

January 2022

*Tips and advice on EMRs, digital health and virtual care tools you can use NOW*



### From the CMO's Desk: Happy New Year!

As we start 2022, I'm grateful that we've been vaccinating patients against COVID-19 for a year now. Community-based clinicians have done an incredible job managing their patients and their data to ensure as many patients as possible get the vaccine. Managing data, including COVID-19 data, has been a key theme during 2021 and highlights the need to support primary care to effectively and efficiently manage the tsunami of data coming into practices. OntarioMD (OMD)'s can help you do just that. Still don't have an EMR? Contact us and we can help. Having trouble with getting your EMR to automate certain tasks? OMD can help you with tips, tools and advice on searches, templates, toolbars and so much more. We are here to make your lives easier and show you how to make improvements that give you immediate results. Contact us at [support@ontariomd.com](mailto:support@ontariomd.com)! You're not in this alone!

### Tip from a Peer Leader: Targeting Patient Populations in OHTs

Ontario Health Teams (OHTs) were created to address the many frustrations primary care clinicians have every day with a fragmented health care system and the impact on their patients. By joining an OHT, primary care clinicians become part of a team that helps reduce frustration. OHTs can provide better coordinated care for patients, smoother transitions of care, share vital health information, and help develop and improve care pathways in their local communities that form the OHT. Get tips from OMD Peer Leaders on February 23, 2022, on how they are leveraging their local OHTs to target their local patient population. [Register for this webinar today!](#)



### Did You Know?

#### eForms Adds 30 New Forms!



The Ministry of Health, Ontario Health and OMD are partners in the eForms initiative to automate the completion of forms for your patients and reduce your administrative burden. Instead of faxing forms to various organizations, you will be able to submit them electronically from your EMR! The first eForm to become available was the Ministry of Transportation's Driver Medical Review (DMR) (aka "fitness to drive") form. In December 2021, we added 30 additional eForms (15 English and 15 French). **YMS EMR users can access eForms today.** Ask your EMR vendor about the timing of eForms for your EMR. In 2022, OMD will integrate eForms with other certified EMRs and with Health Report Manager (HRM®) for direct filing of form submissions into the patient's chart in your EMR. Find out more by contacting us at [support@ontariomd.com](mailto:support@ontariomd.com).

## Selected for the CPSO QI Program? This Course is for You!

The University of Ottawa Department of Family Medicine, the Office of Continuing Professional Development and OMD have partnered on the new **Essentials for Practice Improvement for Ontario Physicians** quality improvement (QI) course for family physicians and specialists who have been selected by the CPSO to engage in its QI Program or are interested in QI. This course takes a practical approach to help you meet the CPSO's requirements. The course will be offered three times in 2022. Earn 9 credits for completing the three modules and earn up to 34 + [extra credits](#). Cohort 1 starts on February 11, 2022. [Check out the course dates and register by January 24 to get the early bird rate!](#)



## Peer Leader Program Plans

OMD offers community-based clinicians who use an OMD-certified EMR the complimentary Peer Leader mentoring program to help you realize more value from your EMR. Think of them as your EMR consultants. They use the same EMR you do and can give you practical tips, advice and help solve common problems. The 60+ Peer Leaders can't always keep up with demand so watch this space to learn about the one-to-many EMR training opportunities Peer Leaders will be leading in 2022. [Find out more about our Peer Leaders.](#)



## What Does OMD Do Anyway? Find Out in Our Annual Report!

OntarioMD (OMD) has been around for 17 years. We started as the administrator of EMR funding to community-based clinicians on behalf of the Ministry of Health. We were 'behind the scenes' working with your IT leads or clinic managers on seamless integrations over the years based on clinician feedback about getting better at using your EMR, and your technology needs to eliminate paper reports from hospitals, access lab results, etc. OMD began offering all these services and so much more to help clinicians enhance patient care and realize administrative efficiencies. [Find out how we supported clinicians in 2020-21.](#)



## Digital Health and Virtual Care Tools

### HRM® Update: Backdated COVID-19 Reports



Health Report Manager (HRM®) will begin delivering backdated reports to your EMRs in February over approximately three weeks to spread out the volume. These are reports that were not entered into COVaxON at the time the vaccine was administered. They were entered into COVaxON later and not picked up by HRM right away. OMD will inform HRM users by email in advance when the delivery date for these reports is confirmed. If you need advice on how to manage reports from HRM, or how to reconcile the data with your EMRs, contact OMD at [support@ontariomd.com](mailto:support@ontariomd.com).

## Access Provincial Drug Data from Your EMR

The EMR-Integrated Digital Health Drug Repository (DHDR) gives clinicians convenient, real-time, and secure access to information directly from their EMRs about publicly funded drugs and pharmacy services, as well as all monitored drugs (regardless of payor), in addition to COVID-19 vaccination information from the provincial COVaxON Vaccination Management System.



If you're a YMS EMR user, contact [support@ontariomd.com](mailto:support@ontariomd.com) to get connected to the DHDR today! Clinicians are encouraged to reach out to their vendor to inquire as to when DHDR will be available in their EMR offering.

## COVaxON Training and Resources



As Ontario rolls out third and fourth doses of COVID-19 vaccines, you may want a refresher on how to use the provincial COVaxON vaccine management system. OMD is still offering an online training session every week in addition to other supports. Even if you know how to use the system, you can have your questions answered at the training sessions. [Register for the next one.](#) Or email us at [covaxon.support@ontariomd.com](mailto:covaxon.support@ontariomd.com).

## Still Getting COVID-19 Lab Results by Fax?

If you use a certified EMR, there's no need to receive lab results by fax! Do your part to axe the fax and conveniently access and manage COVID-19 and other test results in the Ontario Laboratories Information System (OLIS) through your EMR. What's even better is access to Health Report Manager (HRM®) too! HRM sends you notifications of when a positive COVID-19 test result is recorded so you don't have to keep checking OLIS for the result. It's 2022 and time to get these indispensable digital health tools if you don't already have them. Email [support@ontariomd.com](mailto:support@ontariomd.com) to get them both at the same time!



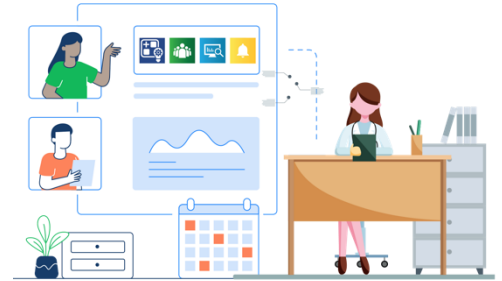
## Time to Refresh Your Privacy & Security Knowledge!



A new year is a good time to refresh your knowledge of privacy and security best practices by completing OMD's complimentary Privacy & Security Training Modules. Complete the original module to remind yourself of general concepts, your role, and responsibilities, or take the Virtual Care Privacy & Security Module to understand what you should consider when offering virtual care to your patients. The training is also useful for your staff. Physicians can claim continuing medical education credits. [Access the training](#)

## Need Help with Your EMR/Digital Health or Virtual Care Tool?

If you would need help with your EMR, or a digital or virtual care tool, OMD staff are available to help you! They can also connect you to [HRM®](#), [i4C Dashboard](#), [i4C Advisory Service](#), [OLIS](#), [EMR-integrated eConsult](#), [Privacy & Security Training](#). Just contact [support@ontariomd.com](mailto:support@ontariomd.com) and help will soon be on the way!



## Important Reminders

### Are You Moving? HRM Needs to Know Where You Are!



Just like the post office, HRM needs to know where to deliver your reports. Planning an office move? Switching to another Internet provider? Making a change to your Internet plan? Choosing a new EMR provider? These scenarios could potentially mean a change to your IT delivery location disrupting your HRM feed and stopping your reports from hospitals and specialty clinics. HRM only delivers to locations it trusts, so if any of these scenarios apply to you, **don't forget to notify OMD** at [support@ontariomd.com](mailto:support@ontariomd.com). We need a **minimum of 7 business days** from the time we receive your complete request with a valid IP address to

ensure you don't experience any disruption to HRM report delivery.