



## Peer Leader Program Mission

Solving problems for clinicians using trusted peers who can make real what is abstract, easy what is difficult, and providing digital care for those who care for others.

## Peer Leader Program

The Ontario Peer Leader Program is composed of a network of over 60 physicians, nurse practitioners, nurses, and clinic managers who are expert users of OntarioMD-certified EMRs and other digital health tools.

OntarioMD's Peer Leaders are available to help community-based practices realize more clinical value from digital care. They understand the diversity of needs and challenges faced by busy practices and leverage their expertise and experience through mentorship, education, workshops, and system-level contributions. The program offers consulting services to practices that can lead to more efficient EMR use and workflow, optimization of existing EMR functions and accessing additional ones, improved clinical decision support, and much more.

As Subject Matter Experts, our Peer Leaders also provide guidance to OntarioMD, vendors, and system leaders on physician practice perspectives and priorities. This guidance informs the development of new innovations and ensures that enhancements to current digital health tools and OntarioMD programs will meet the needs of all. Peer Leaders move the yardstick quickly for digital health initiatives.

***Thousands of physician practices have already benefited from the mentoring and guidance offered by OntarioMD Peer Leaders.***

## Benefits

### Full support of OntarioMD's [strategic plan](#)

- Best use of EMRs as the primary business tool in community practices
- Moving digital tools beyond the EMR into full and widespread use
- Expanding the maturity of virtual practice
- Adoption and use of standards-based work in the EMR to support quality, reporting, and data-driven care
- Supporting thinking around clinical decision making with EMR based tools and guidelines
- Promoting best use EMR as a data aggregator and visualizer
- Showing how digital expansion can improve patient care
- Breaking down barriers around the use of data and information
- Bringing policy to practice
- Provincial in nature, regional by design
- Agile, adaptive and unique in its role in healthcare planning and support
- Supportive of the new work of population health in care model redesign



## Peer Leader Work

### One-on-one or Group Sessions:

- Assess, engage, support, and mentor peers as they work towards advancing the use of [digital health tools](#) (e.g. OLIS, HRM, i4C Dashboard, eConsult, eVisits, and Virtual Care)
- Teach advanced tips and tricks and train peers to help improve efficiency, patient care, and streamline workflows (e.g.):

- Billings
- Scheduling Appointments
- Automated Appointment reminders
- Online bookings
- Integrated Secure Email
- Creating Searches
- Using Templates and Stamps
- Creating Customized Forms
- EMR Tool Bars
- Chart Navigation
- Tracking referrals
- Patient engagement
- Quality improvement and measurement
- Population health thinking



- Support peers through the process of assessing their EMR maturity using the [EMR Progress Assessment](#) tool (EPA)
- Provide thought leadership and promote quality improvement
- Monitor and evaluate outcomes of peer engagements and the program overall
- Report progress, outcomes, and benefits
- OntarioMD Peer Leaders are involved in assisting OHTs with physician engagement through support and guidance to OHTs on their digital health plans, and how these plans can best meet the clinical focus of the front-line care providers in their area.

### Educational Resource:

- Participate in awareness building for the Peer Leader Program
- Provide content advice and participate in the development of EMR training sessions
- Prepare abstracts, present at conferences, present webinars, and facilitate workshops
- Contribute to CME events held by highlighting effective digital work



## Work with Internal and External Stakeholders:

- Participate in provincial working groups, committees, and other meetings
- Participate in OntarioMD product-specific clinical working groups and provide feedback to various programs
- Contribute to the development of provincial digital infrastructure (e.g. HRM, EMR integrated eConsult, Digital Health Immunization Repository/Digital Health Drug Repository, i4C Dashboard, etc)
- Participate in the development and implementation of Communities of Practice
- Participate and provide feedback to external digital companies developing innovation in health care using a chargeable consulting model



OntarioMD's [Peer Leader program](#) is a jewel in the crown of our vast array of services. Peer Leaders provide an experienced, human clinical face to the technological world which speeds change. The program is a key component of a broader business driver that supports the best quality of practice in the community clinics and across the health system. It is a key contributor to OntarioMDs' modernizing strategy. It is fully embedded in the concept of change we have branded [Insights4Care](#). This is distinctly forward-facing, data-driven, and benefits-oriented.

**For more information on OntarioMD's Peer Leader Program**

[Email: peer.leader.program@ontariomd.com](mailto:peer.leader.program@ontariomd.com)

Or

Click here to [Request a Peer Leader](#)