



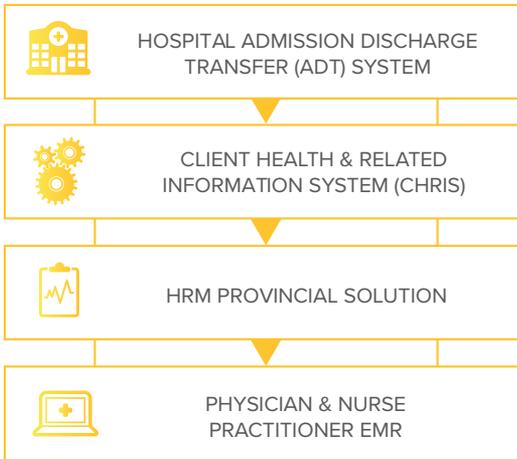
# eNOTIFICATIONS



## Hospital admission, discharge, transfer notifications delivered to your EMR

eNotifications are secure, real-time admission, discharge and transfer (ADT) messages from hospitals delivered through OntarioMD's Health Report Manager (HRM) to your electronic medical record system. ADT notifications are valuable in helping you follow up sooner with patients after they are discharged from hospital. They also help you identify patients who visit the hospital frequently so you can coordinate care sooner after discharge and prevent avoidable visits to emergency departments and hospital readmissions.

# How do eNotifications work?



eNotifications are short electronic messages sent from a hospital's information system that contain community care information. The information is sent to HRM which then delivers them to your EMR.

eNotifications will appear in your EMR the same way HRM reports do and give you advance notice that HRM reports will follow after the patient is discharged.

## What information will you find in an eNotification?

Sample eNotification:

Toronto East General Hospital  
825 Coxwell Ave., Toronto ON, M4C 3E7  
Tel: (416) 463-1111

This information was received from the Emergency Department of Toronto East General Hospital

**Patient Name:** Jane Doe  
**Medical Record Number:** 1234567890  
**Birth Date:** 24-APR-1950  
**Gender:** M  
**HCN:** 1234567890 VC

Reason for visit was LT ARM INJURY

Reg: [REDACTED]

Discharge information:  
**Discharge date:** 08-APR-2014 22:00  
**Discharge disposition:** Transferred to another institution - Toronto Rehab Institute

Your patient has been identified as a Health Links patient.

Please note that the patient is also registered with the following Community Care Access Centers: Toronto Central CCAC - (416) 310-2222

# How do eNotifications help you provide better care for your patients?

- Faster, proactive follow-up during transition within the recommended guidelines to prevent complications and readmissions
- Better information for care plans and to inform the coordination of services
- Patient health information is shared securely
- Patient data is integrated within the EMR workflow

## How can you get eNotifications?

If you use an OntarioMD-certified EMR and it's connected to HRM, you will automatically receive eNotifications from the hospitals that are sending them. No additional training is required. You will have the information you need to follow up with patients sooner, if required, when they are transitioning from acute care back to the community.

If your practice is joining an Ontario Health Team, HRM and eNotifications have been identified as enabling digital health tools. If you are not yet using HRM and use an OntarioMD-certified EMR, please contact:

[support@ontariomd.com](mailto:support@ontariomd.com)

## What clinicians are saying about eNotifications

“My practice has been receiving eNotifications from HRM and it's been a positive experience. I received an ED discharge notification and followed up with one of my patients shortly after. The patient was blown away that I was able to follow-up with him so quickly.”

- *Dr. D. Kaplan*



“With the introduction of HRM and eNotifications, our FHT received real-time notifications from our hospital when patients were seen in the emergency room or admitted. This allowed us to know the reason for the hospital visit - a minor concern or more complex - that warranted follow-up by the family physician to ensure that our patient was improving.”

- *Dr. Tia Pham*



OntarioMD supports physician practices, nurse practitioner-led clinics and Ontario Health Teams across Ontario to improve their use of electronic medical records (EMRs) and other digital health tools to provide patient-centred, integrated care. Our staff have extensive knowledge of clinician practices and workflows and support them to adapt to new technology. Our quality products and support have made us a successful advisor to more than 17,000 Ontario clinicians and a valuable delivery partner to organizations that need to deploy their products to clinicians in all parts of the province. Our dedication to providing value to the Ontario health system has been recognized with awards for excellence, leadership and innovation.

## Contact

For more information on **eNotifications**

email: [support@ontariomd.com](mailto:support@ontariomd.com)

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OntarioMD is a subsidiary of the Ontario Medical Association and is funded by the Ministry of Health.