EMR PHYSICIAN DASHBOARD
PROOF OF CONCEPT INITIATIVE

1. What is OntarioMD's EMR Physician Dashboard Proof of Concept initiative?

OntarioMD is leading a Proof of Concept initiative with OSCAR EMR and TELUS Health Solutions Inc. to demonstrate improved clinical value to Ontario physicians through an EMR Physician Dashboard framework. A limited number of physicians using one of the participating vendors' EMRs will participate in the initiative. The EMR Physician Dashboard framework:

1. Provides access to an introductory set of high-value provincial primary health care indicators centred on preventive care and chronic disease management.
2. Associates indicators with data quality improvement.
3. Is provincially scalable and expandable for new and evolving provincial indicators.

2. How will an EMR Physician Dashboard framework help physicians?

The EMR Physician Dashboard framework gives physicians easy-to-interpret visual displays of their patients using widely-recognized, primary care indicators with the most up-to-date EMR data. Dashboards provide immediate clinical value by enabling physicians to be more proactive by accessing lists of patients associated with each indicator and taking action to improve patient care.

EMR dashboards help physicians standardize their data input to improve the quality of patient data in their EMR. Physicians do not need to be reporting or programming experts to make the dashboard work for them.

3. Who is involved in creating the EMR Physician Dashboard framework?

OntarioMD, in conjunction with the participating EMR vendors, OSCAR EMR and TELUS Health Solutions Inc., are creating the framework with input from a Physician Advisory Group to ensure physician needs are reflected. Representatives from provincial and pan-Canadian indicator frameworks, i.e., Health Quality Ontario (HQO), the Association of Family Health Teams of Ontario (AFHTO) and the Canadian Institute for Health Information (CIHI) have participated in the Physician Advisory Group to define provincial indicators used in the framework.

4. How was the introductory set of indicators selected?

An introductory set of 17 indicators have been chosen based on collaboration with HQO, AFHTO, CIHI and the Physician Advisory Group. These indicators focus on preventive care and chronic disease management including Preventive Care Bonuses. The introductory indicators are defined within the following categories:

■ Diabetes ■ Cancer Screening ■ Immunization ■ Smoking ■ Hypertension ■ Obesity ■ Coronary Artery Disease

5. What is the timeline for this initiative?

Phase 1 of the Proof of Concept runs from June 2016 through March 2017 and consists of the following activities:

■ Dashboard Deployment
■ Training
■ Physician hands-on use

■ Benefits Evaluation:
    • Initial data evaluation and survey completion
    • Learning, understanding and vendor support
    • Final data evaluation and survey completion

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6. Is there a cost for physicians to use the EMR Physician Dashboard?

Physician participants will be granted full use of the dashboard functionality throughout their participation in the Proof of Concept demonstration at no cost. Any subsequent costs for use will be determined during the Proof of Concept.

7. How can I participate in the Proof of Concept demonstration?

OntarioMD is engaging up to 100 physicians using OSCAR EMR (OSCAR 15) and TELUS Health Solutions (PS Suite and Med Access) to assess the value of the EMR Physician Dashboard initiative. Physicians who are interested in participating can contact the OntarioMD Project Team at: **EMRdashboard@ontariomd.com**.

8. Why is the ability to share, trend, and compare indicator results included in the Proof of Concept?

The ability to trend indicator results over time, and to compare them with an aggregate of all participating physicians, is a key feature that was requested by the Physician Advisory Group. Physicians who share their indicator results contribute to the aggregate information.

9. What type of dashboard data is being shared and aggregated?

For each indicator appearing in the dashboard (e.g., smoking status) the following indicator metrics are generated on a nightly basis for each physician: Clinic application, Clinic identifier, Physician identifier, and a set of counts for the specific indicator (e.g., # of smokers, # of non-smokers, and # of patients with no recorded smoking data). No Personal Health Information (PHI) is shared or included in the aggregated data.

10. Who can access shared and/or aggregated indicator metrics?

Physicians can access shared/aggregate indicator metrics for trending and comparison when they agree to share their dashboard metrics. Only aggregated results are displayed. No information that can identify an individual physician outside of the practice is displayed. No Personal Health Information is shared or aggregated.

Physicians have the option to opt in and opt out of sharing their indicator metrics.

Aggregated indicator metrics obtained during the Proof of Concept are shared with OntarioMD to inform broader provincial planning, however no information that can identify an individual physician will be shared beyond OntarioMD

11. How can I receive more information about the EMR Physician Dashboard initiative?

If you have any questions about this initiative, would like more detailed information about the EMR Physician Dashboard Proof of Concept initiative or the dashboard framework, please contact **EMRdashboard@ontariomd.com**.