



HEALTH REPORT MANAGER

OntarioMD has worked with thousands of physicians across Ontario to help them enhance their use of a provincially-certified electronic medical record (EMR) to improve patient care. It also monitors certified EMRs on behalf of physicians and evolves EMR Specifications to meet the needs of community-based physician practices. OntarioMD offers products that connect to more patient information and services that assist physicians with becoming more skilled EMR users. Our products and services are available to all Ontario physicians using a certified EMR. Past participation in an OntarioMD program is not required.

Contact

For more information on OntarioMD's
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Need health reports delivered to your EMR?

Timely communication and information sharing between hospitals and family physicians used to be a challenge in Ontario. Physicians were often unaware that patients were in the hospital until days or weeks after they were discharged. Physicians needed to be able to follow-up with patients to continue appropriate treatment and prevent hospital re-admissions.

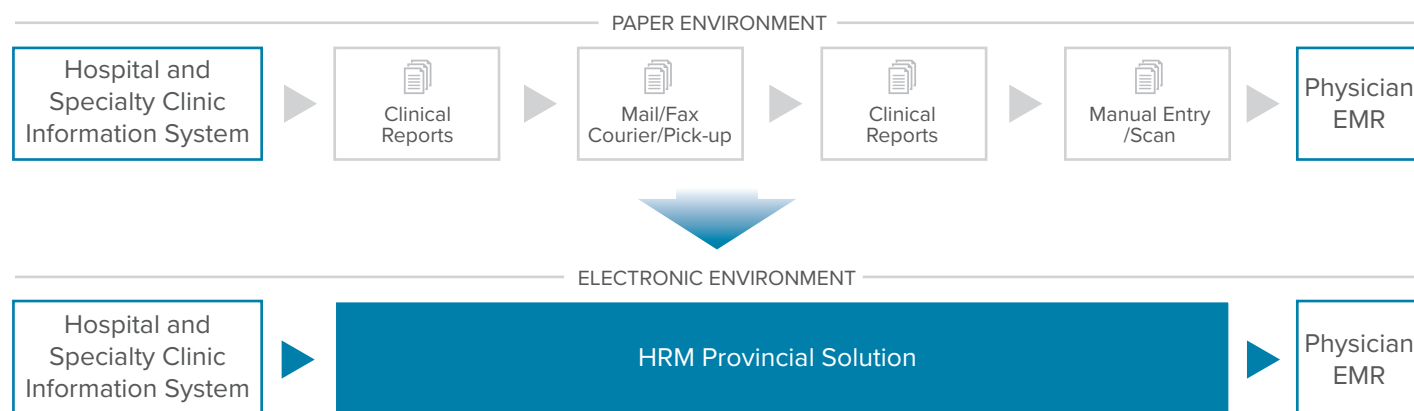
HRM is OntarioMD's award-winning ehealth solution that enables physicians using a provincially-certified EMR to securely receive patient reports electronically from participating hospitals and specialty clinics.

HRM electronically delivers Medical Record reports (e.g. Discharge Summary), transcribed Diagnostic Imaging (excluding images) reports, Ontario Telemedicine Network Telehomecare reports and eNotifications from sending facilities directly to the patients' records in the EMR.



OntarioMD receives funding from the Ministry of Health and Long-Term Care.

How does HRM improve hospital report delivery?



- The hospital or specialty clinic system sends a patient report to HRM using the HL7 messaging standard.

- HRM converts the patient report to the EMR's standard messaging format, encrypts the report and stores it in a secure file until it is picked up by the physician's EMR.

- The EMR checks for reports at regular intervals and posts the report to the patient's record and the physician's inbox where the physician can sign off that the report has been reviewed.

What are the benefits of HRM?

HRM has realized clinical value for patients, physicians, hospitals and specialty clinics all over Ontario.

Patient Benefits

- Care can transition to the patient's community sooner after discharge from a hospital or specialty clinic
- Better continuity of patient care lessens the likelihood of complications and hospital readmissions

Physician Benefits

- More informed decision-making based on timely and accurate information
- Electronic hospital reports enrich EMR data to provide a complete picture of the patient's health and identify trends
- Reports arrive directly to the EMR - no need to scan paper hospital reports into the EMR
- Search for a specific electronic hospital report in the EMR or search within text-based reports for patient data
- Staff save time and money by eliminating the scanning and filing of paper
- Enhancements are made regularly based on physicians' needs

Hospital and Specialty Clinic Benefits

- A single interface to physician EMRs instead of many interfaces
- Administrative and operational savings from eliminating manual report distribution processes (i.e., printing, faxing and mailing)
- Audit trails provide stronger security and privacy of patient information over paper
- Audit records confirm report retrieval by physician EMRs

Results from the 2016 HRM user survey found:



of physicians agreed that HRM has improved the timeliness of receiving reports into their EMR



of physicians agree that HRM is easy to use



of hospitals reported that HRM saves on costs of printing and mailing/faxing reports



HRM saves an average of **33 minutes** /physician/ day on the processing of paper reports. (Individual experiences may vary.)

Which hospitals are sending reports through HRM?

The majority of Ontario hospitals are sending reports through HRM. Please visit OntarioMD.ca for the full list.

How can I get HRM?

HRM is available to physicians and nurse practitioners in LHINs 1 to 12 whose EMRs are certified by OntarioMD. Please contact OntarioMD at report.manager@ontariomd.com to meet with an OntarioMD Practice Advisor and sign the required agreements.