June 2021

Tips and advice on EMRs, digital health and virtual care tools you can use NOW

Tip from the OMD CMO: Preparing for a COVID-19 Vaccination Event

Like many of you, Dr. Chandi Chandrasena, OMD's Chief Medical Officer (CMO) has been participating in COVID-19 vaccination events. Learn how to prepare for your own vaccination event starting with how to identify your eligible patients using an EMR search. Searches are available for ABELMed, Accuro®, OSCAR and TELUS PS. OMD has collected other tools to help you get started and can advise you on mass data uploads to the provincial COVaxON vaccination system that you can access on the same page.

If you have any questions about querying any of the certified EMRs, not just the ones listed above, or anything else related to using COVaxON, contact COVaxON.Support@ontariomd.com.

For help with any other aspects of your EMR, contact support@ontariomd.com. You can also request a clinician Peer Leader by contacting peer.leader.program@ontariomd.com to schedule a chat at a convenient time.

Did You Know?

HRM®-COVaxON Report Delivery to Your EMR: Fixing the Bugs

OMD collaborated with the Ministry of Health and Ontario Health to integrate HRM with COVaxON so primary care clinicians could receive vaccination reports in their EMRs. We knew the first release of this solution on May 18 wasn't perfect, but it was better than no COVID-19 vaccination data at all getting to primary care. Some issues, such as duplicate reports, were identified and we worked with our partners to fix them. If you are experiencing any issue with the delivery of vaccination reports, **please check the home page of OntarioMD.ca for updates**. We are also working on a solution to deliver vaccination information for patients vaccinated prior May 18. If you have any questions about the COVID-19 vaccination reports delivered to your EMR from HRM, please contact OMD at support@ontariomd.com.

Hamilton Family Health Team's Tips to Go Green in Your Practice

The Hamilton Family Health Team (HFHT) has launched its Green Initiative to make health care delivery more environmentally friendly in their practice in response to the threat to our health from the effects of climate change. Watch Dr. Meghan Davis talk about the campaign and how HFHT saved money and resources by implementing green practices. If your practice is ready to go green, check out HFHT's resources including EMR-embedded prescriptions and patient education materials, as well as additional Green Initiative videos. Join the Facebook group to stay up to date.

OMD Educates: Virtual Health in Pediatrics

OMD is proud to bring you a very special talk on Virtual Health in Pediatrics on **June 16, 2021 from 12:00pm – 1:00pm** with Dr. Dina Kulik. Dr. Kulik is a renowned pediatrician, and emergency medicine doctor, as well as the founder and director of Kidcrew. Learn how to use virtual care and digital tools (email, eForms, pictures, etc.) in a pediatric practice, how to handle eConsults and get tips on what constitutes a good consult in virtual care.

OMD Educates: Privacy & Security Training

Join your colleagues and practice staff at upcoming OMD Educates webinars. Our next topics include:

- **Privacy & Security Webinar** on June 23 and **Q&A** on June 24 presented by Ariane Siegel, OMD's General Counsel and Chief Privacy Officer

Family physicians and specialists earn CME credits! These sessions are offered in partnership with Canada Health Infoway and the Ontario Medical Association. Register today to attend one or all of the webinars!

Speaking of privacy and security, have you completed our online Privacy & Security Training Module? The module covers topics such as safeguarding PHI from breaches and security incidents, and how to comply with obligations under PHIPA. It's a good idea to go through the training once a year as a refresher on best practices. **Coming soon – a new module to cover privacy and security when using virtual care with your patients.**

OMD Educates: Missed a COVaxON Training Session?

If you missed a COVaxON training session, you can register for an upcoming session more every week. For a refresher on how to access COVaxON, the clinical and simplified workflows or how to do the mass data upload, watch the videos on these topics. If you have questions about COVaxON or need support, please visit our COVaxON Training page or contact OMD at COVaxON.Support@ontariomd.com.

Digital Health and Virtual Care Tools

Join an OMD Community of Practice

OMD is offering four Communities of Practice (CoPs) for Accuro®, Clinic Information System (P&P Data Systems), OSCAR, and TELUS PS Suite users. The CoPs were created to bring together EMR users and vendors to work together to leverage their collective wisdom to improve access to, and use of, EMRs and digital health tools. They meet bi-monthly or quarterly to:

- Exchange ideas, knowledge, and information
- Provide mutual support
- Review new tools, products, and best practices.
- Explore solutions and potential areas for improvement

If you would like more information about the CoPs, or to join one, please email communities@ontariomd.com.

It's Back! OMD Educates: Digital Health and Virtual Care Day
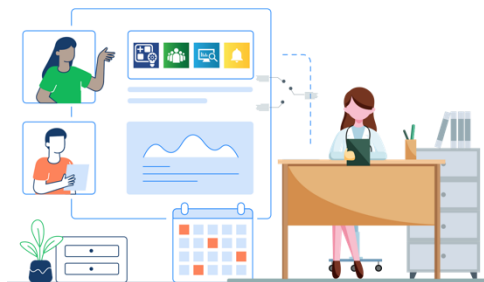

Back by popular demand, our hugely successful Digital Health and Virtual Care Day will be held on **September 30, 2021**. You won't want to miss our engaging keynote speakers, and sessions that will inspire you to do more with your EMR and other digital health and virtual care tools that enhance patient care and your practice's efficiency. Watch for the new conference program! There will be many new topics and speakers so register now and get it in your calendar!

Do You Have a Great EMR or Digital Health Tip?

We know we're not the only ones with EMR tips or tips on using digital health and virtual care tools. If you've got a great tip you'd like to share with your colleagues, send it to info@ontariomd.com.

Need Help with Your EMR/Digital Health or Virtual Care Tool?

If you would like some help with your EMR, a digital health tool or a virtual care tool, OMD staff are available to help you! If you're interested in any of the digital health tools mentioned in this issue or are interested in HRM®, i4C Dashboard, OLIS, EMR-integrated eConsult, Privacy & Security Training, or help from the i4C Advisory Service, our staff can get your practice connected. Just contact support@ontariomd.com and help will soon be on the way!

Important Reminders

Are You Moving? HRM Needs to Know Where You Are!

Just like the post office, HRM needs to know where to deliver your reports. Planning an office move? Switching to another Internet provider? Making a change to your Internet plan? Choosing a new EMR provider? These scenarios could potentially mean a change to your IT delivery location. A change in location will disrupt your HRM feed and you will stop receiving reports from hospitals and specialty clinics. HRM only delivers to locations it trusts, so if any of these scenarios apply to you **don't forget to notify OntarioMD** at support@ontariomd.com and allow for a **minimum of 7 business days** from the time we receive your complete request with a valid IP address to ensure you don't experience any disruption to HRM report delivery.