

Electronic Medical Records

Health Card Validation Basic:

avoid claim rejections — free online service saves time, money and effort

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THOUSANDS OF OHIP CLAIMS ARE REJECTED EACH YEAR DUE TO INVALID PATIENT INFORMATION, COSTING PHYSICIAN PRACTICES UNTOLD DOLLARS IN LOST ADMINISTRATION TIME AND REVENUE. REDUCE YOUR EXPOSURE WITH HEALTH CARD VALIDATION (HCV) BASIC.

HCV Basic is a simple, straightforward online service offered by OntarioMD and the Ministry of Health and Long-Term Care that helps physicians save time, money and effort by validating health cards in real time via the Ministry database prior to rendering services. You can access HCV Basic free of charge at OntarioMD.ca.

HCV Basic was developed and launched by OntarioMD and eHealth Ontario in partnership with the Ministry in 2011. To take advantage of this service, all you need is a computer with Internet access, and an OntarioMD Physician Portal account and passwords, which can be quickly and easily created at OntarioMD.ca.

HCV Basic provides:

- The ability to validate health card numbers and version codes with the Ministry of Health and Long-Term Care in real time.
- Return of a response code which indicates the patient’s health card number status and OHIP eligibility.
- Validation of patient eligibility for fee services.
- Return of a fee service response

code and last date of service (if it exists).

- Availability 24-hours a day, seven days a week.

HCV Basic can help your practice save time and money by:

- Reducing lost income due to rejected claims.
 - Expediting billing in cases where patients may be billed at the time of service.
 - Reducing the administrative burden associated with denied claims.
- HCV Basic does not return any

personal health information, provide updated health card numbers, return updated version codes, or guarantee payment of any claim submitted for providing a health-care service to patients.

A recent survey undertaken by OntarioMD found that more than 70% of HCV Basic users are satisfied or very satisfied with the service.

How HCV Works

The HCV Basic service is easy to implement and use. Cards may be

Physicians Rely On Health Card Validation Basic

“For a physician’s office to run efficiently it is important to have real-time validation of health cards before services are rendered.”

– Rudy Bromberg, MD, Aurora

“We use the HCV service daily through the OntarioMD Portal and find it very helpful.”

– Norman Shiffman, MD, Toronto

“My staff can swipe a health card using an inexpensive USB magnetic reader.”

– Ian Pun, MD, Scarborough

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entered manually or automatically by using a card reader. A screen shot for manual entry is provided below.

Once the information is submitted, a response code is returned within seconds. The response is colour coded as green, yellow or red depending on the eligibility status of the health card. If you have chosen the optional Fee Service eligibility verification, a fee service response code and last date of service will be returned as well.

Given the importance of HCV func-

tionality, OntarioMD, in collaboration with the Ministry, is developing the requirements for HCV inclusion in the next Ontario EMR Specification.

Physicians without an electronic medical record will be able to continue accessing HCV through OntarioMD.ca, and physicians using a funding-eligible EMR will be able to use HCV directly through their EMR.


You can register for an OntarioMD portal account and secure services account at OntarioMD.ca, and staff in

the practice can gain access to HCV Basic through their sponsoring physician or staff manager.

If you have any questions, please contact HCV Support toll-free at 1.866.339.1233, or email hcvsupport@ontariomd.com. ■

Dr. Rick Tytus, a family physician practising in Hamilton, has been using an EMR for approximately 15 years. Dr. Tytus serves as Chair, Board of OntarioMD, and is a member of the OMA Board of Directors.

Health Card Validation Service Available Online @ OntarioMD.ca


HEATH CARD VALIDATION

Please type in the values below. [?](#)
For Health Number and Version Code, you can also use a Card Reader. [?](#)

Health Number REQUIRED

Version Code REQUIRED IF ON CARD

Physician's Billing Number REQUIRED

Fee Service (OPTIONAL)

Specialty ▼

Fee Service Code ▼ [?](#)

Health Card Validation Support
For technical support, please contact [OntarioMD Support](#).
For questions regarding Response Codes, please contact the [Ministry of Health](#).