May 2021

Tips and advice on EMRs, digital health and virtual care tools you can use NOW

Tip from the OMD CMO: Saving Your Favourite Websites to Your EMR

This month's tip comes from Dr. Chandi Chandrasena, OMD's new Chief Medical Officer (CMO) and a member of our Peer Leader community. She likes to save her favourite websites to her EMR to locate information she needs frequently. Read her full tip.

If you'd like to know how to use this tip with your certified EMR, contact support@ontariomd.com and one of our staff will show you how. If you'd like to talk to a Peer Leader about anything, please contact us at peer.leader.program@ontariomd.com.

Did you Know?

HRM® Now Delivering COVID-19 Vaccination Reports to Your EMR

As of May 18, HRM is delivering COVID-19 vaccination reports from COVax$_{ON}$, the province's COVID-19 vaccination management system, to your EMR if patients have consented to provide their information and you are named as their primary care provider. The Ministry of Health and Ontario Health are working with OMD to deliver vaccination information for patients vaccinated prior May 18. OMD will update you on

new developments. If you need help with what to do with the COVID-19 vaccination reports delivered to your EMR from HRM, please contact OMD at support@ontariomd.com.

Wanted: Family Physicians for the Ontario Virtual Care Clinic

Are you a family physician who can spare some time to provide non-urgent virtual care to patients who don't have access to a family physician? Due to high patient demand, the Ontario Virtual Care Clinic (OVCC) needs more physicians to provide virtual care (by video) to these patients. If you'd like more information or would like to sign up for shifts, please contact OMD at info@ontariomd.com or by filling out our contact form and choosing Ontario Virtual Care Clinic as the subject. The OVCC is a partnership between OMD, Ontario Health/OTN, Canada Health Infoway, MetricAid, and Novari.

OMD Educates: Upcoming Webinars

Join your colleagues and practice staff at upcoming OMD Educates webinars. Our next topics include:

- **Diversity and Inclusion in our use of technology for practice** on May 28
- **Privacy & Security Webinar and Q&A** on June 10

Family physicians and specialists earn CME credits! These sessions are offered in partnership with Canada Health Infoway and the Ontario Medical Association. Register today to attend one or all of the webinars!

So What's the Deal with Encryption?

Encryption is the process of scrambling text to make it unreadable to unauthorized users. You can encrypt files, folders and the hard drive on your computer or your entire network, and you can also encrypt USB flash drives and files you may store in the cloud. Read tips for protecting your data in OMD's new [Privacy & Security Bulletin on Encryption](#).

OMD Educates: More COVaxON Training Sessions for Primary Care Practices

OMD is offering new training sessions every week to demonstrate how to access and use the mandatory COVaxON Vaccination Management System virtually. More than 1,600 physicians and clinic staff have taken the training. Clinical Workflow sessions give you a great overview of the system and the End-to-End training sessions get into more detail. To attend a training session, access useful tools and resources, or ask for support, please visit our [COVaxON Training page](#). Help is just an email away!

Digital Health and Virtual Care Tools

It's Back! OMD Educates: Digital Health and Virtual Care Day

Back by popular demand, our hugely successful Digital Health and Virtual Care Day will be held on **September 30, 2021**. You won't want to miss our engaging keynote speakers, and sessions that will inspire you to do more with your EMR and other digital health and virtual care tools that enhance patient care and your practice's efficiency. Watch for the new conference

program! There will be many new topics and speakers so register now and get it in your calendar!

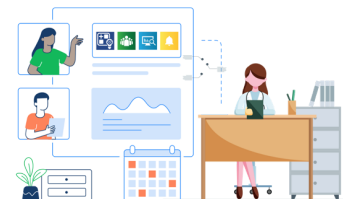**Public Health Advice Now Available through the Ontario eConsult Service**

The Ontario eConsult Service, accessed on the OTNhub, offers easy and timely access to specialist advice, including multiple COVID-19-related specialties: COVID-19 Infectious Diseases, COVID-19 Vaccine - Public Health, COVID-19 Vaccine - Allergy/Immunology, COVID-19 and Autoimmune Disorders and COVID-19 and Pregnancy. Learn more about the COVID-19 Vaccine - Allergy/Immunology specialty group.

Do You Have a Great EMR or Digital Health Tip?

We know we're not the only ones with EMR tips or tips on using digital health and virtual care tools. If you've got a great tip you'd like to share with your colleagues, send it to info@ontariomd.com.

Need Help with Your EMR/Digital Health or Virtual Care Tool?

If you would like some help with your EMR, a digital health tool or a virtual care tool, OMD staff are available to help you! If you're interested in any of the digital health tools mentioned in this issue or are interested in OLIS, i4C Dashboard, EMR-integrated eConsult, Privacy & Security Training, or help from the i4C Advisory Service, our staff can get your practice

connected. Just contact support@ontariomd.com and help will soon be on the way!

Important Reminders

Are You Moving? HRM Needs to Know Where You Are!

Just like the post office, HRM needs to know where to deliver your reports. Planning an office move? Switching to another Internet provider? Making a change to your Internet plan? Choosing a new EMR provider? These scenarios could potentially mean a change to your IT delivery location. A change in location will disrupt your HRM feed and you will stop receiving reports from hospitals and specialty clinics. HRM only delivers to locations it trusts, so if any of these scenarios apply to you **don't forget to notify OMD** at support@ontariomd.com and allow for a **minimum of 7 business days** from the time we receive your complete request with a valid IP address to ensure you don't experience any disruption to HRM report delivery.