

August 2021

*Tips and advice on EMRs, digital health and virtual care tools you can use NOW*

## Tip from a Peer Leader: Four Virtual Care Pearls



This month's tip comes from Dr. Noah Crampton, a family physician in Toronto. Like many physicians, Dr. Crampton began offering more virtual care since the COVID-19 pandemic began. He has distilled his experience into four valuable pearls of wisdom for clinicians. [Read the full tip.](#)

If you'd like help from an OMD Peer Leader to get started with virtual care, contact [peer.leader.program@ontariomd.com](mailto:peer.leader.program@ontariomd.com). If you have any questions about privacy and security, virtual visits or anything else mentioned in the tip, contact OMD at [support@ontariomd.com](mailto:support@ontariomd.com).

## Did You Know?

### eTips Turns 1!

A year ago this month, we launched this Digital Health eTips ("eTips") newsletter! Thank you for your feedback! We'd like to know if you find eTips useful so we can continuously improve it. After all, OMD is here to serve you with the practical advice, tips and support. We'd also like to find out how much you know about OMD and how we can serve you better. [Please complete our short survey.](#) (Psst, a token of our appreciation to celebrate this birthday awaits those who kindly complete it.)



### OMD Launches Luminary Awards to Recognize Your Digital Health Successes



[Nominate](#) a colleague, a member of your staff, or yourself for the 2021 Luminary Awards to recognize your digital health success. The deadline for nominations is **August 27**. It's easy! [Find out more.](#)

### NEW Virtual Care Privacy & Security Training

Family physicians and specialists earn 2 CME credits for completing this new module specifically for users of virtual care tools. [Check out the training now.](#) You can always start and go back to it later.



### Wanted! Family Physicians for the Ontario Virtual Care Clinic



Due to high patient demand, the Ontario Virtual Care Clinic (OVCC) needs more physicians to provide virtual care (by video) to patients. If you'd like more information or would like to sign up for shifts, please contact OMD at [info@ontariomd.com](mailto:info@ontariomd.com) or by filling out [our contact form](#) and choosing Ontario Virtual Care Clinic as the subject. The OVCC is a partnership between OMD, Ontario Health-OTN, Canada Health Infoway, MetricAid, and Novari.

## Funding Extension for All Existing Virtual Care K-Codes

The OMA Negotiations Task Force (NTF) has successfully negotiated an agreement with the Ministry of Health (MOH) to extend the K-codes that fund virtual care and other COVID-19-related physician funding to Sept. 30, 2022. Check out the [OMA's COVID-19 Billing and Compensation webpage](#) (OMA number required to access) or email [info@oma.org](mailto:info@oma.org) if you have any questions.



## Digital Health and Virtual Care Tools

### HRM Delivering More COVID-19 Vaccination Reports



HRM started delivering COVID-19 vaccination reports to primary care in May 2021 for patients who consented to provide their information to the provincial COVaxON vaccination management system and identified their primary care clinician at the time of vaccination. HRM has been making enhancements to deliver more reports from COVaxON so you know which patients have been vaccinated. As of July 22, HRM began delivering reports enhanced with data from the Ministry of Health's CAPE (Client Agency Program Enrolment) database that matches patients to providers. These reports are delivered to primary care clinicians who work in Patient Enrollment Models (PEMs) (i.e., FHGs, FHNs,

FHOs, FHTs and CCMs).

The next enhancement for HRM is the delivery of historical COVID-19 vaccination reports (estimated to be mid-September for PEM physicians). For non-PEM primary care clinicians, if you've been identified when your patients received their vaccinations, you will also get reports. For the latest news on how to get more vaccination data for your patients, please visit the [HRM-COVaxON page](#).

### Other Ways to Get COVID-19 Vaccination Data Online

If you can't wait for HRM to deliver more reports to your EMR, there's another way for primary care clinicians who practice in a PEM to get more COVID-19 vaccination data and reconcile this data with the data in your EMR. You can download your COVaxON Aggregate Primary Care Vaccination Report from the Ontario Health portal. You will need a ONE® ID to access the portal. Sign up for a ONE ID on the [CPSO website](#) if you don't already have one. If you're not sure if you do, contact OMD at [support@ontariomd.com](mailto:support@ontariomd.com) and we can check.

### HRM® Now Delivering SickKids Hospital DI Reports to Your EMR

You may have noticed that diagnostic imaging (DI) reports in plain text (not PDF) are now coming into your EMR from SickKids through HRM. SickKids is changing some reports from DI reports to MR (medical record) reports. Their updated Report Types list is available on the [HRM Sending Facilities page](#). This change of report type will affect the auto-categorization of reports in your EMR. If you have any questions or need help with HRM auto-categorization, please email [support@ontariomd.com](mailto:support@ontariomd.com).



## Register for OMD Educates: Digital Health & Virtual Care Day



We're one month away from our Digital Health & Virtual Care Day conference! We're excited to bring you a program full of great sessions. From our keynote speaker, Dr. Sarah Funnell, Founding Director of the Centre for Indigenous Health Research and Education at the University of Ottawa, to the OMA's Virtual Billing for Family Physicians, there's something for everyone and physicians earn CME credits. Please note that the conference now coincides with the new federal holiday, the National Day for Truth and Reconciliation, and Orange Shirt Day. OMD will commemorate the day by honouring Canada's indigenous peoples and their history. We invite attendees to do the same by wearing an orange shirt. [Register now for this special day.](#)

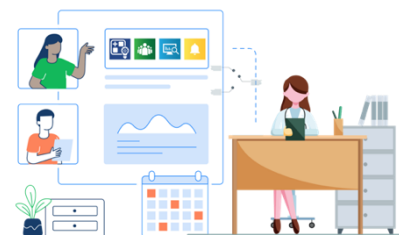
### OMD Educates: Virtual Care is Still Care – Tips for Better Patient Engagement

OMD's 10-part series of CME-accredited online learning, OMD Educates: Digital Health and Virtual Care Curriculum, is hosting the next webinar of the series on **August 25 from 12:00 to 1:00 pm**. Dr. Keith Thompson, OMD Physician Peer Leader, will teach you how to get yourself and your patients ready for virtual visits, provide tips on conducting effective virtual visits and house calls, and show you some tools to help enhance the virtual experience. He will be presenting this webinar with an OMD Patient Peer Leader. [Register today!](#)



Missed the last webinar on the Insights4Care (i4C) Program and CPSO Quality Improvement/Assurance? [Watch the recording](#). The i4C Advisory Service is ready to help with your quality improvement initiatives. Get in touch with them at [support@ontariomd.com](mailto:support@ontariomd.com).

### Need Help with Your EMR/Digital Health or Virtual Care Tool?



If you would like some help with your EMR, a digital health tool mentioned in this issue, or a virtual care tool, OMD staff are available to help you! If you're interested in [HRM®](#), [i4C Dashboard](#), [OLIS](#), [EMR-integrated eConsult](#), [Privacy & Security Training](#), or help from the [i4C Advisory Service](#), our staff can get your practice connected. Just contact [support@ontariomd.com](mailto:support@ontariomd.com) and help will soon be on the way!

## Important Reminders

### Are You Moving? HRM Needs to Know Where You Are!

Just like the post office, HRM needs to know where to deliver your reports. Planning an office move? Switching to another Internet provider? Making a change to your Internet plan? Choosing a new EMR provider? These scenarios could potentially change your IT delivery location. A change in location will disrupt your HRM feed and you will stop receiving reports from hospitals and specialty clinics. HRM only delivers to locations it trusts, so if any of these scenarios apply to you, **don't forget to notify OMD** at [support@ontariomd.com](mailto:support@ontariomd.com) at least **7 business days** from the time we receive your complete request with a valid IP address to ensure you don't experience any disruption to HRM report delivery.

