

# OntarioMD

# Mentoring from expert users for a better technology experience

The OntarioMD (OMD) <u>Peer Leader</u> <u>Program</u> is a jewel in the crown of our vast array of services that add value to your practice and ease your administrative burden. Peer Leaders are your colleagues. They live in your community and understand your practice reality. They can help you with your EMR to find efficiencies and shortcuts that can help you with patient care and office flow.

Peer Leaders can help solve your frustrations with EMRs and other technology. They use the same EMR as you do, and you can trust them to give you sound advice that you can use right away. They'll work with you at your pace to make changes that will result in time savings and a better work-life balance.

#### What do Peer Leaders do?

The Peer Leader Program is a network of physicians, nurse practitioners, nurses, and clinic managers who are expert users of OMD-certified EMRs. They are available to help you and your practice understand the clinical value of health technology and incorporate it effectively into your workflows. They understand your needs and challenges and offer mentorship, education, and good advice. Think of them as your consultants helping you to use your EMR more efficiently and showing you how you can use some of the features you may not be using now.

Peer Leaders also provide guidance to OMD, tech vendors, and health system leaders on practice perspectives and priorities. They represent the clinician voice when OMD or its partners develop new innovations and ensure that they will meet your needs.

Thousands of clinicians have already benefited from the mentoring and guidance offered by OMD Peer Leaders. They are available to help you and your practice staff whenever you need them.

## How Peer Leaders Can Help

- Advice about the best use of your EMR to meet your practice's goals
- Suggestions on how you can use technology that complements your EMR to realize more clinical value for your practice
- Show you how to use your EMR to for practice improvement initiatives, population health management, and better patient care
- Show you many other tips to improve workflows and inform clinical decisions:
  - Optimized Billing
  - Searches
  - Toolbars
  - Online Appointment Booking
  - Secure Communications
  - Templates, and much more!

### How Peer Leaders Work with You

One-on-one or Group Sessions:

During these sessions, Peer Leaders:



- Assess how you use your EMR and other technology, and mentor you towards improving your use of technology to access <u>lab test results</u> (OLIS), <u>hospital reports</u> (HRM<sup>®</sup>), <u>best possible medication histories</u>, <u>eConsult</u>, <u>eForms</u>, and more.
- Teach you advanced tips and shortcuts to help improve efficiency, patient care, and streamline workflows.
- Check in on your progress and offer additional advice if needed.
- Introduce you to OMD advisors for ongoing support with adapting to technology changes.

OMD Peer Leaders are involved in Ontario Health Teams and are helping to engage their colleagues in the area. They provide valuable input and guidance into OHT digital health plans to ensure they meet the clinical focus of the clinicians who use EMRs and are adopting additional technology.

For more information on OMD's Peer Leader Program, contact <a href="mailto:peer.leader.program@ontariomd.com">peer.leader.program@ontariomd.com</a> or <a href="mailto:Request a Peer Leader">Request a Peer Leader</a>.





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