



OntarioMD Privacy and Cybersecurity Services for OHTs

OntarioMD (OMD) helps community-based clinicians in Ontario Health Teams (OHTs) reduce their administrative burden, proactively screen and monitor patient populations for diseases, and provides ongoing training and education to achieve their quality improvement and efficiency goals. We support more than 30,000 community-based Ontario clinicians and their staff to digitally optimize their practices.

As cyberthreats and privacy breaches in health care proliferate worldwide, clinicians need to stay one step ahead of the attackers. OHTs understand this and have made privacy and security one of their top priorities. OMD has unique expertise and solutions to support clinicians in every OHT to develop their privacy and cybersecurity maturity and to prevent breaches.

We are the leaders in privacy and security training for community clinicians. We can work with you and your Primary Care Network to customize a package of services that you can offer to clinicians in your area.



Privacy & Security Training with Certification



12,000+
Completions



90%
High-satisfaction
rate

Primary care clinics see the value in knowing what to do in various scenarios, so they don't fall victim to ransomware, phishing and other types of attacks. They are requiring staff to complete privacy and security training annually as part of their ongoing privacy and cybersecurity improvement efforts.

The two online OMD Privacy & Security Training Modules were developed to provide comprehensive privacy and security training for physicians, nurses, allied health professionals and clinic staff. They are available in English and French and include a variety of helpful resources and tools. Upon completion, users receive a certificate that can be retained and used to demonstrate completed training. Physicians receive continuing medical education (CME) credits.



1. Privacy and Security Training Module for the Healthcare Sector (4 CME and MOC credits)

Topics include:

- The importance of privacy and security, and your legal and professional obligations
- Safeguarding Personal Health Information (PHI) and ownership of medical records
- Ontario's Electronic Health Record (EHR) systems and your obligations as a user
- How to identify and respond to security incidents and privacy breaches
- Legal and professional obligations related to the use of AI tools, and more!

In the last 10 years, **20,000+** clinicians and their staff have taken OMD's online or in-person training.



2. Virtual Care Privacy and Security Training Module (2 CME and MOC credits)

Topics include:

- Compliance with Personal Health Information Protection Act (PHIPA) and the Personal Information Protection and Electronic Documents Act (PIPEDA)
- Consent requirements and privacy policies in the context of virtual care.

In addition to the online training modules, OMD offers extensive, targeted privacy and security training in person at our annual Digital Health Conferences and occasional webinars. Physicians earn CME credits for attending.




Cybersecurity Maturity Self-Assessment and Findings

Strengthen your OHT and clinic defences against cybersecurity risks. OMD can support OHTs or individual clinics with cybersecurity maturity self-assessments. Developed by OMD, a self-assessment is a valuable tool to perform a gap analysis and risk assessment to uncover cybersecurity vulnerabilities. The self-assessment provides a cybersecurity score to inform a primary care practice's current risk of exposure. OMD's General Counsel & Chief Privacy Officer (CPO), together with an IT team, can also meet online to review the findings and suggest ways to address identified cybersecurity vulnerabilities.

Infrastructure Audit and Site Survey

OMD representatives can visit primary care clinics in your OHT's area to perform an infrastructure audit and site survey. The information from the audit and survey are valuable to better understand the practical needs of primary care practices. Some of the information that will be gathered while onsite includes:

- Confirmation of client contact(s), location, and practice type
- EMR vendor and legacy EMR info (if applicable)
- Network infrastructure (location, equipment, firewall, switches, Wi-Fi, cabling needs, etc.)
- All area devices and computer specifications
- Labs setup and equipment
- Other locations/stations (if applicable)



Fulfill your OHT's privacy and cybersecurity priorities and help clinicians protect their data and avoid practice disruptions.

Contact support@ontariomd.com today