

HRM COVaxON Vaccination Reports

Key Messages:

- HRM® began delivering COVaxON vaccination reports to primary care providers' EMRs as of May 18, 2021.
- COVaxON vaccination reports through HRM will appear in your EMR in the same manner that medical record reports appear now from HRM.
- This initial release of the COVaxON-HRM solution is limited to primary care providers who are named in a COVaxON vaccination report and who use HRM.
- This initial release of the COVaxON-HRM solution is not sending COVaxON vaccination reports for patients vaccinated before May 18, 2021.
- OntarioMD (OMD) is working with the Ontario Ministry of Health and Ontario Health on subsequent releases and we will update primary care providers with information on each release.

Frequently Asked Questions:

Receiving a COVaxON Vaccination Report and What to Do with It

Q1: What is COVaxON?

A1: COVaxON is the provincial COVID-19 vaccine solution. It is the secure, cloud-based database that holds all COVID-19 vaccine administration data for the province. COVaxON provides standard processes, workflows and a common set of digital tools (e.g., scheduling, client management, recording administered doses, inventory management, receipt of vaccination, operational reporting) to ensure standardized, timely and high-quality data for the provincial response. The system is available real-time anywhere, anytime if the user has an authorized account, IT device, browser and internet connectivity.

The use of COVaxON is mandatory. All COVID-19 vaccine sites are required to enter vaccination data for every dose delivered into COVaxON if the patient provided consent for data collection.

Q2: What does a COVaxON vaccination report through HRM look like?

A2: Reports will appear in your EMR in the same manner as medical record reports appear now from HRM.

Example:

5700 yonge street - MOH

The following patient received a COVID-19 vaccine at 5700 yonge street - MOH

Patient Name: Ptwelve PTLastTwelve

Ontario Health Number: 8910111215

Birth Date: 2001-05-12

Gender: Female

Vaccine: PFIZER-BIONTECH COVID-19 mRNA PB

Vaccine Lot Number: YM-001

Vaccine Dose: 2 of 2

Given Date (YYYY-MM-DD): 2021-05-10

Administration Site: Right arm / bras droit

The patient had an immediate reaction to the vaccine: Yes

Comments: This is the test comment

Q3: Is the COVaxON vaccination report in text or PDF format?

A3: The COVaxON vaccination report is a text report. Text reports are searchable.

Q4: Will I receive COVaxON vaccination reports from any COVID-19 vaccination clinic in Ontario?

A4: All vaccination clinics are using COVaxON for entering and tracking when a patient is vaccinated for COVID-19. This initial release of the COVaxON-HRM solution is limited to primary care providers who are identified by their patients in a COVaxON vaccination report and who use HRM. Patients must also provide consent for their data to be collected in the COVaxON system.

Q5: Do I need to have access to COVaxON to get the details of the vaccination administered to my patient?

A5: No, you do not need to go to COVaxON to get the details of the vaccine that was administered to your patient. The HRM COVaxON vaccination report will have the following information:

- a. Vaccine Dose #: 1, 2
- b. Date of Administration
- c. Administration/Anatomical Site (e.g., leg, arm, left deltoid)
- d. Location (UHN, The Ottawa Hospital, etc.)
- e. Vaccine/Product Name (Pfizer, Moderna, etc.)
- f. Vaccine lot number*
- g. Reactions to the vaccine - observed within 15 minutes post vaccination (if applicable)

**Please note that the lot number for the Pfizer vaccine is currently not included in the COVaxON reports through HRM. OMD is working with Ministry of Health to include the information in reports starting in early June.*

Q6: How is the patient matched to a primary care provider for the COVaxON vaccination report through HRM?

A6: During the registration process at vaccination sites, patients may be asked for information about their primary care provider. You are receiving the COVaxON vaccination report because the patient has identified you as their primary care provider.

Q7: What if the patient did not identify you as the primary care provider?

A7: In this initial release of the HRM-COVaxON solution, you will not receive the COVID-19 vaccination report through HRM if the patient hasn't identified you as the primary care provider. OMD is working with the Ontario Ministry of Health and Ontario Health on subsequent releases and we will update primary care providers with information on each release. OMD, Ontario Health and the Ministry of Health are looking at alternative options such as integrating with CAPE (Client Agency Program Enrolment) (based on Ministry enrollment data) to better link vaccination data on patients to their primary care provider. These additional reports should be available soon.

Q8: How should I categorize a COVaxON vaccination report in my EMR?

A8: It is up to each clinic to categorize the vaccination reports based on their own established workflows. COVaxON vaccination reports through HRM are sent as class 'Medical Records Report' with the sub-class '96874-3-COVID19 Immunization note.' This is consistent across all the COVaxON vaccination reports through HRM from the sending facility "SF ID P100". This information should help you categorize these reports.

Q9: How do I enter the immunization data from the COVID-19 vaccination report delivered by HRM into my EMR?

A9: The COVID-19 vaccination report will not auto-populate your EMR so you must enter the data as you usually would an external vaccine. If you need further assistance, please contact your OMD Practice Advisor or COVaxON.Support@ontariomd.com.

Q10: Will the immunization data from the HRM COVID-19 vaccination report automatically populate the CPP?

A10: The COVID-19 vaccination report will not auto-populate your EMR so you must enter the data as you usually would an external vaccine. If you need further assistance, please contact your OMD Practice Advisor or COVaxON.Support@ontariomd.com.

Q11: Will COVaxON send corrections and amendments to reports?

A11: The ability to send corrections and amendments is not included at this time. The Ontario Ministry of Health will seek user feedback after the initial go-live to better understand the requirements for corrections

/ amendments and subsequently add this feature. Users can check COVaxON directly for any updates. Major changes, such as recalls, are shared by local public health units.

Q12: Is the primary care provider information collected in COVaxON?

A12: The primary care provider field is available in COVaxON, and while training strongly recommends that this field be filled, in many cases, this information is not being collected at the point of administration. OMD and the Ontario Ministry of Health are working on alternative ways to collect primary care provider information.

Retrospective vaccination reports

Q13: Will HRM send COVID-19 vaccination reports for patients who were vaccinated before May 18, 2021?

A13: The initial release of the HRM-COVaxON solution will not send COVID-19 vaccination reports for patients who were vaccinated before May 18, 2021. However, work is underway to send vaccination event information for vaccinations that were administered prior to go-live. The Ontario Ministry of Health, Ontario Health and OMD are continuing to advance alternative options to make the historical information available,

Need Help?

Q14: Who should I contact for any questions or issues related to COVID-19 vaccination reports through HRM?

A14: Please contact [OH-DS servicedesk@ontariohealth.ca](mailto:OH-DS_servicedesk@ontariohealth.ca) for any questions or issues related to COVID-19 vaccination reports. If you have any questions or issues related to HRM, please contact OMD at support@ontariomd.com.

Q15: How do I get HRM?

A15: If you are a clinician and you are using a certified EMR, contact OMD at support@ontariomd.com. OMD will schedule a meeting with you to review the HRM agreements and to answer your questions. You may also wish to have your EMR vendor attend the meeting. Once you have signed the HRM Subscription Agreement and an End User Agreement for each clinician who will be using HRM in your practice, OMD and your vendor will help you connect to HRM.