March 2022

Tips and advice on EMRs, digital health and virtual care tools you can use NOW

From the CMO's Desk: Be Vigilant!

I am saddened and horrified by the events in Ukraine. My heart goes out to all of you that have family there. I can't imagine the worry that you must be feeling. My thoughts are with the brave physicians/clinicians in Ukraine who are working constantly under dangerous conditions. One of the consequences of this horrific conflict is the rise in cyber attacks. We must be more vigilant than ever to protect our data from hackers. Hackers seek to disable our health care and financial sectors to inflict harm on our citizens and economy in retaliation for Canada's support for Ukraine and the sanctions we have imposed on Russia. I urge you to take extreme caution whenever you're online. OMD and the OMA are raising awareness of this issue and have resources and support to help you defend your practice from cyber attacks. Particularly useful resources are OMD's Tips to Identify Phishing Emails and our complimentary Privacy & Security Training modules. Contact us at support@ontariomd.com if you have any questions about cyber security or privacy and security best practices.
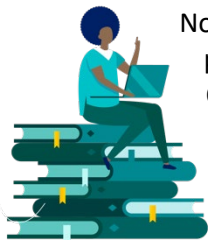
Tip from a Peer Leader: Protecting Patient Privacy in Your CPP

Dr. Kellie Scott is back with another tip for TELUS PS Suite users on how to mark certain charts private (e.g., keep family members' charts off limits to clinic staff) or mark some notes in the CPP as private (e.g., when sending the CPP to a specialist). Read the full tip. If you use a different certified EMR, there may be similar features available. Contact OMD at peer.leader.program@ontariomd.com and get help and other tips from a Peer Leader in your area.

Did You Know?

OMD Educates: Privacy & Security Webinar

Noticing a theme in this month's newsletter? Privacy and security of personal information and personal health information are more important than ever. Join General Counsel and Chief Privacy Officer Ariane Siegel on **March 31 from 12:00 to 1:00 pm** for an overview of significant legal developments from the past year, with an emphasis on issues relevant to digital health and virtual care. This is a great opportunity to ask our expert your questions. Register today!

Quality Improvement Course Encore

Due to popular demand, the Essentials for Practice Improvement course offered by the University of Ottawa Faculty of Medicine and the Office of Continuing Professional Development, in partnership with OMD, has added a new Cohort for family physicians and specialists. Spaces are limited for Cohort 2B (April 13, May 11, June 22, 2022). Register today to avoid disappointment.

OHT Digital Health Advancement Program

Ontario Health Teams (OHTs) are leveraging OMD's extensive experience and success with digital health adoption by community-based clinicians. OMD's support for OHTs includes effective clinician engagement strategies with an emphasis on:

- Training and education
- Efficient and **practical** onboarding of clinicians to digital health services
- Help with developing proposals for Ontario Health funded digital health initiatives and implementing those initiatives; and
- Quality improvement and population health education

If your OHT needs assistance to kick start clinician engagement, contact support@ontariomd.com.

Digital Health and Virtual Care Tools

Update on Backdated COVID-19 Reports

Health Report Manager (HRM®) will begin delivering **approximately 750,000 outstanding backdated COVID-19 vaccination reports on March 25** in overnight batches for about a month**.** Backdated COVID-19 vaccination reports were not entered into COVaxON at the time the vaccine was administered. Once delivered, physicians who practice in a Patient Enrolment Model will be caught up with all their vaccinations reports. If you need advice on how to manage reports from HRM, or how to reconcile the data with your EMRs, contact OMD at support@ontariomd.com.

Access to Drug Information and eForms

YES EMR and YMS EMR users can now get access to drug information from the provincial Digital Health Drug Repository and to Ministry of Transportation eForms seamlessly from their EMRs. If you use either one of these EMRs, contact support@ontariomd.com and request access.
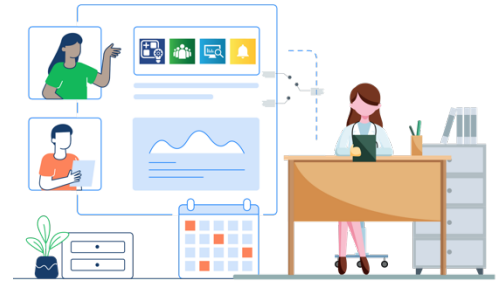
New Certified EMR for Ontario

Juno EMR, by Cloud Practice, is the latest EMR to be certified for use by clinicians in Ontario. Certified EMRs are the only EMRs that can connect clinicians to provincial digital health systems to access hospital reports, lab results, medication information and more. Check out all the EMRs certified in Ontario. If you are considering getting an EMR or switching to a new EMR, contact OMD at support@ontariomd.com.

Need Help with Your EMR/Digital Health or Virtual Care Tool?

If you need help with your EMR, or a digital or virtual care tool, OMD staff are available to help you! They can also connect your EMR to the Digital Health Drug Repository (DHDR), eConsult, eForms, HRM®, i4C Dashboard, and OLIS. Help is also available through the i4C Advisory Service for your QI initiatives. Just contact support@ontariomd.com and help will soon be on the way!

Important Reminders

Are You Moving? HRM Needs to Know Where You Are!

Just like the post office, HRM needs to know where to deliver your reports. Planning an office move? Switching to another Internet provider? Making a change to your Internet plan? Choosing a new EMR provider? These scenarios could potentially mean a change to your IT delivery location disrupting your HRM feed and stopping your reports from hospitals and specialty clinics. HRM only delivers to locations it trusts, so if any of these scenarios apply to you, **don't forget to notify OMD** at support@ontariomd.com. We need a **minimum of 7 business days** from the time we receive your complete request with a valid IP address to ensure you don't experience any disruption to HRM report delivery.

OMD Educates: Online Training Opportunities

Don't forget to do your annual Privacy & Security training to refresh your knowledge of best practices and to understand additional considerations when offering virtual care to your patients. OMD also offers privacy and security webinars throughout the year as well as other valuable educational opportunities to clinicians and practice staff. Check out what's new!