BULLETIN



What are ONE Products?

Ontario Health's ONE products provide secure authentication and access to provincial digital health services for physicians and other heath care professionals. They use a robust identity platform for creating and managing digital identities, which ensures patient data is protected and only accessible by authorized users.

This bulletin gives you an overview of the ONE products available to physicians. If you practice in a hospital some of the time, talk to the hospital about ONE ID Federation which lets you log in with the credentials (username and password) you use to access the hospital's clinical systems to access other digital health services offered by Ontario Health and other federated solution providers.

OntarioMD (OMD) can let you know if you already have ONE ID or help you sign up for it. Simply contact us at support@ontariomd.com.

ONE Products for Individual Physicians



A ONE ID is made up of a login ID and password. It provides easy and secure access to provincial digital health services. Physicians must register for a ONE ID account.



ONE Mail Direct was Ontario Health's secure email service for individual physicians in Ontario. Ontario Health no longer offers ONE Mail Direct. Talk to your EMR vendor about secure email through your EMR or check out other secure messaging options at OntarioMD.vc.



ONE Mail Partnered is Ontario Health's secure, encrypted email service for large organizations. It uses an organization's existing email structure and routes email securely to exchange patient health information (PHI) or personal information with other ONE Mail users. If you practice in a hospital, you likely are using ONE Mail Partnered.