February 2022

Tips and advice on EMRs, digital health and virtual care tools you can use NOW

From the CMO's Desk: Quality Improvement

Clinicians are doing QI (Quality Improvement) and don't realize it. QI doesn't have to be onerous; it can address digital office efficiency, it can look at targeting patient populations (see our webinar this month), it can look at office flow and scheduling. The possibilities are endless. Did you know that OMD's Insights4Care Advisory Service is listed on the CPSO website as a resource for help to obtain patient data to help you with QI? The service is available if you just need a little help. If you want more help and a framework for your QI project, then we have partnered with University of Ottawa and OPEN to deliver the new Essential for Practice improvement course. Spots are still available for Cohort 3. Let's make QI relevant to you and your busy schedule! Contact us at support@ontariomd.com and we can help you with QI!
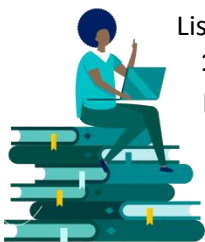
Video Tip from a Peer Leader: Using Text on Mail

Peer Leader Carly Burdick shows you how to use the Text on Mail feature in EMR Advantage from Canadian Health Systems (CHS). This feature is handy if you use a tablet or computer and want to highlight something in a test result or type a text notation, for example. If you use a different certified EMR, there may be a similar feature available. Contact OMD at peer.leader.program@ontariomd.com and get help and other tips from a Peer Leader in your area.

Did You Know?

OMD Educates: Targeting Patient Populations in Primary Care

Listen to Dr. Anil Maheshwari, Dr. Lee Donohue and Dr. Vineet Nair on **February 23 from 12:00 to 1:30 pm** discuss the importance of population health and available tools to target specific patient populations followed by a Q&A. Breakout rooms based on your EMR conducted by OMD staff round out this great topic. Register today!

ABELMed Update

ABELSoft Inc. announced in November 2021 that the company will not be developing major new functionality or integrations with provincial EHR services such as the Digital Health Drug Repository (DHDR), eConsult and others. will only be making small but essential enhancements to the EMR. Last month, ABELMed also announced that it will cease providing First

Databank (FDB) drug file updates beyond December 31, 2022. OMD staff can provide you with information on how to do your own drug interaction checking and suggest an alternate tool. Contact us at support@ontariomd.com.

Join an OMD Community of Practice

OMD offers four Communities of Practice (CoPs) for Accuro® (QHR Technologies), Clinic Information System (P&P Data Systems), OSCAR Pro (WELL Health), and TELUS PS Suite users. The CoPs bring EMR users and vendors together to leverage their collective wisdom to improve the use of EMRs and digital health tools. Meetings are held quarterly. OMD is looking for a volunteer Community Chair for the Accuro CoP. If you are interested in this role, would like more information about the CoPs, or are ready to join a CoP, please email communities@ontariomd.com.

Digital Health and Virtual Care Tools

Update on Backdated COVID-19 Reports

Due to an issue with dose labeling, Health Report Manager (HRM®) is **deferring delivery of approximately 750,000 outstanding backdated COVID-19 vaccination reports until March** when the issue is expected to be resolved. Once delivered, physicians who practice in a Patient Enrolment Model will be caught up with all their vaccinations reports. Backdated COVID-19 vaccination reports are reports that were not entered into COVaxON at the time the vaccine was administered. OMD understands receiving more reports is onerous and we appreciate your understanding. If you need advice on how to manage reports from HRM, or how to reconcile the data with your EMRs, contact OMD at support@ontariomd.com.
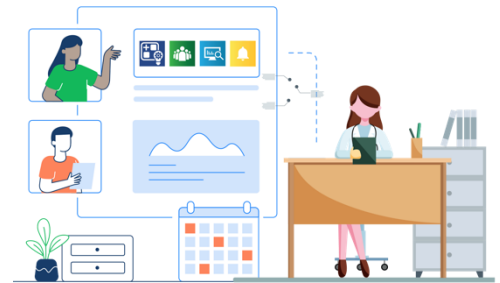
eForms: Which ones are available?

Last month we announced the availability of 30 Ministry of Transportation eForms (15 English and 15 French) to automate the completion of forms from your EMR instead of faxing to reduce your administrative burden. **YMS EMR users can access eForms today.** Ask your EMR vendor about the timing of eForms for your EMR. eForms integration with Health Report Manager (HRM®) so you can receive completed forms into patients' charts in your EMR is coming this year. Find out more by contacting us at support@ontariomd.com.

Need Help with Your EMR/Digital Health or Virtual Care Tool?

If you would need help with your EMR, or a digital or virtual care tool, OMD staff are available to help you! They can also connect your EMR to the [Digital Health Drug Repository (DHDR)](#), [eConsult](#), [eForms](#), [HRM®](#), [i4C Dashboard](#), and [OLIS](#). Help is also available through the [i4C Advisory Service](#) for your QI initiatives. Just contact support@ontariomd.com and help will soon be on the way!

Important Reminders

Are You Moving? HRM Needs to Know Where You Are!

Just like the post office, HRM needs to know where to deliver your reports. Planning an office move? Switching to another Internet provider? Making a change to your Internet plan? Choosing a new EMR provider? These scenarios could potentially mean a change to your IT delivery location disrupting your HRM feed and stopping your reports from hospitals and specialty clinics. HRM only delivers to locations it trusts, so if any of these scenarios apply to you, **don't forget to notify OMD** at [support@ontariomd.com.](mailto:support@ontariomd.com) We need a **minimum of 7 business days** from the time we receive your complete request with a valid IP address to ensure you don't experience any disruption to HRM report delivery.

OMD Educates: Online Training Opportunities

Don't forget to do your annual [Privacy & Security training](#) to refresh your knowledge of best practices and to understand additional considerations when offering virtual care to your patients. OMD also offers privacy and security webinars throughout the year as well as other valuable educational opportunities to clinicians and practice staff. [Check out what's new!](#)