# PRICING MODEL TEMPLATE

Certified EMR Offerings provide an array of features that physicians can leverage in their daily use for patients’ care. With the variability in features between certified EMR Offerings, to assist physicians’ selection in their transition to an EMR, below is a list of the features physicians would like included in an EMR Offering when a vendor provides an EMR pricing.

The template is to be leveraged by the EMR vendor for the use between EMR vendor and their subscriber.

## ALL-INCLUSIVE PRICE, INCORPORATING THE FOLLOWING FEATURES (if available)

General

1. Licensing fee (Primary care or specialist specification) – Hosted and Local server if applicable
2. Local backup and testing system
3. Internal messaging system
4. Antivirus software
5. Firewall (software), VPN setup and testing

Functional

1. Health Card Validation via HCV Web Service
2. OHIP billing via web or MCEDT
3. Faxing / e-faxing
4. OneMail interface email functionality
5. Regular software updates for
6. Certification changes
7. Additional core connectivity as becomes available
8. Schedule of Benefits updates
9. Coding interface for cumulative patient profile and progress notes, using ICD-9, ICD-10 or SNOMED-CT
10. Access audit and reporting
11. Drug interaction database (First Databank etc.)
12. ePrescribing (Prescribe IT) integration
13. Form builder
14. Template builder
15. Discreet lab connection to at least one lab provider
    1. LifeLabs
    2. Dynacare
    3. Other

EHR Connectivity

1. ONEID incorporation for context launching of single sign-on to provincial architecture
2. OLIS connectivity
3. HRM/eNotifications connectivity
4. API for connection to applications added by vendor or health system

Analytics and Reporting

1. Population Health / Preventative Health query and report functionality
2. Patient health services use analysis

Training and Support

1. Go-live support (onsite) – one day
2. Software installation and testing (onsite minimum 8 hours, plus 2 hours travel time)
3. Training to full proficiency in all modules
4. Access to Help desk and Tier 1 and 2 tech support 12 hours per day
5. Provincial forms inclusion (OPN, Laboratory requisition, MOH forms etc)
6. Hourly retraining and upgrade training rate
7. Addition of locums or learners, access for QIDSS and Communities of Practice

## OPTIONAL FEATURES, PRICED SEPARATELY

1. Hardware (server, workstations, printers)
2. Network provision
3. Network service
4. Remote / offsite backup and testing
5. Power backup UPS
6. Ongoing training (in person or online)
7. Data migration from old EMR or billing software
8. Enterprise project management
9. Provider to provider communications/messaging
10. Mobile functionality and access
11. Summary of care record for transfers, XDS or HL7 electronic format
12. Dictation software
13. Secure patient messaging
14. Integration with tablets in waiting room, patient surveys and questionnaires
15. Data extraction/access for research
16. Automated data queries from outside the EMR (secure command line data query calls)
17. Wait list management and reporting
18. Online booking
19. Check in kiosks
20. Integration of secure web services (secure web services calls)
21. Patient chart access (portal or other)