Tips and advice on EMRs, digital health and virtual care tools you can use NOW

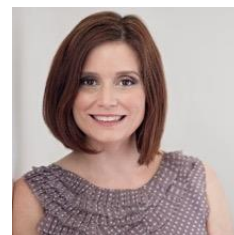### From the CMO's Desk: COVID-19 Historical Reports

There's no question that clinicians are inundated with patient data that they must manage to ensure patient records are always up to date. As of September 24, clinicians who use OMD's HRM® (Health Report Manager) began receiving additional reports as the COVaxON system enabled historical reports to be delivered from the system to EMRs via HRM. This was not an HRM decision. HRM is simply the messenger. We know it's a lot to catch up on during your already busy days. If you need help managing the extra reports, check out the videos and instructions on how to do it. If you still have questions, contact OMD at support@ontariomd.com and we'll be happy to help.

Tip from a Peer Leader: Adding a Patient Photo to Your Charts

This month's tip comes from Dr. Kellie Scott, a family physician in St. Thomas. Dr. Scott uses patient photos to improve interactions with patients and reduce medical errors. Read the full tip.

If you'd like help to know how to do this with your EMR, an OMD Peer Leader can show you. Contact peer.leader.program@ontariomd.com or support@ontariomd.com.

Did You Know?

2021 OMD Luminary Award Winners

Ontario clinicians and their staff are doing some truly amazing things! OMD recently honoured these tireless champions of digital health and virtual care with the 2021 Luminary Awards. Find out who the winners are.

Virtual Care Privacy & Security Training – Maintenant disponible en français!

Think you know everything about privacy and security now that you're also using virtual care tools? Virtual care comes with some new considerations maybe you didn't think of. Take the new complimentary Virtual Care Privacy & Security Training now. You'll be glad you did, and you'll earn 2 CME credits for completing it (family physicians and specialists).

Support for Clinicians During COVID-19

OMD has stepped up to support primary care clinicians during COVID-19. We offer online training on the COVaxON system, videos, EMR toolkits and searches and have made sure you're getting vaccination reports for your patients. Find out more and let us know how else we can help you during these unprecedented times.

Digital Health Week is Coming!

OMD is participating in national Digital Health Week (November 29 to December 5) again! We're offering a week of online digital health learning with our **Virtual Open House**. Let us know what you'd like to know more about (e.g., EMRs, HRM report delivery, i4C Dashboard, etc.) so we can deliver it! Send your requests to omd.events@ontariomd.com.

Digital Health and Virtual Care Tools

Changes to Virtual Care Billing Codes Effective Oct. 1

Virtual care fee codes K080, K081, K082 and K083 must now be submitted with one of two tracking codes to indicate the modality of the technology used to deliver the service. For all virtual care billing changes that came into effect on October 1, 2021, please review the Ministry of Health's INFOBulletin 210904.

OMD Educates: Getting Good when Starting Practice: Digital Excellence and Training in the Virtual Space

Join us on **November 17 from 12:00 to 1:00** to watch OMD Peer Leader Dr. Lori Di Santo and Roger Mandjlekian, Clinic Manager Peer Leader, discuss selecting and using digital health and virtual care tools for clinicians starting practice. Register today!

OMD Educates: Digital Health & Virtual Care Day

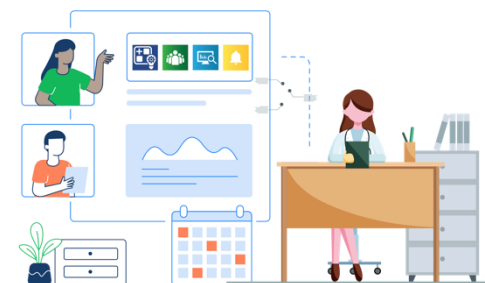Did you miss our **September 30** virtual conference? You can still watch the sessions to learn how to leverage technology for efficiency, the latest practice innovations, and practical advice from our Peer Leaders. **Coming soon – EMR training workshops!**

HRM Report Delivery Resumes from Care4 Hospitals

Collingwood General and Marine Hospital, Georgian Bay General Hospital, Headwaters Health Care Centre, and Royal Victoria Regional Health Centre (Care4 Hospitals) suspended HRM report delivery during their MEDITECH Expanse implementation on September 18, 2021. They have now **resumed** report delivery via HRM® on **October 12, 2021**. All reports delivered via fax from September 18 to October 12 are being sent again through HRM. Read the FAQ

Need Help with Your EMR/Digital Health or Virtual Care Tool?

If you would need help with your EMR, or a digital or virtual care tool, OMD staff are available to help you! They can also connect you to HRM®, i4C Dashboard, i4C Advisory Service, OLIS, EMR-integrated eConsult, Privacy & Security Training. Just contact support@ontariomd.com and help will soon be on the way!

Important Reminders

Are You Moving? HRM Needs to Know Where You Are!

Just like the post office, HRM needs to know where to deliver your reports. Planning an office move? Switching to another Internet provider? Making a change to your Internet plan? Choosing a new EMR provider? These scenarios could potentially mean a change to your IT delivery location disrupting your HRM feed and stopping your reports from hospitals and specialty clinics. HRM only delivers to locations it trusts, so if any of these scenarios apply to you, **don't forget to notify OMD** at support@ontariomd.com. We need a **minimum of 7 business days** from the time we receive your complete request with a valid IP address to ensure you don't experience any disruption to HRM report delivery.