctor if you have an outstanding COVID-19 lab result, and she doesn't know it's ready? HRM delivers COVID-19 lab result notifications from OLIS as soon as the results are in! You can then access the results in OLIS through your EMR. HRM also delivers patient reports from COVID-19 assessment centres to your EMR so you have the information you need to monitor your patients. Read more about these new HRM features.

SADIE 2.0: now accessible to your designates

SADIE (Special Authorization Digital Information Exchange) was launched a year ago to get fast approvals for patients who need Exceptional Access Program (EAP) decisions. SADIE has reduced application errors by 75% and cut EAP decision times by an average of 50% compared to fax requests. Physicians told the program that allowing their designates to use SADIE to prepare EAP requests for them to submit was critical. SADIE 2.0 allows them to do that now. Visit the SADIE site for information on how to set up your designate.

New Digital Health and Virtual Care Tools

Virtual care tools: everything you need to know in one place

According to a national survey on virtual care conducted by the Canadian Medical Association in May 2020, almost half of all Canadians have now accessed a physician

using virtual care options. Those who connected with their doctor virtually during COVID-19 report a 91% satisfaction rate. Have you adopted a virtual care tool recently or are still not sure if they're right for you? A wealth of information on what virtual care is, appropriate tools for virtual visits, online booking, secure messaging, how to collect patient consent and much more is available at OntarioMD.News.

New tools for Insights4Care Dashboard users

OntarioMD's Insights4Care (i4C) Program has published new resources for i4C Dashboard users to help you use the Dashboard to manage: patients with diabetes, patients who have been prescribed opioids, consultations and referrals management, and test results. Visit the new Insights4Care Help Resources page to learn more.

UHN Digital – Survey on clinical note taking during patient visits

OntarioMD is working with a research team from the Department of Computer Science at the University of Toronto and the University Health Network (UHN) to investigate the use of technologies for medical care. The team is looking for your input via a 5-minute survey to understand your current practices for clinical note-taking and your views on new note-taking technologies. If you complete the survey, your name will be entered into a draw to win one of three Google Nest Hubs! If you have any questions, please contact Dr. Brudno at brudno@cs.utoronto.edu. Take the survey.

Need Help with Your EMR/Digital Health or Virtual Care Tool?

If you would like some help with your EMR, a digital health tool or a virtual care tool, OntarioMD staff are available to help you! If you're interested in any of the digital health tools mentioned in this issue, they can get your practice connected. Just contact support@ontariomd.com and help will soon be on the way!

Tell us how you like this newsletter!

Quick Poll