

August 2022

*Tips and advice on EMRs, digital health and virtual care tools you can use NOW*

## From the CMO's Desk: Backdated COVaxON Reports Poll Results



Thank you to everyone who answered last month's poll about whether you wished to receive backdated COVaxON reports from Health Report Manager (HRM®). As a reminder, backdated reports for first and second doses of the vaccine were not entered into COVaxON at the time the vaccine was administered. They were entered later. OMD received close to 300 responses to the poll. The majority (60%) said they **did NOT want the backdated reports**. OMD respects this decision by family physicians and will advise Ontario Health of the poll results.

You will not receive backdated reports in your EMR, but there are other ways to get the missing data. If you practice in a Patient Enrollment Model (PEM), you can download COVaxON Aggregate Primary Care Vaccination Reports from the Ontario Health Portal. If you use ConnectingOntario or ClinicalConnect, you can also access the missing, older vaccination data in those portals. OMD is also available to help physicians access the data from the backdated reports.

**OMD is listening** and is always interested in your feedback on HRM! We hear from physicians that receiving so many reports has become an additional administrative burden. We created the HRM Task Force to focus on the top issues affecting HRM (e.g., volume and length of reports, duplicates, etc.) and I regularly update you on the Task Force's work. If you have any questions about this work, please contact [support@ontariomd.com](mailto:support@ontariomd.com).

## Tip from a Peer Leader: Save Time with Templates (OSCAR)

This month's tip comes from Dr. Anil Maheshwari, a family physician in Cambridge. [Watch the video](#) in which he shows you how to create, use and search for templates in OSCAR Pro for common patient scenarios to save time and shorten your work day.

If you would like more tips or advice from a Peer Leader, please contact [peer.leader.program@ontariomd.com](mailto:peer.leader.program@ontariomd.com).



## Digital Health and Virtual Care Tools

### Central East Hospitals to Begin Sending Pathology Reports through HRM



In late summer/early fall, the Central East (CE) hospitals (Campbellford, Haliburton Highlands, Lakeridge Health, Northumberland Hills, Peterborough Regional, Ross Memorial and Scarborough Health Network) will begin sending pathology reports through HRM. Pathology reports will be sent in PDF format to retain associated images and the important narrative that are sometimes included in pathology reports. CE will automatically stop faxing pathology reports to eliminate duplicates for HRM users.

## REMINDER: Prepare for Flu Season and Fall COVID-19 Wave with EMR Search Tools

We're now into late summer, which means it's time to prepare for the upcoming flu season and anticipated fall COVID-19 wave. OMD can help you develop EMR searches to find patients who need a flu shot. [Contact us](#) to get started, and let us know how else we can help!

EMR search tools are also posted on OMD's website to identify your eligible patients who are due for their next dose of the COVID-19 vaccine. [Searches are available for ABELMed, Accuro®, OSCAR and TELUS PS](#). If you have any questions about using the tools, please contact [support@ontariomd.com](mailto:support@ontariomd.com) or your EMR vendor.



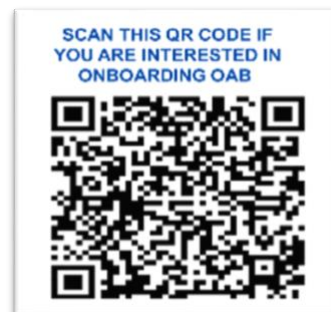
## REMINDER: EMR Tools to Vaccinate Patients Aged 6 Months to 5 Years Old



Check out our [three new EMR tools](#) (Accuro® EMR, OSCAR Pro, and TELUS PS Suite EMR) to identify patients who are 6 months to 5 years old (up to age 4 + 364 days) who can be vaccinated against COVID-19 now that Health Canada has approved the first COVID-19 vaccine (Moderna) for infants and preschoolers. OMD can help you search for patients or patient data in your EMR. Tell us what you'd like to do and we'll help you do it! Contact us at [support@ontariomd.com](mailto:support@ontariomd.com).

## Last Call for Scarborough Primary Care Clinicians: OCEAN Online Appointment Booking is Here!

If you've been thinking about implementing online appointment booking (OAB) and you're a physician, nurse practitioner, allied health professional, or specialist working in primary care **in Scarborough only**, the Scarborough Family Physicians Network and Scarborough Ontario Health Team are providing **FREE** implementation support for the OCEAN platform. Other platforms are not supported at this time. Licensing costs will also be covered to March 31, 2023. [Learn more](#) about the initiative. To sign up for this amazing deal, please scan the QR code or [fill out the form](#). If you still have questions, please contact [Johan Chen](#).



If you're a clinician in any other part of Ontario and are interested in OAB, OMD can help you apply for any available funding for it. Contact us today at [support@ontariomd.com](mailto:support@ontariomd.com).

## Step Right Up: eForms for Avaros EMR and EMR Advantage Users



Avaros EMR and EMR Advantage users recently received an email with information on how to get [eForms](#) and access to [drug information in their EMRs](#) from the provincial Digital Health Drug Repository (DHDR). Indicate your interest and beat the crowd by contacting [support@ontariomd.com](mailto:support@ontariomd.com) or your local OMD practice advisor.

Check out [what else your EMR can connect to](#) and contact OMD to request access.

## Did You Know?

### Now Available! 2022 Digital Health & Virtual Care Conference Program

OMD has an exciting lineup planned for our 2-day virtual conference on **September 29 and 30**! Check out the [event program](#), including the keynote panel and other informative sessions arranged by stream. This is Canada's only conference dedicated to providing clinicians and their staff with practical EMR and digital health tips and training. This conference will be accredited for family physicians and specialists pending approval from the corresponding professional organizations. Don't miss the hugely popular EMR Training Workshops conducted by OMD Peer Leaders. Registration is complimentary—[secure your spot!](#)



### COVaxON Reactivations and Retraining



With the announcement of second boosters for the general adult population and the approval of Moderna for children 6 months to five years of age, clinicians who are planning to offer COVID-19 vaccinations to their patients are reminded that **if you have not used COVaxON within the last 30 days, you will need to reactivate your account.** To reactivate your COVaxON account, email [covaxon.support@ontariomd.com](mailto:covaxon.support@ontariomd.com).

COVaxON has also been updated with a more streamlined clinical workflow that is faster and easier to use at the point of care. [Register to take the training on this new clinical workflow.](#)

### Support for OHTs: We're Here to Help with Your Digital Health Needs

Take advantage of our experience with digital health onboarding, training, population health management and funding proposals for clinicians in your OHT. OMD understands the pain points and issues that physicians face and can advise on digital tool adoption and provide support to help with workflow and practice changes. We also offer many educational opportunities and privacy and security resources that can be customized to your needs.

Let's start a discussion to understand how we can help you achieve your goals. Contact us at [support@ontariomd.com](mailto:support@ontariomd.com).



### Need Help with Your EMR or with Providing Virtual Care?



If you need help with your EMR, or a digital or virtual care tool, OMD staff are available to help you! **We can help you customize your EMR to support your office/clinical efficiency.**

Through our EMR Lab, we have access to certified EMRs so we can develop tools and workarounds to help you. We are experts in all EMRs!

We can also connect your EMR to [drug information](#), [eConsult](#), [eForms](#), [hospital reports](#), [our population health management dashboard](#), and [lab results](#). Help is

also available through our [OMD Advisory Service](#) for your quality improvement (QI) initiatives (e.g., CPSO's QI Program). QI doesn't have to be scary! You are doing it already! Just contact [support@ontariomd.com](mailto:support@ontariomd.com) and help will soon be on the way!

## Important Reminders

### Are You Moving? HRM Needs to Know Where You Are!

Just like the post office, HRM needs to know where to deliver your reports. Moving? Switching Internet providers? Changing your Internet plan? Choosing a new EMR? These scenarios could potentially mean a change to your IT delivery address, disrupting your HRM feed and stopping your reports from hospitals and specialty clinics. HRM only delivers to locations it trusts, so **don't forget to notify OMD** at [support@ontariomd.com](mailto:support@ontariomd.com) when making a change. We need a **minimum of 7 business days** from the time we receive your complete request with a valid IP address to ensure you don't experience any disruptions to report delivery.



## Quick Poll

Do you visit OMD's website?