



## Faster follow up and better care transitions

Timely communication and information sharing between hospitals, specialty clinics and clinician practices are critical for faster follow up and better care transitions for patients after they leave a hospital or specialty clinic. Health Report Manager (HRM®) is a digital health tool that is indispensable to clinicians by delivering patient reports from participating hospitals and specialty clinics directly to patient records in your OMD-certified EMR. When you know that your patients were in a hospital or specialty clinic, you can follow up with them sooner, if required, to prevent post-discharge complications and reduce the likelihood of readmission.



**600 sending sites**  
(215 hospital sites, and  
385 specialty clinics)



**14,000+ clinicians**  
use HRM in Ontario

## Keeping primary care informed during COVID-19

HRM was useful to primary care during the COVID-19 pandemic delivering notifications and reports quickly and seamlessly to EMRs:

- Notifications of the availability of positive test results in the Ontario Laboratories Information System (OLIS)
- Real time vaccination reports from COVaxON – Ontario's online vaccine management system

## Practice improvement: HRM is an improvement over faxed reports

- Faster follow up after patients are discharged from almost any hospital in Ontario
- Improves care transitions and helps you coordinate community-based services
- Contributes to keeping patients safe with up-to-date information in your EMR
- Reduces the likelihood of complications and readmissions



### Digital reports to your EMR via HRM:

- Are secure and arrive within minutes of transcription
- Include eNotifications of real-time ADT messages
- Are searchable to make it easier to find information and identify trends
- Include hundreds of different report types (e.g., discharge summaries)
- Enable more efficient workflows
- Reduce printing and faxing costs



Please visit **OntarioMD.ca** for the full list of sending facilities and the types of reports sent through HRM.

## Paper report delivery vs Electronic report delivery



**Still receiving paper reports from hospitals and specialty clinics by fax or mail?  
Get HRM for your practice!**

### Taking steps to improve reports

HRM delivers reports from 600 sending sites to clinicians' EMRs. That can add up to a lot of reports for some clinicians. Not all reports are formatted the same causing clinicians to spend a lot of time looking for the patient data they need. OMD, Ontario Health, hospitals, HIS vendors, and EMR vendors are working together to make improvements. Find out more at <https://www.ontariomd.ca/pages/hrm-task-force.aspx>.

If your practice is joining an Ontario Health Team, HRM and eNotifications have been identified as enabling digital health tools that you will need for patient care.



**23 to 33 minutes**  
of practice time saved  
per physician per day

If you are not yet using HRM and use an OMD-certified EMR, please contact OntarioMD at [support@ontariomd.com](mailto:support@ontariomd.com).



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