Tips and advice on EMRs, digital health and virtual care tools you can use NOW

Tip from the OMD CMO: COVaxON Reports via HRM® and Ontario Health

More and more Ontarians are getting vaccinated to protect against COVID-19 and primary care clinicians need to know which of their patients have been vaccinated and which have not. Last month, we updated readers on HRM's delivery of COVID-19 vaccination reports from the provincial COVaxON system to your EMRs. It wasn't perfect at launch, but we're catching up and will soon be delivering more reports to your EMR inbox. Dr. Chandi Chandrasena, OMD's Chief Medical Officer (CMO) recommends that you visit the latest news on HRM-COVaxON and other sources of COVID-19 vaccination data. Find out how to get vaccination reports based on your practice model. Check out the EMR toolkits to help you reconcile the new **COVaxON Aggregate Primary Care Vaccination Reports** with your EMR data if you practice in a patient enrollment model (i.e., CCM, FHG, FHN, FHO, FHT). Register for the webinars on **July 21, 22 or 29** that will show you how to use the EMR toolkits if you practice in a PEM.

If you have any questions about the COVID-19 vaccination reports you're receiving from HRM, what to do with them in your EMR or want to sign up to get HRM, contact us at support@ontariomd.com. Want to know what your peers who use the same EMR as you are doing with the reports? Speak to a clinician Peer Leader by contacting peer.leader.program@ontariomd.com to schedule a chat at a convenient time.

Did You Know?

New Resources to Prevent and Manage Burnout

Physician burnout is a systemic issue impacting the profession and it has been exacerbated by the pandemic. The OMA has created a toolkit to help identify, prevent and manage burnout among physicians, residents and trainees. This new toolkit also contains resources specific to physician leaders to help them support members of their team. Later this year, the OMA will release system-level recommendations to address burnout.

OMD Educates: The Digital Specialist

Are you a specialist who wants to become more digital? On **July 21, 2021 from 12:00pm – 1:00pm** join **Dr. Vandana Ahluwalia**, Rheumatology and **Dr. Mark Boulos**, Neurology, both OMD Specialist Peer Leaders, as they talk about how they use virtual care, provincial digital health systems and so much more. Register today! Check out our OMD Educates webinars page regularly for new webinars. This is where the details on the August webinar on the Insights4Care Dashboard and Advisory Service will be published.

New Online Virtual Care Privacy & Security Training Module is Here!

The new Virtual Care Privacy & Security Module is now available! Virtual care adoption by Ontario clinicians has grown exponentially since the start of COVID-19. Care delivered virtually brings additional considerations for privacy and security that you must be aware of to protect patient confidentiality and patient data. OMD and the OMA, with the support of Canada Health Infoway, collaborated on the module for Ontario health care providers and their support staff. Complete the module from anywhere you can access the Internet and earn CME credits.

If you'd like more privacy and security tips to protect your practice, take OMD's first online Privacy & Security Training Module. Learn how to keep PHI safe and how to comply with your obligations under PHIPA. If you've already done the training, it's a good idea to do it once a year as a refresher.

Did you miss the **Privacy & Security Webinars** and **Q&As** last month? Don't worry, you can view them on the OMD Educates page. A lot of great privacy and security tips were shared.

Digital Health and Virtual Care Tools

Access to the Digital Health Drug Repository from Your EMR Has Started!

The first certified EMR has been integrated with the provincial Digital Health Drug Repository (DHDR). Clinicians using YMS EMR, offered by YMS Inc., can launch the DHDR seamlessly and securely from within the EMR, which better suits their workflow. Direct access from EMRs allows them to spend more time addressing their patients' needs instead of logging in and navigating multiple online tools. Providing clinicians with dispensed medications decreases the risk of patient adverse drug events such as medication errors, drug reactions, allergic reactions, and overdoses to keep their patients safe. COVID-19 vaccination information is also included in the DHDR view, providing another tool in the battle to control the pandemic. OMD, Ontario Health, the Ministry of Health, and YMS Inc. worked on this together.

eForms Are Coming!

Completing and submitting forms from your EMR is about to get easier! Ontario Ministry of Transportation (MTO) Driver Medical Review (DMR) (aka "fitness to drive") forms are the first forms used by clinicians that have been integrated between the provincial digital forms platform and a certified EMR. The first physician, a YMS EMR user, is already using the DMR form. This milestone is an OMD collaboration with Ontario Health, MTO and YMS. The digital forms platform is flexible to support a wide variety of health-related forms, as well as future integration with HRM for direct filing of form submissions into the patient's chart in your EMR.

OMD Educates: Thinking of Offering a COVID-19 Vaccination Clinic?

If you're thinking of offering a COVID-19 vaccination clinic, you'll need training on the provincial COVaxON vaccine management system. Luckily, OMD offers training sessions every week! Register for a session or watch past sessions on the clinical and simplified workflows or how to do the mass data upload. If you have questions about COVaxON or need support, please visit our COVaxON Training page or contact OMD at COVaxON.Support@ontariomd.com.

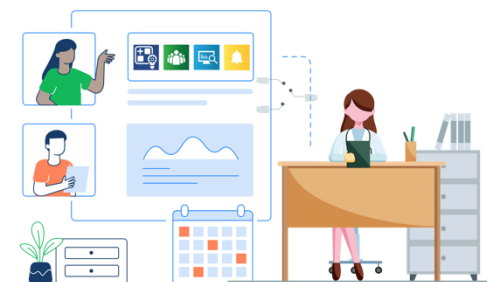**Do You Have a Business to Promote?**

The OMD Educates: Digital Health and Virtual Care Day conference offers a Vendor Showcase for clinicians to virtually check out EMR vendors with certified EMR products and digital and virtual care tools from many Canadian companies. If you have a business that would benefit from exposure to 3,000+ clinicians expected to attend the conference this year, then check out the Sponsorship and Marketing Opportunities. If you have any questions, please email Revin Samuel, OMD's Events Manager at Revin.Samuel@ontariomd.com.

Register Now for OMD Educates: Digital Health and Virtual Care Day

Back by popular demand, our hugely successful Digital Health and Virtual Care Day will be held on **September 30, 2021**. You won't want to miss our engaging keynote speakers, and sessions that will inspire you to do more with your EMR and other digital health and virtual care tools that enhance patient care and your practice's efficiency. Best of all, it's free and physicians earn CME credits for attending! Watch for the new conference program! There will be many new topics and speakers so register now and get it in your calendar!

Need Help with Your EMR/Digital Health or Virtual Care Tool?

If you would like some help with your EMR, a digital health tool or a virtual care tool, OMD staff are available to help you! If you're interested in any of the digital health tools mentioned in this issue or are interested in HRM®, i4C Dashboard, OLIS, EMR-integrated eConsult, Privacy & Security Training, or help from the i4C Advisory Service, our staff can get your practice connected. Just contact support@ontariomd.com and help will soon be on the way!

Important Reminders

Are You Moving? HRM Needs to Know Where You Are!

Just like the post office, HRM needs to know where to deliver your reports. Planning an office move? Switching to another Internet provider? Making a change to your Internet plan? Choosing a new EMR provider? These scenarios could potentially mean a change to your IT delivery location. A change in location will disrupt your HRM feed and you will stop receiving reports from hospitals and specialty clinics. HRM only delivers to locations it trusts, so if any of these scenarios apply to you **don't forget to notify OntarioMD** at support@ontariomd.com and allow for a **minimum of 7 business days** from the time we receive your <u>complete</u> request with a <u>valid</u> IP address to ensure you don't experience any disruption to HRM report delivery.