

November 2021

Tips and advice on EMRs, digital health and virtual care tools you can use NOW



From the CMO's Desk: HRM COVID-19 Report Changes and More

HRM is always making improvements to reports delivery to clinicians. In collaboration with our partners whose systems feed reports to HRM, we worked to clear up some confusing dose information in the COVID-19 vaccination reports. Starting on **November 17**, reports will no longer contain total dosage information (i.e., Dose: 1 of 2, Dose: 2 of 2, Dose: 3 of 2). COVID-19 reports will only contain the dose number (e.g., Dose: 1, Dose: 2 or Dose: 3). HRM will also start delivering COVID-19 vaccination reports for the new pediatric vaccine when administration to pediatric patients begins. Our staff can advise you on managing HRM reports and answer your questions. Please contact OMD at support@ontariomd.com.

Tip from a Peer Leader: Make Your Life Easier with Templates

Dr. John Crosby, a family physician in Cambridge, offers a tip on using templates to save time and to avoid forgetting something. He has developed templates using custom forms in his EMR (TELUS PS Suite) for the Mini-Mental Status Exam (MMSE) dementia screening, the Rourke Baby scale, Antenatal screening, and many other things. He has graciously offered to share his templates with you. Please contact Dr. Crosby at drjohncrosby@rogers.com. OMD staff or a Peer Leader who uses the same EMR as you do can help you make your own. Contact peer.leader.program@ontariomd.com or support@ontariomd.com.



Did You Know?



Free COVaxON Training for Pediatricians

OMD has been providing complimentary training on the provincial COVaxON vaccine management system to primary care practices since the start of vaccine administration last spring. Pediatricians will soon be administering the new pediatric COVID-19 vaccine to children aged 5 to 11. If you're a pediatrician who needs to get up to speed on how to use COVaxON, [sign up for one of our weekly training sessions](#).

Delivery of Historical COVID-19 Vaccination Reports Is Done!

Health Report Manager (HRM®) finished delivering historical COVID-19 vaccination reports to your EMRs on November 7! 10,000+ clinicians received more than 9M reports over 44 nights. OMD understands that these extra reports, on top of the real-time reports you receive from HRM, meant a lot more work for you. If you need advice on how to manage all the reports, or how to reconcile the data with your EMRs, contact OMD at support@ontariomd.com.



Learn More About What OMD Can Do for You



Learn how two Physician Peer Leaders use digital health tools and how we can help you use them better by attending our **Virtual Open House on November 30 from 12:00 to 1:00**. You can also send your questions about EMRs, HRM, i4C Dashboard, etc.) or anything else to omd.events@ontariomd.com. [Register for the Virtual Open House](#).

OMD's Strategic Plan

OMD has evolved over the years from an administrator of EMR funding to providing increasing value to clinicians by supporting their effective use of digital and virtual care tools. Find out more about how we've evolved and what are plans are to 2025 by watching our [strategic plan video](#).



This Newsletter is Award-Winning!

Thanks to your continued feedback and support over the past year for this newsletter, Digital Health eTips has won a 2021 Gold MarCom Award in the e-Newsletter category. Please let us know how we can make it even more useful for you by sending your feedback to info@ontariomd.com.

Digital Health and Virtual Care Tools

OMD Educates: Patient Digital Tools for Your EMR: A clinic's journey to choose and optimize patient communication tools

Join us on **November 17 from 12:00 to 1:00** to watch OMD Peer Leader Dr. Loredana Di Santo and Roger Mandjekian, Clinic Manager Peer Leader discuss how they transitioned from phone only patient communication to using other patient communication tools. [Register today!](#)





Digital Health Week is Coming!

In addition to our Virtual Open House during national Digital Health Week (November 29 to December 5), OMD is hosting a **complimentary Privacy & Security webinar on December 2**. [Register today!](#)

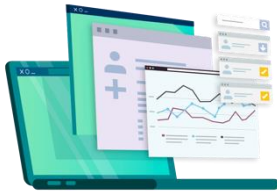
HRM Report Delivery from Halton Healthcare Hospital Sites

Georgetown Hospital, Milton District Hospital, and Oakville Trafalgar Memorial Hospital paused HRM report delivery during their MEDITECH Expanse implementation on November 13, 2021. They have now **resumed** report delivery via HRM® on **November 15, 2021**.



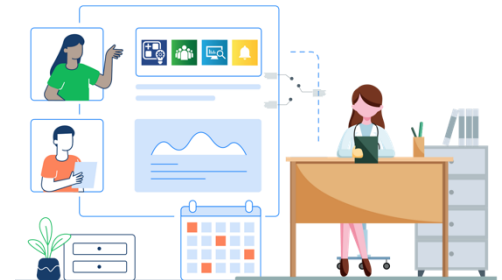
HRM Report Delivery from Central East Hospitals

On **December 3**, the Central East hospitals (Campbellford, Haliburton Highlands, Lakeridge Health, Northumberland Hills, Peterborough Regional, Ross Memorial and Scarborough Health Network) are migrating to EPIC. You will see a larger volume of PDF reports from these hospitals after the migration.



Need Help with Your EMR/Digital Health or Virtual Care Tool?

If you would need help with your EMR, or a digital or virtual care tool, OMD staff are available to help you! They can also connect you to [HRM®](#), [i4C Dashboard](#), [i4C Advisory Service](#), [OLIS](#), [EMR-integrated eConsult](#), [Privacy & Security Training](#). Just contact support@ontariomd.com and help will soon be on the way!



Important Reminders



Are You Moving? HRM Needs to Know Where You Are!

Just like the post office, HRM needs to know where to deliver your reports. Planning an office move? Switching to another Internet provider? Making a change to your Internet plan? Choosing a new EMR provider? These scenarios could potentially mean a change to your IT delivery location disrupting your HRM feed and stopping your reports from hospitals and specialty clinics. HRM only delivers to locations it trusts, so if any of these scenarios apply to you, **don't forget to notify OMD** at

support@ontariomd.com. We need a **minimum of 7 business days** from

the time we receive your complete request with a valid IP address to ensure you don't experience any disruption to HRM report delivery.