

December 2021

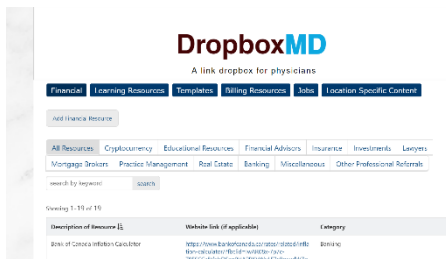
Tips and advice on EMRs, digital health and virtual care tools you can use NOW



From the CMO's Desk: Seasons Greetings

It's December and the time for holidays and celebrations. I wish you all a healthy, safe and happy holiday season surrounded by your loved ones. On behalf of OMD, I wholeheartedly thank you for all you do every day to care for us. Your dedication has been extraordinary during extraordinary times. As a family doctor, I understand the burden of technology and not using it effectively. OMD can help you use technology more effectively to improve the efficiency of your practice. Contact us at support@ontariomd.com and help will soon be on the way!

Tip from a Peer Leader: Easily Share Resources with Your Colleagues

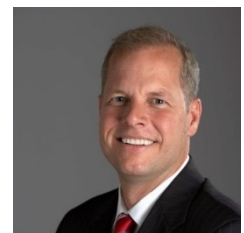


Dr. Cody Jackson created [DropboxMD](#) to share resources with his colleagues. DropboxMD is a collaborative space for physicians and medical trainees in Ontario. You can store practice management, medical learning, financial and billing resources in order to more easily find them later or share them with your colleagues. The website is free to use and it's fast. It takes 30 seconds to upload a resource and share it with the community. Contact peer.leader.program@ontariomd.com to learn more tips from a Peer Leader in your area.

Did You Know?

OMD Has a New CEO!

On behalf of OMD's Board of Directors, Dr. Greg Athaide, Board Chair, is pleased to announce that OMD has a new CEO! Robert Fox has 25 years of experience in health care technology and joins OMD from TELUS Health where he was the Vice-President, Business Development, Partnerships and Sales. Rob will start on January 10, 2022. We look forward to an exciting new chapter for OMD under his leadership. [Read about Robert Fox](#)

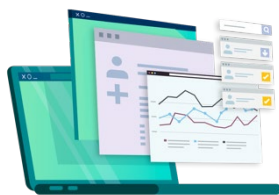


COVID-19 Vaccination Data Entry



If you are vaccinating your patients with the COVID-19 vaccine, you must enter the data in the COVaxON system. You cannot send the data from your EMR to COVaxON or the provincial clinical viewers. [Contact OntarioMD](#) if you need support with the COVaxON system.

How to Handle PDF Reports from Hospitals



OMD has created handy Quick References for Accuro® EMR, OSCAR and TELUS PS Suite users on how to handle PDF reports. More hospitals are switching from sending text-based to PDF reports in HRM. To quickly find the information you need from the reports, the Quick References show you how to make the reports searchable in your EMR. [Go to the Quick References.](#)

New Practice Improvement Essentials Course

The University of Ottawa Department of Family Medicine and the Office of Continuing Professional Development have partnered with OMD on the new **Essentials for Practice Improvement for Ontario Physicians** quality improvement (QI) course for family physicians, specialists, and their teams, and for those who are working on their CPSO QI/QA practice improvement plans. This course takes a practical approach to QI. It will be offered three times in 2022, in three 3-hour sessions, for a total of 9 hours of learning. The course is limited to 50 participants in each course. [Check out the course dates and register today!](#)



Ontario Virtual Care Clinic Winds Down



The Ontario Virtual Care Clinic (OVCC) (seethedoctor.ca) was established by Ontario Health (OH) and the Ministry of Health at the beginning of the COVID-19 pandemic to provide safe and secure virtual visits to those patients without access to a family doctor. OH, and the Ministry decided to wind down the OVCC's operations on **December 8, 2021**. Patients will be referred to Telehealth Ontario. OMD thanks all physicians who participated in the clinic over the past 18 months.

Coming in January: Backdated COVID-19 Reports

Health Report Manager (HRM®) will deliver backdated reports to your EMRs in January. These are reports that were not entered into COVaxON at the time the vaccine was administered. They were entered into the system hours later and not picked up by HRM right away. We'll give you advance notice for when the reports will be delivered to you. Once these reports are delivered, you will have all the reports for your patients and your records will be complete. If you need advice on how to manage reports from HRM, or how to reconcile the data with your EMRs, contact OMD at support@ontariomd.com.



Digital Health and Virtual Care Tools

Cerebrum is now integrated with eConsult!



Cerebrum (AwareMD) is the latest EMR to integrate with eConsult, Cerebrum joins Accuro® EMR (QHR Technologies), Avaros EMR, YES EMR and YMS EMR to give clinicians seamless, convenient access to the eConsult service. Access to [eConsult through your EMR](#) depends on your EMR vendor's specific timeline for incorporating eConsult into their EMR offerings. Ask your vendor about it!

TELUS Vaccination Toolbar

Many TELUS PS Suite users use the TELUS vaccination toolbar to help their clinics manage the historical reports that were distributed through HRM. You may have noticed that the toolbar stopped working for a while earlier this month. OMD quickly acted to find a solution with TELUS and we're happy to report the toolbar is working again. If you don't have the toolbar and are a TELUS PS Suite user, you can [download it from TELUS](#). If you need help to use the toolbar, contact support@ontariomd.com.



Attention ABELMed Users!



On November 10, ABELMed EMR users received an email from the ABELSoft Inc. announcing the company will not be developing major new functionality or integrations with emerging Provincial and National EHR services or initiatives and will only be making small but essential enhancements to the EMR. ABELSoft has partnered with WELL EMR Group to offer customers assistance with migrating to WELL's certified OSCAR Pro EMR if they wish. When you're ready to migrate to another certified EMR, OMD staff can provide you with tips and advice. Contact us at support@ontariomd.com.

HRM Report Delivery from Central East Hospitals



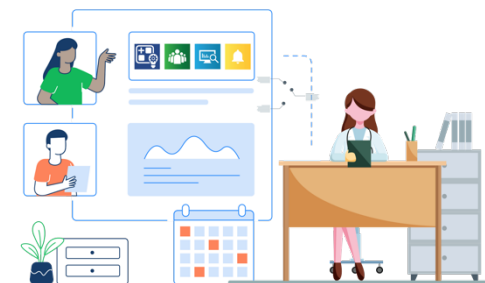
On **December 3**, the Central East hospitals (Campbellford, Haliburton Highlands, Lakeridge Health, Northumberland Hills, Peterborough Regional, Ross Memorial and Scarborough Health Network) began their migration to Epic. Report delivery via HRM **resumed on December 6**. You will see a larger volume of PDF reports from these hospitals after the migration. Contact the hospitals if you wish to stop paper (you can still receive faxed lab reports). [Read the FAQ](#) on how to do this and more.

Missed Digital Health Week?

During national Digital Health Week (November 29 to December 5), OMD hosted our second annual [Virtual Open House](#). Dr. Anil Maheshwari and Dr. Paul Gill took us through the digital health tools they use and provided some great tips.



Need Help with Your EMR/Digital Health or Virtual Care Tool?



If you would need help with your EMR, or a digital or virtual care tool, OMD staff are available to help you! They can also connect you to [HRM®](#), [i4C Dashboard](#), [i4C Advisory Service](#), [OLIS](#), [EMR-integrated eConsult](#), [Privacy & Security Training](#). Just contact support@ontariomd.com and help will soon be on the way!

Important Reminders

Are You Moving? HRM Needs to Know Where You Are!

Just like the post office, HRM needs to know where to deliver your reports. Planning an office move? Switching to another Internet provider? Making a change to your Internet plan? Choosing a new EMR provider? These scenarios could potentially mean a change to your IT delivery location disrupting your HRM feed and stopping your reports from hospitals and specialty clinics. HRM only delivers to locations it trusts, so if any of these scenarios apply to you, **don't forget to notify OMD** at

support@ontariomd.com. We need a **minimum of 7 business days** from the time we receive your complete request with a valid IP address to ensure you don't experience any disruption to HRM report delivery.

