July 2022

Tips and advice on EMRs, digital health and virtual care tools you can use NOW

From the CMO's Desk: Backdated COVaxON Reports

At the end of March, the delivery of 750,000 **backdated** COVID-19 vaccination reports via Health Report Manager (HRM®) from the COVaxON system to clinicians' EMRs was paused. Backdated reports are reports that were NOT entered into COVaxON at the time the vaccine was administered. They were entered later and were for first and second doses of the vaccine. Report delivery was paused due to issues with dose information. Other reports you receive through HRM were not affected.
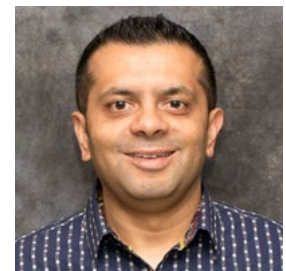
It's now the middle of July so you may be wondering what's happening with the backdated reports. The issue with the reports has been fixed and they can be sent soon. **Do clinicians still want the reports after all this time?**

OMD thought it best to ask the primary care community about this because it's not our decision to make. **If you're a family physician and use HRM, please click the button below** to tell us if you would like to receive the backdated reports or not. We will advise Ontario Health of the results of this poll (**closes Monday, July 25**).

Tell OMD if you want to receive backdated reports

Tip from a Peer Leader: Saving Time with Super Codes (OSCAR)

This month's tip comes from Dr. Anil Maheshwari, a family physician in Cambridge. Watch the video in which he shows you how to create and use super codes in OSCAR EMR to save time and make billing easier. The codes are also shareable across your team. He takes you through a few scenarios such as billing for a 6-month well baby visit, an OTN video visit, and a schizophrenia visit. If you would like more tips or advice from a Peer Leader, please contact peer.leader.program@ontariomd.com.
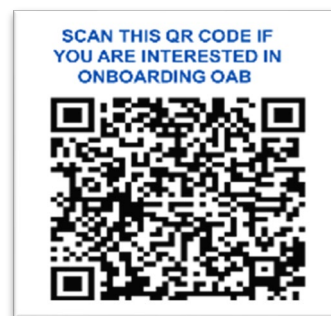
Digital Health and Virtual Care Tools

NEW! EMR Tools to Vaccinate Patients Aged 6 Months to 5 Years Old

Check out our three new EMR tools (Accuro® EMR, OSCAR Pro, and TELUS PS Suite EMR) to identify patients who are 6 months to 5 years old (up to age 4 + 364 days) who can be vaccinated against COVID-19 now that Health Canada has approved the first COVID-19 vaccine (Moderna) for infants and preschoolers. OMD can help you search for patients or patient data in your EMR. Tell us what you'd like to do and we'll help you do it! Contact us at support@ontariomd.com.

Calling All Scarborough Primary Care Clinicians: OCEAN Online Appointment Booking is Here!

If you've been thinking about implementing online appointment booking and you're a physician, nurse practitioner, allied health professional, or specialist working in primary care **in Scarborough only**, the Scarborough Family Physicians Network and Scarborough Ontario Health Team are providing **FREE** implementation support for the OCEAN platform. Other platforms are not supported at this time. Licensing costs will also be covered to March 31, 2023. Learn more about the initiative. To sign up for this amazing deal, please scan the QR code or fill out the form. If you still have questions, please contact Johan Chen.

Update to the CPSO's Virtual Care Policy

The College of Physicians and Surgeons of Ontario recently approved a new *Virtual Care Policy* and associated *Advice to the Profession* document. The Policy is effective as of June 2022 and replaces the previous CPSO *Telemedicine* policy. The new Policy clarifies:

- When virtual care is appropriate
- Requirements during the first virtual encounter
- Appropriate technology and setting for virtual care
- Consent and confidentiality requirements

The Policy also comments on cross-border care. It is essential for those providing virtual care to review the Policy in detail. If you have questions about providing virtual care or available virtual care tools, please contact support@ontariomd.com.

Coming this Summer: eForms for Avaros EMR and EMR Advantage Users

Avaros EMR and EMR Advantage are finishing the last steps of their integration with eForms in the next month. eForms are digital forms you can complete from the convenience of your EMR. You no longer have to complete paper forms for faxing to various organizations, only to have them be sent back to you because they were outdated versions, or something was missing. eForms are taking off in Ontario. There are currently 16 forms from the Ministry of Transportation available and more forms are coming!

Indicate your interest and beat the crowd by contacting support@ontariomd.com or your local OMD practice advisor.

Check out our EMR Integration page to find out what else your EMR can connect to and contact OMD to request access.

Did You Know?

One Month to Go! Nominate a Digital Health Champion for a Luminary Award!

OMD Luminary Awards honour the leadership or great ideas of a clinician, or a team, that has embraced health technology to care for patients. If this describes you or someone you know, visit the Luminary Awards criteria page to find out more. If you're ready to nominate someone and tell their digital health story, please fill out the nomination form. Get inspired by watching a video of two previous winners. Hurry! Nominations for the 2022 Luminary Awards will **close on August 12**.

OMD Educates: Hiring a Scribe Recording and Summer Break

If you missed our webinar featuring Specialist Peer Leader Dr. Vandana Ahluwalia and Family Physician Peer Leader Dr. Noah Crampton talking about the value of scribes to offload administrative tasks, helpful tips and pearls, and the potential of AI in medical practices, the recording is now available.

Just like school, OMD Educates is taking a break for the summer, but we're coming back in the fall with more great webinars and learning opportunities, including our annual Digital Health & Virtual Care Conference! Check out the OMD Educates page for the next webinar topics when they resume.

Plan to Attend the 2022 Digital Health & Virtual Care Conference

Don't miss our 2-day virtual conference on **September 29 and 30**! It's Canada's only conference dedicated to providing clinicians and their staff with practical EMR and digital health tips and training. The program for both days will soon be available. Family physicians and specialists earn continuing medical education (CME) credits for attending. There will be new topics this year and our EMR Training Workshops conducted by OMD Peer Leaders will be offered again by popular demand. Register while it's still FREE!

COVaxON Reactivations and Retraining

With the announcement of second boosters for the general adult population and the approval of Moderna for children 6 months to five years of age, clinicians who are planning to offer COVID-19 vaccinations to their patients are reminded that **if you have not used COVaxON within the last 30 days, you will need to reactivate your account.** To reactivate your COVAxON account, email support@ontariomd.com.

Additionally, COVaxON has been updated with a more streamlined clinical workflow that is faster and easier to use at the point of care. **Register to take the training on this new clinical workflow**.
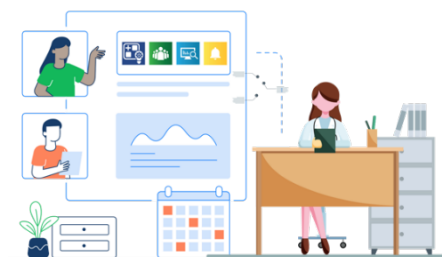
How Can OHTs Better Engage with Clinicians?

Through OMD of course! We've been engaging and communicating with more than 20,000 clinicians for the past 18 years and we can help you reach your target clinician audience to discuss health technology needs and to facilitate enrollment in the tools that have been identified as key enablers for patient-centred, integrated care. Contact us about your OHT's needs at support@ontariomd.com and we'll help you advance digital health in your area.

Need Help with Your EMR or with Providing Virtual Care?

If you need help with your EMR, or a digital or virtual care tool, OMD staff are available to help you!

We can help you customize your EMR to support your office/clinical efficiency.

Through our EMR Lab, we have access to certified EMRs so we can develop tools and workarounds to help you. We are experts in all EMRs!

We can also connect your EMR to drug information, eConsult, eForms, hospital reports, our population health management dashboard, and lab results.

Help is also available through our Practice Advisory Service for your quality improvement (QI) initiatives (e.g., CPSO's QI Program). QI doesn't have to be scary! You are doing it already! Just contact support@ontariomd.com and help will soon be on the way!

Important Reminders

Are You Moving? HRM Needs to Know Where You Are!

Just like the post office, HRM needs to know where to deliver your reports. Moving? Switching Internet providers? Changing your Internet plan? Choosing a new EMR? These scenarios could potentially mean a change to your IT delivery address, disrupting your HRM feed and stopping your reports from hospitals and specialty clinics. HRM only delivers to locations it trusts, so **don't forget to notify OMD** at support@ontariomd.com when making a change. We need a **minimum of 7 business days** from the time we receive your complete request with a valid IP address to ensure you don't experience any disruptions to report delivery.